

# Robert W. Carroll, Ph.D.

## Education

<b>Ph.D. in Communication Studies</b> , The University of Texas at Austin Emphasis: <i>Interpersonal Communication</i> Dissertation title: Coming Out(comes): Analyzing Coming Out Messages in a Familial Context Ph.D. Advisor: Dr. Anita Vangelisti	August 2018
<b>M.A. in Education Leadership and Policy Analysis</b> , The University of Missouri Emphasis: <i>Student Affairs, Higher Education</i>	May 2009
<b>B.A. in Communication</b> , The University of Missouri Minor: <i>Business</i> ; Graduated with Honors	December 2006

## Academic Appointments

2024 – Present	Lecturer, International Business, McCombs School of Business
2023 – Present	Assistant Professor of Instruction, Cockrell School of Engineering (May Term)
2019 – Present	Assistant Professor of Instruction, Communication Studies, University of Texas at Austin
2018 – 2019	Lecturer, McCombs School of Business
2017 – 2019	Adjunct Faculty, Austin Community College
2015 – 2015	Per Course Faculty, Texas State University
2013	Graduate Research Assistant, Nord University; Bodø, Norway
2012 – 2018	Teaching Assistant, Various Colleges: Moody College of Communication, Cockrell School of Engineering, McCombs School of Business

## Recent University of Texas Course Offerings

COM 302E: Interdisciplinary Communication Foundations, <i>Moody College of Communication</i> (~950 students, 25 sections, hybrid)
CMS 371K: Practicum in Conflict Mediation, <i>Moody College of Communication</i> (~40 students, 1 section, in-person)
CMS 355K: Intercultural Communication, <i>Moody College of Communication</i> (~100 students, 1 section, in-person)
IB 367C: Intercultural Management, <i>McCombs School of Business</i> (~30 students, 1 section, in-person)
ES 333T: Engineering Communication, <i>Cockrell School of Engineering</i> (~60 students, 2 sections, in-person)
COM 370H: Community Engagement and Service Learning, <i>Moody College of Communication</i> (20 students, 1 section, in-person)

## Active Service Appointments

2025 – Present	Provost's Teaching Fellows Chair-Elect
2025 – Present	CMS 306M Faculty Co-Advisor, Moody College of Communication
2025 – Present	Director of Graduate Portfolio in Conflict Resolution

2023 – Present	International Association of Business Communicators (IABC) Student Organization Faculty Advisor, Communication Studies, Moody College of Communication
2023 – Present	Moody College of Communication Recruitment Committee; Communication Studies Representative
2023 – Present	Provost's Teaching Fellows Recruitment Committee Chair

## **Completed Service Appointments**

2024	Communication Studies Faculty Search Committee, Moody College of Communication
2023-2024	New Faculty Orientation Planning Committee, Provost's Teaching Fellows
2023.- 2024	Civil, Architecture, and Electrical Engineering Advisory Committee, Cockrell School of Engineering
2023 – 2024	Moody College Honors Advisory Committee and Student Application Review
2022 – 2023	Communication Studies Awards Committee, Moody College of Communication
2022 – 2023	Communication Studies Week Committee, Moody College of Communication
2020 – 2022	Communication Studies Diversity, Equity, and Inclusion Committee Chair

## **Professional Work Experience**

2025	Inaugural Faculty Thought Leadership Program: Led by Moody Chief Marketing Office, Kathleen Mabley, this was a professional development opportunity to learn how to brand, market, and Speak to professional and academic endeavors
2024 – Present	Extended Campus and Custom Training Facilitator, University of Texas at Austin: Build and lead custom workshops for various clients across Texas including USAA, Texas Railroad Commission
2019 – Present	Duarte, Inc. Facilitator, Speaker Coach, Content Writer: Coach and consult international clients at top companies including Apple, Microsoft, Walmart; advise C-Suite and Executive Leadership; write keynotes and develop decks
2016 – Present	McCombs+ Communication Coach, McCombs School of Business: Coach and advise MBA students on professional communication, executive presence, and interviewing skills; lead multiple workshops per year
2017 – 2018	Executive Panel Member: Quantified Communication

## **Fellowships, Grants, and Certifications**

2023 – Present	Provost's Teaching Fellow, \$12,000 over 4 years
2024	Faculty Development Grant, \$10,000
2022	Association of College and University Educators Effective Teaching Certification
2014	Best Paper Award: National Communication Association
2013 – Present	Certificated Mediator in the State of Texas
2012	University of Texas Recruitment Fellowship, Various

## Awards and Honors

2025	McCombs Faculty Honor Roll – Teaching award selected by students based on strong CES scores and student feedback
2024	Tower Award for Best Service Learning Course: COM 370H Community Engagement and Service Learning
2014	Best Paper Award at National Communication Association for “How Cancer Affects Us”

## Recent Notable Presentations and Publications

- Carroll, R. (2025) Improving Confidence. UT System Office
- Carroll, R. (2025) The Art of Winning: Survivor. Southwestern University
- Carroll, R. (2025) Preparing for Annual Reviews. McCombs School of Business Directors and Managers
- Carroll, R. (2025) Conflict Management and Communication. Texas Advanced Computing Center Internship Program
- Carroll, R. (2025) Communicating for Impact. Texas Department of Health and Human Services
- Carroll, R. (2024) Value Based Storytelling. University of Texas at Austin McCombs+ Program
- Carroll, R. (2024) Communicating a Culture of Change. Texas Municipal Retirement System Executives
- Carroll, R. (2024) Networking at Conferences. UT Austin Religious Studies Graduate Students
- Carroll, R. (2024) The Art of Winning: Survivor. Southwestern University
- Carroll, R. (2024) Intergenerational Communication. AADPRT PA Conference in Austin, TX
- Table, B., Carroll, R., & Redlick, M. (2022) “Communicating Transgender Identity” in G. Luurs (Ed.), *Handbook of Research on Communication Strategies for Taboo Topics*
- Carroll, R. (2021) “Minority Stress and Relationships” in I. West (Ed.), *Encyclopedia of Queer Studies and Communication*. New York and Oxford: Oxford University
- Carroll, R. (2021) How to Be a Human: Communicating with Authenticity. University of Texas at Austin MBA+ Program
- Carroll, R. (2019) Storytelling Skills for Business Leaders. University of Texas at Dallas MBA Program
- Carroll, R. (2019) Competitive Casing: University of Texas at Austin Real Estate Center
- Carroll, R. & Redlick, M. (2019) Public Speaking and Presentation Skills: Texans Care for Children
- Carroll, R. (2019) Resume Refresh: University of Texas at Austin MBA+ Program
- Carroll, R. (2018) From authenticity to undertow: The experiences of a CouchSurfer in Norway. In F. Soelberg, L. Browning, & J. Sørnes (Eds.), *High North Stories in a Time of Transition: Gutsy Narratives and Wild Observations*. London: Routledge.
- Carroll, R., Redlick, M., & Hanchey, J. (2016) Is RuPaul Enough? Difference, Identity, and Presence in the Communication Classroom. *Communication Education* 65, 226-229
- Carroll, R. (2015). How secrets affect us: An exploration of the relationship between stress, coping, and self-identity concerns. National Communication Association Conference, Las Vegas, Nevada
- Carroll, R. & Mudliar, P. (2014). How cancer affects us: An analysis of student narratives about cancer. National Communication Association Conference, Chicago, Illinois

## Higher Education Experience

2010 – 2012	Academic Advisor, The University of Kansas
2011 – 2012	Advising Special in the Office of First Year Experience, The University of Kansas
2009 – 2010	Educational Counselor & Advisor, Temple University
2008	National Orientation Director's Association Intern, The University of Florida