

## Joshua B. Barbour

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### Education

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| <b>Ph.D.</b> | The University of Illinois at Urbana-Champaign, Department of Speech Communication, Dissertation title: <i>Health care institutions, medical organizing, and physicians: A multilevel analysis</i> , Winner of the 2006 Charles Redding Dissertation Award | 2006 |
| <b>M.A.</b>  | The University of Illinois at Urbana-Champaign, Department of Speech Communication                                                                                                                                                                         | 2001 |
| <b>B.A.</b>  | The George Washington University, Department of Communication<br><i>Phi Beta Kappa, Summa Cum Laude</i>                                                                                                                                                    | 1999 |

### Academic Appointments

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|---------------------|--------------------------------------------------------------------------------------------------------------------------------------------|
| <b>2019-Present</b> | Associate Professor, Department of Communication Studies, University of Texas at Austin                                                    |
| <b>2015-2019</b>    | Assistant Professor, Department of Communication Studies, University of Texas at Austin                                                    |
| <b>2008-2015</b>    | Assistant Professor, Department of Communication, Texas A&M University                                                                     |
| <b>2007-2008</b>    | Visiting Assistant Professor, Department of Communication, University of Illinois Chicago                                                  |
| <b>2006-2007</b>    | Postdoctoral Trainee, Midwest Center for Health Services and Policy Research, Department of Veterans Affairs, Hines VA Hospital, Hines, IL |

### Publications<sup>1</sup>

#### Peer Reviewed Journal Articles

- Barbour, J. B.**, Bierling, D. H., Sommer, P. A., & Trefz, B. A. (accepted). Risk communication infrastructure and community resilience: Does involvement in planning build cross-sector planning and response networks? *Journal of Applied Communication Research*. doi: 10.1080/00909882.2019.1704828
- Rauscher, E. A., Dean, M., Campbell-Salome, G., & **Barbour, J. B.** (accepted). “How do we rally around the one who was positive”: Familial uncertainty management in the context of men managing BRCA-related cancer risks. *Social Science and Medicine*. doi: 10.1016/j.socscimed.2019.112592
- Barbour, J. B.**, Gill, R., & Barge, J. K. (2018). Organizational communication design logics: A theory of communicative intervention and collective communication design. *Communication Theory*,

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<sup>1</sup>Co-authors who were graduate students during the production of the manuscript are in italics, and undergraduates are underlined.

28, 332-353. doi:10.1093/ct/qtx005

4. Garcia, M.A., & **Barbour, J. B.** (2018). "Ask a Professional - Ask a Librarian": Librarianship and the chronic struggle for professional status. *Management Communication Quarterly*, 32, 565-592 doi: 10.1177/0893318918776798
5. **Barbour, J. B.**, Treem, J. W., & Kolar, B. (2018). Analytics and expert collaboration: How individuals navigate relationships when working with organizational data. *Human Relations*, 71, 256-284. doi: 10.1177/0018726717711237

2018 Top Paper Nomination by Editorial Board of *Human Relations*

6. **Barbour, J. B.**, & Gill, R. (2017). Questioning as regulatory work practice: The communicative accomplishment of reliability for the safety oversight of nuclear power plants. *Communication Monographs*, 84, 466-487. doi: 10.1080/03637751.2017.1322212
7. **Barbour, J. B.**, Ballard, D. I. Barge, J. K., & Gill, R. (2017). Making time / making temporality for engaged scholarship. *Journal of Applied Communication Research*, 45, 365-380. doi: 10.1080/00909882.2017.1355556
8. Rauscher, E. A., Young, S. L., Durham, W. T., & **Barbour, J. B.** (2017). Egg donation, the institutionalized "ideal" family, and health care decision making. *Health Communication*, 32, 550-559. doi: 10.1080/10410236.2016.1140272
9. **Barbour, J. B.**, & Manly, J.N. (2016). Redefining disaster preparedness: Institutional contradictions and praxis in volunteer responder organizing. *Management Communication Quarterly*, 30, 333-361. doi: 10.1177/0893318916629101

Winner of the 2016 *Management Communication Quarterly* Article of the Year Award

10. **Barbour, J. B.**, Doshi, M., Hernandez, L. (2016). Telling global public health stories: Narrative message design for issues management. *Communication Research*, 43, 810-843. doi: 10.1177/0093650215579224

Winner of the 2018 National Communication Association Applied Division Bill Eadie Distinguished Article of the Year Award

11. Dean, M., Gill, R., & **Barbour, J. B.** (2016). "Let's sit forward:" Investigating interprofessional communication, collaboration, professional roles, and physical space at EmergiCare. *Health Communication*, 31, 1506-1516. doi: 10.1080/10410236.2015.1089457
12. **Barbour, J. B.**, & James, E. P. (2015). Collaboration for compliance: Identity tensions in the interorganizational regulation of a toxic waste storage facility. *Journal of Applied Communication Research*, 43, 363-384. doi: 10.1080/00909882.2015.1083601

Winner of the 2017 National Communication Association Applied Division Bill Eadie Distinguished Article of the Year Award

13. **Barbour, J. B.**, & Lammers, J. C. (2015). Measuring professional identity: A review of the literature and a multilevel confirmatory factor analysis of professional identity constructs. *Journal of Professions and Organizations*, 2, 38-60. doi: 10.1093/jpo/jou009

14. **Barbour, J. B.**, & Gill, R. (2014). Designing communication for the day-to-day safety oversight of nuclear power plants. *Journal of Applied Communication Research*, 42, 168-189. doi: 10.1080/00909882.2013.859291

Translated for a general audience: Making complex industrial systems safe means solving unsolvable communication dilemmas. *Communication Currents*, 9(4), in August 2014  
<http://www.natcom.org/CommCurrentsArticle.aspx?id=5172>

Contribution to *Journal of Applied Communication Special Issue on Communication Design*, winner of the 2015 Distinguished Award for a Special Journal Issue, Applied Division of the National Communication Association, edited by Drs. S. Jackson and M. Aakhus

15. Gill, R., **Barbour, J. B.**, & Dean, M. (2014). Shadowing in/as work: Ten recommendations for shadowing fieldwork practice. *Qualitative Research in Organizations and Management*, 9, 69-89. doi: 10.1108/QROM-09-2012-1100
16. Scott, T. J., Politte, A., Saathoff, S., Collard, S., Berglund, E.M., **Barbour, J. B.**, & Sprintson, A. (2014). A test of the Stormwater Footprint Calculator for improving knowledge and changing attitudes about design for sustainability in stormwater management. *Sustainability: Science, Practice, & Policy*, 10, 1-14.
17. **Barbour, J. B.**, Jacocks, C. A., & Wesner, K. J. (2013). Message design logics of organizational change. *Communication Monographs*, 80, 354-378. doi: 10.1080/03637751.2013.788251
18. Huang, M., **Barbour, J. B.**, Su, C., & Contractor, N. (2013). Why do group members provide information to digital knowledge repositories? A multilevel application of Transactive Memory Theory. *Journal of the Association for Information Science and Technology*, 64, 540-557. doi: 10.1002/asi.22805
19. **Barbour, J. B.**, Rintamaki, L. S., Ramsey, J. A., & Brashers, D. E. (2012). Avoiding health information. *Journal of Health Communication*, 17, 212-229. doi: 10.1080/10810730.2011.585691
20. Harrison, T. R., Morgan, S. E., Chewning, L. V., Williams, E. A., **Barbour, J. B.**, DiCorcia, M. J., & Davis, L. A. (2011). Revisiting the worksite in worksite health campaigns: Evidence from a multi-site organ donation campaign. *Journal of Communication*, 61, 535-555. doi: 10.1111/j.1460-2466.2011.01553.x
21. **Barbour, J. B.**, & Lammers, J. C. (2007). Health care institutions, communication, and physicians' experience of managed care: A multilevel analysis. *Management Communication Quarterly*, 21, 201-231. doi: 10.1177/0893318907308747
22. Lammers, J. C., & **Barbour, J. B.** (2006). An institutional theory of organizational communication. *Communication Theory*, 16, 356-377. doi: 10.1111/j.1468-2885.2006.00274.x

### Book Chapters

1. Smith, W. R., Treem, J. W., **Barbour, J. B.** (accepted). Whistleblowing as a means of (re)constituting an organization. In J. Sørnes, P. J. Svenkerud, & L. D. Browning (Eds.), *The Whistleblower is a double agent: Communication and consequences*. New York, NY: Routledge. [Invited]

2. **Barbour, J. B.**, Rolison, S. L., & Jensen, J. T. (accepted). The politics of inclusion and exclusion among professions and professionals. In M. L. Doerfel & J. L. Gibbs (Eds.), *Building Inclusiveness in Organizations, Institutions, and Communities: Communication Theory Perspectives*. New York, NY: Routledge. [Invited]
3. **Barbour, J. B.**, Gill, R., & Barge, J. K. (2018). Exploring the intersections of individual and collective communication design: A research agenda. In P. Salem & E. Timmerman (Eds.), *Transformative practices and research in organizational communication* (pp. 89-108). Hershey, PA: IGI Global. [Invited]
4. **Barbour, J. B.**, Sommer, P., & Gill, R. (2016). Technical, arcane, relational, and embodied expertise. In J. Treem & P. Leonardi (Eds.) *Organization, communication, and expertise* (pp. 44-59). Oxford: Oxford University Press. [Invited]

Contribution in the winner of the 2016 Outstanding Edited Book Award from the Organizational Communication Division of the National Communication Association.

5. **Barbour, J. B.**, Faughn, S. J., Husband, R. L. (2016). Reaching for big data: Using analytics to address organizational challenges. In J. Waldeck & D. Seibold (Eds.) *Consulting that matters: A handbook for scholars and practitioners* (pp. 283-289). New York, NY: Peter Lang. [Invited]
6. **Barbour, J. B.**, Gill, R., Dean, M. (2016). Work space, gendered occupations, and the organization of health: Redesigning emergency department communication. In T. Harrison & E. Williams (Eds.) *Organizations, communication, and health* (pp. 101-118). New York, NY: Routledge. [Invited]

Contribution in one of the two winners of the 2017 Outstanding Edited Book Award from the Organizational Communication Division of the National Communication Association.

7. *Chinn, J.N.*, & **Barbour, J. B.** (2013). Negotiating aging and agedness in the volunteer disaster response teams. In M. Kramer, L. Gossett, & L. Lewis (Eds.), *Volunteering and communication: Studies from multiple contexts* (pp. 229-250). New York, NY: Peter Lang. [Refereed edited volume – 29% acceptance rate.]

Contribution in the winner of the 2014 Outstanding Edited Book Award from the Applied Division of the National Communication Association.

8. Lammers, J.C., & **Barbour, J. B.** (2009). Exploring the institutional context of physicians' work: Professional and organizational differences in physician satisfaction. In D.E. Brashers & D. J. Goldsmith (Eds.), *Communicating to manage health and illness* (pp. 91-112). New York, NY: Routledge. [Invited]
9. Lammers, J. C., **Barbour, J. B.**, & Duggan, A. P. (2003). Organizational forms of the provision of health care: An institutional perspective. In T.L. Thompson, A. Dorsey, K. I. Miller & R. Parrott (Eds.), *The handbook of health communication* (pp. 319-345). Mahwah, NJ: Lawrence Erlbaum Associates. [Invited]

## Pedagogical Publications

1. Miller, K. I., & **Barbour, J. B.** (2018). *Organizational communication: Processes and approaches*. (7th ed. enhanced). Boston, MA: Wadsworth Cengage Learning. [Revision of leading organizational communication textbook, enhanced edition published online, 470 pages.]

2. **Barbour, J. B.** (2013). Consider clicking in: Using audience response systems to spark discussion. *Communication Teacher*, 27, 38-44. [Peer reviewed]

### **Invited Forum Essays, Encyclopedia Entries, and White Papers**

1. **Barbour, J. B.** (accepted). Paperwork. *Health Communication*. doi.10.1080/10410236.2019.1613481 [Editor reviewed submission to the Defining Moments short essay series]
2. **Barbour, J. B.**, Buzzanell, P. M., Kinsella, W. J., & Stephens, K. K. (2018). Communicating/organizing for reliability, resilience, and safety: Special issue introduction. *Corporate Communications: An International Journal*, 23, 154-161. [Invited]
3. **Barbour, J. B.** (2017). Nutbags, enchiladas, and zombies: Marshaling narrative theory and practice for engaged research. *Management Communication Quarterly*, 31, 300-306. [Editor reviewed forum contribution]
4. **Barbour, J. B.** (2017). Micro/Meso/Macro levels of analysis. In C. R. Scott, L. Lewis, (General Editors), J. Barker, J. Keyton, T. Kuhn, & P. Turner (Associate Editors) (Eds.), *International encyclopedia of organizational communication*. Chichester: Wiley Blackwell. [Invited Encyclopedia Article]

Contribution in one of the two winners of the 2017 Outstanding Edited Book Award from the Organizational Communication Division of the National Communication Association.

5. **Barbour, J. B.** (2017). Listening and organizing. In C. R. Scott, L. Lewis, (General Editors), J. Barker, J. Keyton, T. Kuhn, & P. Turner (Associate Editors) (Eds.), *International encyclopedia of organizational communication*. Chichester: Wiley Blackwell. [Invited Encyclopedia Article]

Contribution in one of the two winners of the 2017 Outstanding Edited Book Award from the Organizational Communication Division of the National Communication Association.

6. Donovan, E. E., Pasch, K. E., **Barbour, J.B.**, Stroud, N. J., Wotipka, C. D., Price, Mindy, J., Alizor, A. A., Gaucin, E. S., Calhoun, B. M. (2017). *Defining successful media partnerships*. The Center for Health Communication at the University of Texas at Austin. Prepared for the Robert Wood Johnson Foundation. [White paper]
7. **Barbour, J. B.**, Bierling, D., Sommer, P., & Trefz, B. (2013). *Hazardous materials transport incident stakeholder analysis*. Texas Transportation Institute at Texas A&M University. Prepared for the Texas Division of Emergency Management. [White paper]
8. **Barbour, J. B.** (2010). On the institutional moorings of talk in health care organizations. *Management Communication Quarterly*, 24, 449-456. [Editor reviewed forum contribution]
9. Clark, J., Kruidenier, W., Faughn, S., **Barbour, J. B.**, Hazeu, H., Serb, D., Tucker, J. (2004). *Assessment of the USDA Forest Service Urban & Community Forestry Program*. HortScience, Inc. and the Aslan Group. Prepared for the National Urban and Community Forestry Advisory Council. [White paper]

## Honors and Awards

- Winner of a 2018 National Science Foundation CAREER Award “The Faculty Early Career Development (CAREER) Program is a Foundation-wide activity that offers the National Science Foundation’s most prestigious awards in support of early-career faculty who have the potential to serve as academic role models in research and education and to lead advances in the mission of their department or organization. Activities pursued by early-career faculty should build a firm foundation for a lifetime of leadership in integrating education and research.”
- 2018 Top Paper Nomination by Editorial Board of *Human Relations* for “Analytics and Expert Collaboration: How Individuals Navigate Relationships when Working with Organizational Data”
- 2018 National Communication Association Applied Division Bill Eadie Distinguished Article of the Year Award for “Telling Global Public Health Stories: Narrative Message Design for Issues Management”
- 2017 National Communication Association Applied Division Bill Eadie Distinguished Article of the Year Award for “Collaboration for Compliance: Identity Tensions in the Interorganizational Regulation of a Toxic Waste Storage Facility”
- Contributor to the *International Encyclopedia of Organizational Communication*, one of two winners of the 2017 Outstanding Edited Book Award from the Organizational Communication Division of the National Communication Association
- Contributor to *Organizations, Communication, and Health*, one of two winners of the 2017 Outstanding Edited Book Award from the Organizational Communication Division of the National Communication Association
- 2016 *Management Communication Quarterly* Article of the Year Award for “Redefining Disaster Preparedness: Institutional Contradictions and Praxis in Volunteer Responder Organizing”
- Contributor to *Organization, Communication, and Expertise*, winner of the 2016 Outstanding Edited Book Award from the Organizational Communication Division of the National Communication Association
- Contributor to *Journal of Applied Communication Research* special issue on communication design, winner of the 2015 Distinguished Award for a Special Journal Issue, Applied Division of the National Communication Association
- Graduate Student Mentoring Award, Graduate Student Association, Department of Communication, Texas A&M University, May 2015
- Superior paper recognition for “distinguished contributions to the advancement of radioactive waste and radioactive material management,” Waste Management Symposia conference, March 2015
- Contributor to *Volunteering and Communication: Studies from Multiple Contexts*, winner of the 2014 Distinguished Edited Book Award, Applied Division of the National Communication Association
- Top paper award, Group Communication Division of the National Communication Association, 2014

- Honorable Mention, EPA National Sustainable Design Expo, Using the Hydrologic Footprint Residence for Raising Awareness of Stormwater Sustainability: The Stormwater Footprint App, 2011
- Top paper award, Organizational Communication Division of the International Communication Association, 2010
- W. Charles Redding Dissertation Award for best dissertation in the field of Organizational Communication, Organizational Communication Division of the International Communication Association, 2006
- Ruth S. and Charles H. Bowman Award, conferred upon the “most outstanding graduate student based on the student’s total record of scholarship, teaching, and service,” University of Illinois at Urbana-Champaign Department of Communication, 2005
- Top paper award, Organizational Communication Division of the National Communication Association, 2003
- Stafford H. Thomas Award, recognizing “exceptional service by a graduate student over the course of graduate study,” UIUC Department of Communication, 2002
- George Hennigan and Edward Stevens Communication Award for Applied, Community-Centered Scholarship, GWU Senior Thesis Award, 1999

### **Grants, Contracts, and Fellowships**

#### **External**

- Principal investigator. The National Science Foundation, *CAREER: The Future of Work in Health Analytics and Automation: Investigating the Communication that Builds Human-Technology Partnerships* (SES 1750731), 2018-2023, \$467,000.
- Co-Principal investigator, with Field, L. (Co-PI), & Fonseca, V. (Co-PI). Blue Cross Blue Shield/Health Care Service Corporation Affordability Cures Grant Program, *Improving Adult Vaccine Delivery by Optimizing Clinical and Health Information Technology Processes in Austin/Travis County, Texas*, 2019-2021, \$500,000.
- Co-investigator with Pasch, K. (Co-PI), Donovan, E. (Co-PI), Bernhardt, J. (Co-I), & Stroud, N. (Co-I). Robert Wood Johnson Foundation, *Defining successful media partnerships*, 2016-2017, \$499,986.
- Co-principal investigator with Bierling, D. (PI), U.S. Department of Transportation, Pipeline and Hazardous Materials Administration, administered by the Texas Division of Emergency Management, Department of Public Safety through the Texas A&M Transportation Institute, *Fort Bend County chemical hazards planning assessment network analysis* (600631-001), 2013, \$69,828.
- Principal investigator with Gill, R. (Co-PI), Barge, J. K. (Co-PI), United States Nuclear Regulatory Commission, *Information management for safety oversight: A communication perspective*, contract awarded 2010 for 2011-2012, \$57,318.
- Co-principal investigator with Zechman, E. M. (PI), & Springston, A. (Co-PI), Environmental Protection Agency’s P3 Awards: A National Student Design Competition for Sustainability Focusing

on People, Prosperity and the Planet (SU - 83471101-0), *Increasing stormwater awareness through the development of a stormwater footprint game*, 2010, \$10,000.

- Investigator with Clark, J. (PI), & Kruidenier, W. (Co-PI). United States Forest Service's National Urban and Community Forestry Advisory Council (Challenge Cost-Share Grant No. 01-DG-11052021-217), *National assessment of current urban and community forestry programs, 2003-2004*, 2003, \$429,000.

### Internal

- Principal investigator with Brown, V. A. (Co-PI), Donovan, E. J. (Co-PI), McGlone, M. (Co-PI), & Radhakrishnan, K. (Co-PI). The University of Texas at Austin Humanities Institute and Center for Health Communication, *Data-Driven Tailoring in Health Message Design: Does Tailoring Provoke Reactance for those with Privacy Concerns?*, 2020, \$17,500.
- Co-principal investigator with Brown, V. A. (PI), Almeida, J. (Co-PI), & Table, B. (I). The University of Texas at Austin Humanities Institute and Center for Health Communication, *During a Mental Health Crisis, With Whom and How Should a Psychiatric Advance Directive be Shared?*, 2020, \$14,481.
- Co-principal investigator with Brown, V. A. (PI), Almeida, J. (Co-PI), & Table, B. (I), The University of Texas at Austin Center for Health Communication, *Designing Communication Processes for the Use of Psychiatric Advance Directives as Resources for the Patient-Centered Management of Mental Health Crises*, 2019, \$7,629.
- Experiential Learning Initiative Ambassador, University of Texas at Austin Faculty Innovation Center, 2019-2021, \$6,000.
- Principal investigator with Aguilar, A. (Co-I). University of Texas at Austin Faculty Innovation Center, Faculty Innovation Grant, *Building experiential learning into the study of organizations: Helping students apply theory and research to assess organizational culture and communication*, 2018, \$6,000.
- Dean's Fellow, University of Texas at Austin Moody College of Communication, *Remembering and regulating post disaster nuclear power: Implementing the insights of the Fukushima Daiichi disaster*, Fall 2016.
- Principal investigator with Berglund, E. (Co-PI), University of Texas at Austin Moody College of Communication Grant Preparation Award, *Health Information behavior dynamics, uncertainty management theory, and epidemic simulation: Agent based modeling of information and health behavior during an infectious disease outbreak*, awarded 2015 for 2015-2016, \$6,000.
- Fellow, Department of Speech Communication, University of Illinois at Urbana-Champaign, *A multilevel model of physicians' reaction to managed care: Dissertation completion fellowship*, 2005, \$2,950.
- Fellow, Arms Control Disarmament and International Security, University of Illinois at Urbana-Champaign, *Rhetoric of bioterrorism: Comparing the media portrayals of West Nile and the 2001 anthrax attacks*, 2002, \$12,000.



- Fellow, Graduate Program in Management Practice, The University of California at Santa Barbara, *Assessing the state of graduate programs in business*, 1999, \$6,500.
- Principal investigator, Community Living and Learning Center Grant for Community Research (senior thesis grant), The George Washington University, *Organizational identification and engagement on campus*, 1999, 100%, \$200.

### Invited Talks and Workshops

1. **Barbour, J. B.** (2019). Invited panelist. *Panel: Early Careers Grant Funding*. Developing External Funding Opportunities for Organizational Communication Researchers, Postconference at the annual International Communication Association conference in Washington, DC, USA.
2. **Barbour, J. B.** (2019). Invited exhibitor. *The future of work in health analytics and automation: Investigating the communication that builds human-technology partnerships*. Coalition for National Science Funding 2019 Capitol Hill Expo, presenting at the invitation of the National Communication Association. Washington, DC, USA.
3. **Barbour, J. B.** (2018). Invited panelist. *Ethical considerations: Negotiating value and values*. Playing with Theory Outside the Academy: Consulting and Translating Communication Research for Organizations, Preconference at the National Communication Association annual convention in Salt Lake City, UT, USA.
4. **Barbour, J. B.** (2018). Invited panelist. *Understanding and shaping the data-driven transformation of health and healthcare*. Organizational Communication Mini-Conference Preconference on Organizations and Health at Rutgers University. New Brunswick, NJ, USA.
5. **Barbour, J. B.** (2018). *Macromorphic: The institutional moorings of communication difficulties*. Talk given for Dr. Elizabeth Eger's graduate-level organizational communication course for "Texas State Communication Week," Texas State University San Marcos. San Marcos, TX, USA.
6. **Barbour, J. B.** (2017). *The practice of engaged scholarship*. Invited Panelist, Organizational Communication Mini-Conference at Ohio University. Athens, OH, USA.
7. **Barbour, J. B.** (2017). *How do we test for the effects of narrative messages?* Invited Presenter at the Storytelling and Organizing Preconference Workshop, Organizational Communication Mini-Conference at Ohio University. Athens, OH, USA.
8. **Barbour, J. B.** (2017). *Professionals and volunteers, Project managers and scientists, Nurses and doctors, scholars and practitioners, engineers and the craft: Politics of expertise difference*. Presentation given at Our Legacy, Our Relevance: Breaking down Privilege Using Communication Theory to Build Frameworks that Support Inclusion, a preconference organized by Marya Doerfel of Rutgers University and Jennifer Gibbs of the University of California at Santa Barbara at the 2017 National Communication Association Annual Meetings. Dallas, TX, USA.
9. **Barbour, J. B.** (2017). *Data visualization: Telling visual stories and thinking through problems with data*. Guest lecture for the Health Informatics and Health Information Technology Program, The University of Texas at Austin. Austin, TX, USA.
10. **Barbour, J. B.** (2016). *Engaged communication scholarship in sensitive settings: Studying communication in nuclear power plants*. Invited talk for the Department of Communication, the

Department of Nuclear Engineering, and the Program in Science, Technology and Society at North Carolina State University. Raleigh, NC, USA.

11. Stephens, K., Harrison, M. & **Barbour, J. B.** (2015). *Interprofessional communication and mobile technology use in hospitals*. Presentation for the Center for Health Communication Lunch Enlightenment Series, Moody College of Communication, The University of Texas at Austin. Austin, TX, USA.
12. Ballard, D. I., **Barbour, J. B.**, & Stephens, K. (2015). *Lessons for leadership from organizational communication*. Panel at the inaugural Health Communication Leadership Institute, Center for Health Communication, Moody College of Communication, The University of Texas at Austin. Austin, TX, USA.
13. **Barbour, J. B.**, & Gill, R. (2014). *Studying communication among inspectors at the Nuclear Regulatory Commission*. Keynote case presentation and workshop at the 2014 Aspen Conference on Engaged Scholarship, Aspen, CO, USA.
14. **Barbour, J. B.** (2014). *Communication design for disaster preparation, response, and recovery: The Stormwater Footprint Quiz*. Center for Emergency Informatics at Texas A&M University, Donuts and Disasters. College Station, TX, USA.
15. **Barbour, J. B.** (2013). Invited panelist. *My single best piece of advice for graduate students*. Organizational Communication Mini-Conference at the University of Illinois at Urbana-Champaign, 2013. Urbana, IL, USA.
16. **Barbour, J. B.**, Bierling, D., Sommer, P.A., & Trefz, B. (2013). *Response and planning stakeholder networks for hazardous material incidents*. Fort Bend County Local Emergency Planning Committee. Fort Bend County, TX, USA.
17. **Barbour, J. B.** (2013). *Making healthcare safer and more effective by changing communication practice*. LUISS Business School, Public administration, healthcare and nonprofit unit. Rome, Italy.
18. **Barbour, J. B.**, & Doshi, M. (2012). *Making the case for narrative*. Invited Scholar, Centers for Disease Control and Prevention, Center for Global Health. Atlanta, GA, USA.
19. **Barbour, J. B.**, Doshi, M., & Hernandez, L. (2012). *Narrative and global public health, case presentation*. Aspen Conference on Engaged Scholarship. Aspen, CO, USA.
20. **Barbour, J. B.** (2010). Invited panelist. Organizational Communication Mini-Conference at Rutgers University. New Brunswick, NJ, USA.

#### **Competitively Selected Conference Papers and Panels**

(All paper and panel submission peer reviewed unless otherwise indicated.)

1. Rolison, S. L., Jensen, J. T., & **Barbour, J. B.** (2020, May). *Temporal dominance: The communication design and control of activity cycles at work*. Paper to be presented at the annual International Communication Association conference, Gold Coast, Australia.
2. **Barbour, J. B.**, Rolison, S. L., & Jensen, J. T. (2019, November). *The politics of inclusion and exclusion among professions and professionals*. Paper presented at the National Communication Association annual convention, Baltimore, MD, USA.

3. **Barbour, J. B.** (Panelist) with Field-Springer, K.R. (Chair) Buzzanell, P. M., Heiss, S. N., Kerber, A. E., Arendt, C., Agarwal, V. Margavio Striley, K., Rosenholtz, C., Stassen, H. (Respondent). (2019, November). "How the changing technologies of work can ameliorate and exacerbate workplace adversity" for *Surviving at work: Professional resilience communication, adversity, and vulnerability*. Panel held at the National Communication Association annual convention, Baltimore, MD, USA.
4. **Barbour, J. B.**, Pierce, C. P., Jensen, J. T., & Rolison, S. L. (2019, November). *AI and the health professions: Questions from two studies*. Paper presented at the Identifying Challenges and Opportunities in Human–AI Collaboration in Healthcare Workshop at the 22nd ACM Conference on Computer-Supported Cooperative Work and Social Computing in Austin, TX, USA.
5. **Barbour, J. B.**, Rolison, S. L., & Jensen, J. T. (2019, November). *Communication design to navigate the future of work and artificial intelligence*. Paper presented at the Good Systems: Ethical AI for CSCW Workshop at the 22nd ACM Conference on Computer-Supported Cooperative Work and Social Computing in Austin, TX, USA.
6. **Barbour, J. B.**, Bierling, D., Sommer, P., Trefz, B. (2019, May). *Cross-sector preparedness and resilience: Do preparedness activities build community resilience?* Paper presented at the annual International Communication Association conference, Washington, DC, USA.
7. Table, B., Brown, V.A., & **Barbour, J. B.** (2019). *Understanding the communicative difficulties associated with psychiatric advanced directives: Formative research for communication policy and technology implementation*. Paper presented at the annual International Communication Association conference, Washington, D.C., USA.
8. Rauscher, E. A., Dean, M., Campbell-Salome, G., & **Barbour, J. B.** (2018, November). "Dad, you're at risk. You need to understand": *Distributed uncertainty management in the context of men managing BRCA-related cancer risks*. Paper presented at the National Communication Association annual convention, Salt Lake City, UT, USA.
9. **Barbour, J. B.**, Ballard, D. I., Barge, J. K., & Gill, R. (2017, November). *Making time / making temporality for engaged scholarship*. Paper presented at the National Communication Association annual convention, Dallas, TX, USA.
10. **Barbour, J. B.** (Co-Chair) with Kinsella, W. J. (Co-Chair), Mitra, R., Williams, E. A., Collins, E., & Andreas, D. (2017, November). *A legacy at risk: Disruptive discourses and their challenges to regulatory institutions*. Panel held at the National Communication Association annual convention, Dallas, TX, USA.
11. **Barbour, J. B.**, Gill, R., & Barge, J. K. (2016, November). *Collective communication design: A model of intervention into the communicative constitution of organizing*. Paper presented at the National Communication Association annual convention, Philadelphia, PA, USA.
12. Gill, R. & **Barbour, J. B.** (2016, November). *The paradox of the lone wolf: Entrepreneur identity as collective-associative*. Paper presented at the National Communication Association annual convention, Philadelphia, PA, USA.
13. Sommer, P. & **Barbour, J. B.** (2016, November). *The domestic construction industry and its knowledge management practice*. Paper presented at the National Communication Association annual convention, Philadelphia, PA, USA.

14. **Barbour, J. B.** (Panelist) with Williams, E. A. (Chair), Harrison, T. R., Myers, K. K., Jahn, J. L. S., Ishak, A. Scott, C., & Wendorf, J. E. (2016, November). *Research in high reliability organizations: Opportunities, challenges, and future directions*. Panel held at the National Communication Association annual convention, Philadelphia, PA, USA.
15. **Barbour, J. B.** & Jahn, J. (Panelists) with Seeger, M. W. (Chair), Mayer, V., Venette, S. J., Veil, S. R., Woods, C. L., & Crace, R. D. (2016, November). "Preparation and volunteering after disaster: How does the remembering of disaster enable and constrain community preparedness?" for *Research in high reliability organizations: Opportunities, challenges, and future directions*. Panel held at the National Communication Association annual convention, Philadelphia, PA, USA.
16. **Barbour, J. B.**, Kolar, B., Callahan, L. (2016, June). "*Data is the latest buzz around here*": *Navigating expert relationships in analytics*. Paper presented at the annual International Communication Association conference, Fukuoka, Japan.
17. **Barbour, J. B.**, Sommer, P., Gill, R. (2016, June). *Technical, arcane, interpersonal, and embodied expertise*. Paper presented at the annual International Communication Association conference, Fukuoka, Japan.
18. Stephens, K. K., Harrison, M., Zhu, Y., **Barbour, J. B.**, Iyer, M., Hairston, T., & Luk, J. (2016, June). *So many communication technology options: Communication media repertoires as reifying hospital interprofessional roles*. Paper presented at the annual International Communication Association conference, Fukuoka, Japan.
19. Stephens, K. K., Harrison, M., Zhu, Y., **Barbour, J. B.**, Iyer, M., Hairston, T., & Luk, J. (2016, April). *Pulling together disparate interprofessional media use to create a culture of healthy communication in a pediatric hospital*. Paper presented at the Kentucky Conference on Health Communication, Lexington, KY, USA.
20. Stephens, K. K., Iyer, M., Hairston, T., & Luk, J., Harrison, M., Zhu, Y., **Barbour, J. B.**, (2016, April). *Reimagining interprofessional communication in a pediatric hospital: Understanding the impact of having many communication technologies*. Paper presented at the McCombs Innovation in Health Care Delivery Systems Symposium 2016, Austin, TX, USA.
21. **Barbour, J. B.**, Gill, R., Barge, J. K. (2016, February). *Organizational communication design logics: Intervening in the communicative constitution of organizations*. Paper presented at the 2016 Organizational Communication: Traditions, Transitions, and Transformations Conference in Austin, TX, USA.
22. **Barbour, J. B.** & Gill, R. (Panelists) with Kinsella, W. J. (Chair), Endres, D., O'Byrne, M. Cozen, B., & Collins Andreas, D. (2015, November). "Can I/may I ask that? Questioning and answering as communication practice in safety work: Implications for deliberations on Yucca Mountain" for *An opportunity (?) not embraced: Risk, rhetoric, and the Yucca Mountain nuclear waste repository project*. Panel held at the National Communication Association annual convention, Las Vegas, NV, USA.
23. **Barbour, J. B.** (Panelist) with Sommer, P. (Chair), Barge, K. (Respondent), Andreas Collins, D., Gibbs, J., Jameson, J. K., Seibold, D. R., & Thompson, J. L. (2015, November). "Rocks and clocks: Facilitating interdisciplinary collaboration among petroleum engineers and geoscientists" for *Managing interactivity for interdisciplinary teamwork and collaboration: Facilitating across*

*boundaries of knowing*. Panel held at the National Communication Association annual convention, Las Vegas, NV, USA.

24. **Barbour, J. B.**, Gill, R., & Dean, M. (Panelists) with Harrison, T. R. (Chair), Williams, E.A. (Respondent), Real, K., Poole, M. S., Hopeck, P., Wright, K., Nicotera, A., Reimer, T., Russell, T., Zanin, A., Myers, K. K., Lammers, J. C., & Proulx, J. D. (2015, November). "Work space, gendered occupations, and the organization of health: Redesigning emergency department communication" for *Embracing Opportunities to Bridge Organizational and Health Communication: Organizing and Communication Issues and Processes in Health Care*. Panel held at the National Communication Association annual convention, Las Vegas, NV, USA.
25. Barge, J. K., **Barbour, J. B.**, *Gesch-Karamanlidis, E., Shipley, J., Street, J., Ziemer, J. A.* (2015, November). *Designing conversations for social change: Large group interventions to support interorganizational problem solving*. Paper presented at the National Communication Association annual convention, Las Vegas, NV, USA.
26. **Barbour, J. B.**, *Doshi, M., Hernandez, L.* (2015, May). *Telling global public health stories: Narrative message design for issues management*. Paper presented at the annual International Communication Association conference, San Juan, PR, USA.
27. Kouba, S., Toothman, M., **Barbour, J. B.**, & James, E. (2015, March). *Assessing and improving regulatory communication processes. The case of the WIPP CRA*. Paper presented at the 2015 Waste Management Symposia: Education and Opportunity in Waste Management, Phoenix, AZ, USA. **Superior paper recognition for "distinguished contributions to the advancement of radioactive waste and radioactive material management."**
28. Barge, J. K., **Barbour, J. B.**, & Isaacson, K. (2014, November). *Playing the Prosperity Game: Assessing the impact of large group interventions*. Paper presented at the National Communication Association annual convention, Chicago, IL, USA. **Top four paper in group communication division.**
29. **Barbour, J. B.** (Panelist) with Poole, M.S. (Chair), Brauer, B. (Respondent), Seeger, M. W. (Respondent), Stephens, K., Carlson, E., Lambert, N., & Lammers, J. (2014, November). Crossing the boundaries between preparation, response, and recovery for *Theory meets practice: Interorganizational collaboration in disaster management*. Panel held at the National Communication Association annual convention, Washington, DC, USA.
30. *James, E. P.*, & **Barbour, J. B.** (2013, November). *When collaboration becomes compliance: Interorganizational identity tensions in the regulation of a toxic waste storage facility*. Paper presented at the National Communication Association annual convention, Washington, DC, USA.
31. **Barbour, J. B.**, & Gill, R. (2013, July). *Designing communication for the day-to-day safety oversight of nuclear power plants*. Paper accepted for presentation at the annual meeting of the European Group for Organizational Studies, Montreal, Canada.
32. *Carter Hill, M.* & **Barbour, J. B.** (2012, November). *The legal organization: A research agenda for the study of the law and organizing*. Paper presented at the National Communication Association annual convention, Orlando, FL, USA.
33. **Barbour, J. B.**, *Jacocks, C., & Wesner, K.* (2011, May). *The message design logics of organizational change: A multisite, multiple message investigation*. Paper presented at the annual International

Communication Association conference, Phoenix, AZ, USA.

34. **Barbour, J. B.** (2011, November). *Operationalizing institutional beliefs: Strategies for measuring the identity constructs of professionals*. Paper presented at the National Communication Association annual convention, New Orleans, LA, USA.
35. **Barbour, J. B.** & *Chinn, J. N.* (2011, November). *Emergency planning as organizational uncertainty management: An institutional perspective*. Paper presented at the National Communication Association annual convention, New Orleans, LA, USA.
36. *Scott, T. J., Politte, A., Collard, S., Zechman, E.M., Barbour, J. B. Sprintson, A.* (2011, August). *Using the stormwater footprint to raise public awareness about the effects of urbanization on stormwater sustainability*. Paper presented at International Conference on Ecology and Transportation, Seattle, WA, USA.
37. **Barbour, J. B.,** *Jacocks, C., & Wesner, K.* (2010, November). *The message design logics of organizational change: Investigating the influence of organizational and institutional factors on message sophistication*. Paper presented at the National Communication Association annual convention, San Francisco, CA, USA.
38. **Barbour, J. B.** (2010, November). *Managing students' uncertainty, normative, and performance concerns during clicker adoption*. Paper presented at the National Communication Association annual convention, San Francisco, CA, USA.
39. *Scott, T. J., White, A., Politte, A., Collard, S., Saathoff, S., Baltensperger, A., Zechman, E.M., Barbour, J. B. Sprintson, A.* (2010, October). *Using the hydrologic footprint residence for raising awareness of stormwater sustainability*. Paper presented at Texas A&M University Campus Sustainability Day, College Station, TX, USA.
40. Huang, M., **Barbour, J. B.,** Su, C., & Contractor, N. (2010, June). *Organizational factors influence on use of knowledge management technologies: A multilevel analysis*. Paper accepted for presentation at the annual International Communication Association conference, Singapore. **Top four paper in organizational communication division.**
41. Harrison, T. R., Morgan, S. E., Chewning, L. V., Williams, E., **Barbour, J.,** Di Corcia, M., & Davis, L. (2009, November). *Revisiting the worksite in worksite health campaigns: Evidence from a multi-site organ donation campaign*. Paper presented at the annual meeting of National Communication Association, Chicago, IL, USA. [Reviewed by organizers.]
42. Huang, M., Su, C., & **Barbour, J.** (2009, March). *Multi-theoretical and multilevel analysis of antecedents for information sharing through digital repositories in project groups*. Paper presented at the XXIX Annual Meeting of the International Network for Social Network Analysis (INSNA), San Diego, CA, USA.
43. **Barbour, J. B.,** Rintamaki, L. S., Ramsey, J. A., & Brashers, D. E. (2007, November). *Information avoiding as uncertainty management*. Paper presented at the National Communication Association annual convention, Chicago, IL, USA.
44. **Barbour, J. B.** (2005, October). *Health care institutions, medical organizing, and physicians: A multilevel analysis*. Paper presented at the 18<sup>th</sup> annual Organizational Communication Mini Conference, Athens, OH, USA. [Reviewed by organizers.]

45. **Barbour, J. B.**, Rintamaki, L. S., & Brashers, D. E. (2005, May). *Health information avoidance as uncertainty management*. Paper presented at the annual International Communication Association conference, New York, NY, USA.
46. **Barbour, J. B.** (2004, March). *Bioterrorism and the management of public uncertainty: content analyses of the 1999-2003 West Nile outbreaks and the 2001 Anthrax attacks*. Poster presented at the 2004 Sam Nunn Policy Forum, Atlanta, GA, USA. [Reviewed by organizers.]
47. Lammers, J. C., & **Barbour, J. B.** (2003, November). *Managed health care as a Structuration process*. Paper presented at the National Communication Association annual convention, Miami, FL, USA. **Top four paper in organizational communication division.**
48. **Barbour, J. B.** (2003, October). *Organizing health communication campaigns*. Paper presented at the 16<sup>th</sup> annual Organizational Communication Mini-Conference, Kalamazoo, MI, USA. [Reviewed by organizers.]
49. Albano, J. A., Ramsey, J. A., **Barbour, J. B.**, Dockum, M. C., Rintamaki, L. S., & Brashers, D. E. (2003, May). *College students' health information-seeking behaviors and perceptions of source effectiveness*. Paper presented at the annual International Communication Association conference, San Diego, CA, USA.
50. Lammers, J. C., & **Barbour, J. B.** (2002, November). *Identity, institutions, and structuration: The case of 'managed care'*. Paper presented at the National Communication Association annual convention, New Orleans, LA, USA.
51. Lammers, J. C., Duggan, A., & **Barbour, J. B.** (2001, November). *Managed care as managed health communication: Challenging assumptions about professional identity and organizations in health communication*. Paper presented at the National Communication Association annual convention, Atlanta, GA, USA.
52. Lammers, J. C., & **Barbour, J. B.** (2000, May). *Placebo leadership: An empirical review of popular leadership themes*. Paper presented at the annual meeting of the West Coast Conference for Small Groups Research, Santa Barbara, CA, USA. [Reviewed by organizers.]
53. **Barbour, J. B.** (1999, March). *Organizational commitment and communication satisfaction at the George Washington University: An applied approach*. Paper presented at the annual DePauw University Undergraduate Honors Conference, Greencastle, IN, USA. [Reviewed by organizers.]

## Teaching

### University of Texas at Austin

- Spring 2019 CMS 390S.12: Engaged Communication Scholarship – 8 students  
CMS 350C: Clouds, Crowds, and Community (QR Flag) – 52 students  
COM 102: Introduction to Health Communication – 45 students COM 102: Introduction to Health Communication – 39 students
- Fall 2018 CMS 390T: Organizational Communication Theory (Macro): Macromorphic Communication – 6 students  
Research leave, Health Informatics and Health Information Technology Program
- Summer 2018 IMS 384: Identity Communication – 7 students  
CMS 313M WB: Organizational Communication – 33 students
- Spring 2018 CMS 350C: Clouds, Crowds, and Community (QR Flag) – 52 students  
CMS 372K: Advanced Organizational Communication (W, II Flags) – 19 students  
COM 102: Introduction to Health Communication – 39 students
- Fall 2017 CMS 350C: Clouds, Crowds, and Community (QR Flag) – 40 students  
CMS 372K: Advanced Organizational Communication (W, II Flags) – 26 students
- Spring 2017 Research leave, Health Informatics and Health Information Technology Program
- Fall 2016 Research leave, Dean's Fellowship, Moody College of Communication
- Spring 2016 CMS 313M: Organizational Communication – 162 students
- Fall 2015 CMS 313M: Organizational Communication – 120 students

### Texas A&M University

- Spring 2015 COMM 446: Organizations and Society – 25 students
- Fall 2014 COMM 305H/620: Honors Communication Theory – 5/5 students  
COMM 460/636: Survey of Organizational Communication – 5/6 students  
COMM 485: Directed Study, Undergraduate Research – 1 student
- Spring 2014 COMM 305: Communication Theory – 215 students  
COMM 446: Organizations and Society – 19 students
- Fall 2013 COMM 305: Communication Theory – 238 students  
COMM 446: Organizations and Society – 20 students
- Spring 2013 COMM 637: Information, Networks, and Organizing – 5 students  
COMM 320: Organizational Communication – 10 students – at the Santa Chiara Study Center, Castiglion Fiorentino Italy
- Spring 2012 COMM 305: Communication Theory – 210 students  
COMM 446: Organizations and Society – 24 students



Fall 2011	COMM 305: Communication Theory – 247 students COMM 491: Directed study – 1 student COMM 636: Survey of Organizational Communication – 11 students
Summer 2011	COMM 685: Directed Study – 1 student
Spring 2011	COMM 305: Communication Theory – 246 students COMM 446: Organizations and Society – 23 students COMM 485: Directed Study, Undergraduate Research – 1 student
Fall 2010	COMM 305: Communication Theory – 144 students COMM 491: Directed Study – 2 students
Summer 2010	COMM 685: Directed Study – 1 student
Spring 2010	COMM 305: Communication Theory – 245 students COMM 320: Organizational Communication – 108 students
Fall 2009	COMM 305: Communication Theory – 246 students COMM 491: Directed Study – 1 student COMM 636: Survey of Organizational Communication – 8 students
Spring 2009	COMM 305: Communication Theory – 244 students COMM 320: Organizational Communication – 92 students
Fall 2008	COMM 446: Organizations and Society – 25 students

### **Student Advising**

#### **Ph.D. Committee Chair or Co-Chair**

1. Greg Ormes, Co-Chair with Rebecca Gill, Texas A&M University, Department of Communication, *Anything but Trivial: Trans-contextual Identification and Control among Participants in the World's Largest Trivia Contest*, 2015.
2. Paul Sommer, Texas A&M University, Department of Communication, *The Communicative Accomplishment of Knowledge Work in the Construction Industry*, 2016.
3. Melissa Murphy, University of Texas at Austin, Department of Communication Studies, *Startup Storytelling: An Analysis of Narrative in Rewards and Equity Based Crowdfunding Campaigns*, 2017.
- 4.

#### **Ph.D. Committee Member**

1. Cade Spaulding, Texas A&M University, Department of Communication, *In the Middle: Experiencing Medicaid as a Texas Healthcare Provider*, 2011.
2. Paul Mbutu, Texas A&M University, Department of Communication, *Leadership Training, Inter-ethnic Conflict Management, and the Youth*, 2012.
3. Cara Jacocks, Texas A&M University, Department of Communication, *The Dialectics of Women's Entrepreneurship*, 2014.
4. Chara Ragland, Texas A&M University, Department of Wildlife and Fisheries Sciences, *The Role of Social Capital in Natural Resource Policy Development*, 2015.
5. Jacquelyn N. (Chinn) Manly, Texas A&M University, Department of Communication, *Israeli Digital Diplomacy in a Network Society: Appropriating Castells's Theory of Communication Power*, 2015.

6. Jessica Ford, University of Texas at Austin, Department of Communication Studies, *Am I in Danger Here? Incorporating Organizational Communication into an Extended Model of Risk Information Seeking at Work*, 2016.
7. Eric Waters, University of Texas at Austin, Department of Communication Studies, *The Language of Legitimacy: The Role of Institutionalism in Entrepreneurial Communication*, 2016.
8. Jordan A. Ziemer, Texas A&M University, Department of Communication, *Entrepreneurs of the Church World: Investigating Intersections between Enterprise Discourse and the Occupational Identity of Church Planters*, 2016.
9. LaRae Tronstad, University of Texas at Austin, Department of Communication Studies, *Defining the Communicative Work, Roles, and Inclusion in Patient-Majority Boards*, 2017.
10. Tasha Davis, University of Texas at Austin, Department of Communication Studies, *A Temporal Perspective on Flexible Careers: Reconciling Multiple Perspectives, Levels of Analysis, and Time Scales*, 2017.
11. Yaguang Zhu, University of Texas at Austin, Department of Communication Studies, *Participation in Online Health Communities (OHCs) and Perceived Social Support: Elaborating Participation Types, Identification, and Interpersonal Bonds*, 2018.
12. Christine Goldthwaite, Rutgers University, School of Communication and Information, *Interdisciplinarity as Communication Design Practice*, 2018.
13. Brad Haggadone, University of Texas at Austin, Department of Communication Studies, in progress.
14. W. Roth Smith, University of Texas at Austin, Department of Communication Studies, in progress.
15. Emily Cicchini, University of Texas at Austin, Department of Communication Studies, in progress.
16. Evan Marc Stein, University of Texas at Austin, Department of Psychology, in progress.
17. Kassie M. Barroquillo, University of Texas at Austin, Department of Communication Studies, in progress.
18. Ana Aguilar, University of Texas at Austin, Department of Communication Studies, in progress.

#### **M.A. Committee Chair**

1. Jacquelyn Chinn, Texas A&M University, Department of Communication, *Communicating 21<sup>st</sup> century statecraft: Evaluating the paradigm shift argument*, 2011.
2. Michaella Walton, Texas A&M University, Department of Communication, *The Fall of PR and Rise of CSR*, 2014.
3. Ryan Crace, University of Texas at Austin, Department of Communication Studies, *Evaluating a Safety Campaign as a Form of Renewal*, 2018.
4. Anastazja Harris, University of Texas at Austin, Department of Communication Studies, *Communication During the Selection Interview: A Structured Review*, 2018.
5. Jared Jensen, University of Texas at Austin, Department of Communication Studies, in progress.
6. Shelby Rolison, University of Texas at Austin, Department of Communication Studies, in progress.

#### **M.A. Committee Member**

1. Tommi-Jo Scott, Texas A&M University, Department of Civil Engineering, *Measuring the effectiveness of educational tools and hydrologic metrics in raising awareness about stormwater sustainability*, 2011.

#### **Undergraduate Honors Thesis**

1. Matthew H. Vanderbloemen, Texas A&M University, Department of Communication, *Social and structural pressures on hiring practices adoption in church organizations*, 2015.

## Service

### Journal and Conference Reviewing

#### Editorial Board Memberships

*Health Communication*, 2008-present  
*Journal of Applied Communication Research*, 2017-present  
*Journal of Professions and Organization*, 2017 - present  
*Management Communication Quarterly*, 2014-present  
*Southern Journal of Communication*, 2014-2017

Special Issue Guest Editor, Communicating/Organizing for Reliability, Resilience, and Safety, *Corporate Communications: An International Journal*

#### Ad Hoc Journal Reviewing

*Academy of Management Review*, *Action Research Journal*, *Annals of Behavioral Medicine*, *Annals of the International Communication Association/Communication Yearbook*, *Communication Education*, *Communication Reports*, *Communication Research*, *Communication Monographs*, *Communication Studies*, *Communication Theory*, *Culture and Organization*, *Human Communication Research*, *Human Relations*, *International Journal of Disaster Risk Reduction*, *Journal of Business Ethics*, *Journal of Contingencies and Crisis Management*, *Journal of Communication*, *Journal of Health Communication*, *Journal of Management and Organization*, *Journal of Management Studies*, *PLOSOne*, *Popular Communication*, *Review of Communication*

#### Conference and Disciplinary Reviewing

##### International Communication Association

Organizational Communication Division - 2007, 2009-2017  
Top Paper Reviewer, Organizational Communication Division, 2013  
Health Communication Division, 2005-2009  
Charles Redding Dissertation Award, 2010, 2019

##### National Communication Association

Organizational Communication Division - 2007, 2008, 2010-2018  
Groups Division - 2019  
Applied Division 2017, 2018  
Research in Progress Roundtables, 2017  
Health Communication Division, 2015

##### Academy of Management

Research Methods Division - 2009, 2010  
Organizational Communication and Information Systems Division - 2009, 2010

### Ad-Hoc Grant Proposal Reviewing

- Academie Universitaire Louvain, FSR postdoc incoming fellowships, 2018
- National Science Foundation, 2016
- Research Grants Council (RGC) of Hong Kong, 2015

### Service to the Intellectual Community

- Steering Committee, the Aspen Conference on Engaged Communication Scholarship, 2015-Present
- Awards Committee Chair, Elected, Organizational Communication Division, National Communication Association, 2014-2016

- Co-organizer with Kathy Krone, Research Escalator, Organizational Communication Division, International Communication Association, San Juan, PR, USA 2015
- Facilitator, RP2 Prosperity Game: Creating a Critical Mass for Change in STEM participation, American Indian Higher Education Consortium, with funding from the National Science Foundation HRD-1352270, 2014
- Member, Awards Nominations Committee, Organizational Communication Division, National Communication Association, 2012
- Invited Scholar, Aspen Conference on Engaged Scholarship, Aspen, CO, USA 2011
- Member, Student Affairs Committee, International Communication Association, 2004-2006
- Co-Organizer, 14<sup>th</sup> Annual Organizational Communication Mini-Conference, University of Illinois at Urbana-Champaign, 2001
- Historian, Organizational Communication Division, International Communication Association, 2000-2001

### **Conference and Workshop Service**

- Co-Chair, Preconference “Theorizing the Future of Work: Communication, Technology and Automation,” Organizational Communication Division, National Communication Association, Baltimore, MD, USA, 2019
- Invited Scholar, Scholars’ Office Hours, National Communication Association, Baltimore, MD, USA, 2019
- Faculty Mentor, International Communication Association Organizational Communication Division 2019 Doctoral Consortium, Washington, DC, USA
- Responding participant, Algorithms on the Shop Floor: Data-Driven Technologies in Organizational Context, Data & Society <https://datasociety.net/blog/2019/09/11/algorithms-on-the-shop-floor-data-driven-technologies-in-organizational-context/>, New York, NY, USA, 2019
- Invited Scholar, Teachers’ Office Hours, National Communication Association, Salt Lake City, UT, USA, 2018
- Mentor, Research Escalator, Organizational Communication Division, International Communication Association, Prague, Czech Republic, 2018
- Scholar, Scholars’ Office Hours, National Communication Association, Dallas, TX, USA, 2017
- Panel Respondent, “Managing boundaries,” Organizational Communication Division, National Communication Association, Dallas, TX, USA, 2017
- Panel Respondent, “Applied communication research: The role of messages and narratives,” Applied Communication Division, National Communication Association, Dallas, TX, USA, 2017
- Judge, Interactive Poster Session, Organizational Communication, International Communication Association, San Diego, CA, USA, 2017
- Panel Respondent, “Communicating organizational knowledge,” Organizational Communication Division, International Communication Association, San Diego, CA, USA 2017
- Invited scholar, Scholars’ Office Hours, National Communication Association, Philadelphia, PA, USA, 2016
- Chair, Preconference “Remembering, regulating, and resilience: Investigating the communicative accomplishment of Safety and Reliability Organizing,” Organizational Communication Division, International Communication Association, Fukuoka, Japan, 2016
- Panel Chair, “Communicating and organizing: Strategic and constitutive communication,” Organizational Communication Division, International Communication Association, Fukuoka, Japan, 2016
- Mentor, Research Escalator, International Communication Association, Organizational Communication, Fukuoka, Japan, 2016
- Panel Chair, “Meaning-making in Health Organizations: Medical Education, Interprofessional Communication, and Organizational Policies,” Health Communication Division, National

- Communication Association, Las Vegas, NV, USA, 2015
- Panel Respondent with Bisel, R., “New Directions, Places, and Approaches for Studying Organizational Communication,” Organizational Communication Division, National Communication Association, Las Vegas, NV, USA 2015
- Panel Respondent, “Knowing, knowledge, and information,” Organizational Communication Division, National Communication Association, Chicago, IL, USA 2014
- Mentor, Research Escalator, Organizational Communication Division, International Communication Association, London, UK, 2013
- Judge, Interactive Poster Session, Organizational Communication Division, International Communication Association, London, UK, 2013
- Wandering Scholar, Organizational Communication Mini-Conference at the University of Missouri, Columbia, MO, USA, 2011
- Panel Respondent, “Organizational Communication in Health Contexts,” Organizational Communication Division, National Communication Association, San Francisco, CA, USA, 2010
- Panel Chair, “Multilevel Data Analysis: Investigating Issues of Size, Agreement, and Dispersion,” Research Methods Division, Academy of Management, Chicago, IL, USA 2009
- Panel Respondent, “Realism and Realistic Challenges in Organizations” Organizational Communication Division, National Communication Association, San Diego, CA, USA, 2008

### **University, College, and Departmental Service**

University of Texas at Austin, Moody College of Communication, Department of Communication Studies

- Member, Organizational Communication and Technology Graduate Admissions Committee, 2015-Present
- Course Director, CMS 313M, 2016-Present
- Member, Steering Committee for the University of Texas Graduate Portfolio Certificate in Dispute Resolution, 2016-Present
- Member, Moody College Minor in Science Communication Committee, 2017-Present
- Member, Moody College Online Education Workgroup, 2019-Present
- Featured Faculty, *CMS 350C: Clouds, Crowds, and Community*, Eyes on Teaching, Provost Teaching Fellows and the Faculty Innovation Center, Spring 2019
- Member, Undergraduate Scholarship Committee, 2016-2018
- Presenter, *Two-Minute Strategies for Building Student Connections*, UT Austin New Faculty Symposium, 2018
- Member, Graduate Office Committee, 2015-2016, 2017-2018
- Member, Search Committee, Organizational Communication and Technology, 2017-2018
- Poster Judge, Health Leadership Apprentice (HLA) Poster Session, Dell Medical School, 2018
- Presenter, *The Craft and Discipline of Academic Writing*, Communication Studies Graduate Student Association, 2017
- Presenter, *Questioning as Regulatory Work Practice*, CMS 081: Introduction to Graduate Studies, 2017
- Invited Scholar, Health Informatics and Health Information Technology Program Poster Forum, Spring 2017, Summer 2017
- Reviewer, Health Communication Scholars Program Proposals, 2016, 2017
- Presenter, *The 5 W's (and How) of Conferencing*, CMS 081: Introduction to Graduate Studies, 2016
- Member, Communication Studies Consultative Chair Review Committee, 2016
- Member, Undergraduate Minor Committee, 2015-2016
- Presenter, *Advice for Organizational Communication and Technology Job Seekers*, 2015

Texas A&M University, College of Liberal Arts, Department of Communication

- Member, Internationalization Committee, 2011-2015
- Member, Awards Committee, Texas A&M University, Department of Communication, 2014-2015
- Interim Director, Communication Research Lab, 2013-2014
- Presenter, *Preparing a Website for the Academic Job Search and Beyond*, 2014
- Member, Advisory Committee, 2013-2014
- Presenter, *Grading Philosophy*, Graduate Student Orientation, 2013, 2014
- Coordinator for 2013-2014 Texas A&M University Communication Department Speaker Series talk by Dr. Tim Butcher, co-sponsored by the Melbern G. Glasscock Center for Humanities Research
- Co-Organizer, Practical Theory Workshop, 2013
- Co-Organizer, Departmental Retreat, 2011
- Member, Graduate Affairs Committee, 2009-2011
- Co-Organizer, Departmental Retreat, 2009

University of Illinois at Chicago, Department of Communication

- Member, Curriculum Committee, 2007-2008

University of Illinois at Urbana-Champaign, Department of Speech Communication

- President, Speech Communication Graduate Student Association, 2001-2002
- Organizer, Organizational Communication Reading Group, 2001