

## Keri K. Stephens, Ph.D.

Professor | Moody College of Communication | Department of Communication Studies  
Co-Director [Technology & Information Policy Institute \(TIPI\)](#)  
The University of Texas at Austin | [keristephens@austin.utexas.edu](mailto:keristephens@austin.utexas.edu) | (512) 471-0554  
Google Scholar Profile: <https://scholar.google.com/citations?user=LS6q9QcAAAAJ&hl=en>

---

### ACADEMIC/PROFESSIONAL BACKGROUND

#### Educational Background

---

- Ph.D. Organizational Communication, August 2005, The University of Texas, Austin, TX.  
M.A. Organizational Communication, December 2000, The University of Texas, Austin, TX.  
B.S. Biochemistry (*Cum Laude*), May 1990, Texas A&M University, College Station, TX.

#### University and Professional Experience

---

- 2020-present Full Professor, The University of Texas, Austin, TX (UT Austin)  
2020-present Co-Director, Technology & Information Policy Institute, UT Austin  
2013-2020 Associate Professor (with tenure), UT Austin
- 2018-present Distinguished Teaching Professor (UT Austin Academy of Distinguished Teachers)
  - 2018-2022 Faculty Fellow, Center for Health & Social Policy, LBJ School of Public Policy
  - 2017-2018 Faculty Fellow, Humanities Institute on Health Well-being, & Healing, UT Austin
  - 2015-2018 Associate Director, UT Austin Center for Health Communication
  - June 2017 Summer Scholar, North Dakota State University
  - 2014-2015 Big XII Faculty Fellow at Texas Christian University
- 2007-2013 Assistant Professor, UT Austin, Austin, TX
- July 2010 Visiting Scholar, Bodo Graduate School of Business, Bodo, Norway
  - August 2009 Visiting Scholar, Summer at the US Census Bureau Program, Washington, D.C.
- 2005-2007 Assistant Professor, Texas State University, San Marcos, TX  
2004-2005 Assistant Instructor (both semesters), Teaching Assistant (Sp. 2005), UT Austin  
2001-2004 Assistant Instructor, UT Austin  
1990-2001 Prior to Academia: Hewlett Packard, Zymark Corporation, and EGI

### AWARDS & HONORS

#### Scholarly Institutional Honors, Awards, & Appointments

- Fellow, International Communication Association, 2024-present
- Inaugural Fellow, Research Leaders Academy, The University of Texas, 2023-2024
- Distinguished Partner, Institute for a Disaster Resilient Texas, Houston, TX, 2023 - present
- Outstanding Mentor Award, Organizational Communication Division of the National Communication Association (NCA), 2021
- Risk & Emergency Management Achievement Award from the National Association of Counties for

- the Neighborhood Wildfire Drill, 2020
- Texas Counties Best Practices Award from the Texas Association of Counties for the Neighborhood Wildfire Drill, 2020
- Professional Achievement Award, NCA Training & Development Div., 2017
- Transdisciplinary Collaborative Research in Self-Management Science Success Story Award Winner for the UT Center for Health Communication Team and Dell Children's Medical Center, 2015
- Outstanding Ph.D. Student Award, UT Communication Studies, 2004

### **Top Book and Article Awards**

- Edited Book of the Year for the Organizational Communication Division of NCA. Awarded to *New Media in Times of Crisis*, Routledge, 2020
- Book of the Year for the Human Communication & Technology Division of NCA. Awarded to *Negotiating Control: Organizations & Mobile Communication*, 2019
- Outstanding Book Award in the Organizational Communication Division of NCA. Awarded to *Negotiating Control: Organizations & Mobile Communication*, 2019
- Top 4 Article of the Year for *Management Communication Quarterly*, 2021
- Top 3 Article of the Year for *Management Communication Quarterly*, 2018
- Bill Eadie Distinguished Scholarly Article Award, Applied Communication Div. of NCA, 2015
- Outstanding Article of the Year in Human Communication and Technology Div. of NCA, 2014
- Best Research Paper Award (1st out of 191 submissions), International Information Systems for Crisis Response and Management Proceedings, 2014

### **Top Paper Awards (22 Awards)**

- 15 Top Paper Panels, National Communication Association (NCA)
  - Human Communication & Technology Div., 2009, 2013, & 2018
  - Top Student Paper Panel, 2002
  - Organizational Communication Div., 2016
  - Top Student Paper, 2000
  - Health Communication Div., 2013
  - Public Relations Div., 2019 (Top paper)
  - Applied Communication Div., 2008, 2002 (Top paper)
  - Training & Development Div., 2006, 2009, 2012, 2020, 2023 (Top paper)
- 5 Top Paper Panels, International Communication Association (ICA)
  - Environmental Communication Div., 2022
  - Mobile Communication Div., 2016 (Top Paper)
  - Communication and Technology Div., 2014
  - Instructional Communication Div., 2007
  - Organizational Communication Div., 2005
- Waveland Press Award for Top Interactive Display Paper in Organizational Communication, 2012
- Top Scholar to Scholar Session Award, NCA, 2006

### **Pedagogical Awards and Honors**

#### ***National- & International-level recognition***

- Selected to give a TEDx Talk, Palo Alto College, San Antonio, TX, 2018
- Inspiring Teacher, Selected by Pearson Education, 2017
- Graduate Student Teaching Award, International Communication Association, 2004

#### ***University-level recognition***

- UT Tower Award for Outstanding Service Learning Project, 2022
- UT Austin President's Award for Global Learning (4 teams selected campus wide), 2021
- Academy of Distinguished Teachers, UT Austin (4 selected campus wide), 2018

- President's Associates Teaching Excellence Award (7 given campus wide), 2016
- The Eyes of Texas Excellence Award, (student selected; 10 given campus wide), 2013
- Guest Professor, Camp Texas, Texas Exes, Fall 2015, 2016, 2017, 2018, 2019, 2020, 2021
- Departmental-Level Nominee, College-Level Nominee, and University-Wide Runner-Up for the Presidential Award for Excellence in Teaching, Department of Communication Studies, Texas State University, 2007

#### ***College- & Department-level recognition***

- Graduate Faculty Member of the Year, Communication Studies Graduate Student Community, 2021
- Departmental nominee, UT Austin Outstanding Graduate Student Instructor, 2021, 2022
- Professor of the Year, Communication Studies Graduate Student Community, 2017
- Teaching Excellence Award Finalist, Moody College of Communication, 2015
- Outstanding Assistant Instructor, University of Texas, Dept. Communication Studies, 2004

## **SCHOLARLY PUBLICATIONS**

**Books: 3 in print; Journal Articles: 75; Published Conference Proceedings: 18; Book Chapters: 43**

### **Books**

---

5. **Stephens, K. K.**, & Faust, K. (Eds.). (under contract, anticipated July. 2025). *Handbook of infrastructure communication*. Wiley (250,000 words).
4. **Stephens, K. K.**, & Kee, K. F. (under contract, anticipated April 2025). *The social scientist's guide to grant success: A playbook for funding research frontiers*. Roman Littlefield.
3. **Stephens, K. K.** (Ed.). (2019). *New media in times of crisis*. Routledge. (286 pp.). **Edited Book of the Year, Organizational Communication Div., NCA, 2020.**
2. **Stephens, K. K.** (2018). *Negotiating control: Organizations & mobile communication*. Oxford University Press. (312 pp.). **Book of the Year, Human Communication & Technology Div., NCA, 2019 & Outstanding Book, Organizational Communication Div., NCA, 2019.**
1. Browning, L. D., Sætre, A. S., **Stephens, K. K.**, & Sørnes, J. O. (2008). *Information & communication technologies in action: Linking theory and narratives of practice*. Routledge. (304 pp.)

### **Journal Articles (graduate student coauthors in italics)**

---

***First authored: 37; Student-led first authored: 17; Student co-authored: 38***

75. **Stephens, K. K.**, Varela Castro, S., Xu, Y., Juan, A., Diaz, N., Blessing, R., & Brody, S. D. (in press). Rectifying a flood data desert one step at a time: A co-created, community-based approach. *Journal of Applied Communication Research*. <https://doi.org/10.1080/00909882.2024.2357131>
74. Sun, J., **Stephens, K. K.**, Tasuji, T., Faust, K., Castellanos, S. (in press). Community resilience in a cascading disaster: Enacting a hybrid hyperlocal community of practices (HCoPs) through online/offline communication. *Journal Applied Communication Research*. <https://doi.org/10.1080/00909882.2024.2341082>
73. Lieberknecht, K. E., Carlson, N., **Stephens, K. K.**, Leite, F., Acuna, F., Lowell, J. (in press). Closing the climate gap: Insights from local knowledge for climate adaptation planning. *Journal of the American Planning Association*. <https://doi.org/10.1080/01944363.2024.2318226>
72. Ma, J. W., Leite, F., Lieberknecht, K., & **Stephens, K. K.** (2024). Using Q-methodology to discover disaster resilience perspectives from local residents, *International Journal of Disaster*

*Risk Reduction*, 104, 104353. <https://doi.org/10.1016/j.ijdr.2024.104353>

71. Potts, J., Castellanos, S., Faust, K., Tiedmann, H., & Stephens, K. K., (2024). Enhancing power system resilience to extreme weather events: A qualitative assessment of Winter Storm Uri. *International Journal of Disaster Risk Reduction*, 103, 104309. <https://doi.org/10.1016/j.ijdr.2024.104309>
70. Samadi, V., Stephens, K. K., Hughes, A., & Murray Tuite, P. M. (2024). Challenges and opportunities when bringing machines onto the team: Human-AI teaming and flood evacuation decisions. *Environmental Modelling and Software*, 175, 105976. <https://doi.org/10.1016/j.envsoft.2024.105976>
69. Stephens, K. K., Blessing, R., Tasuji, T., McGlone, M. S., Stearns, L. N., Lee, Y., & Brody, S. D. (2024). Investigating ways to better communicate flood risk: The tight coupling of perceived flood map usability and accuracy. *Environmental Hazards*, 23(1), 92-111. <https://doi.org/10.1080/17477891.2023.2224956>
68. Xu, Y., Stephens, K. K., Carlson, N. H., Lieberknecht, K. E., Leite, F. (2024). Moving toward community preparedness efficacy: Uncovering barriers in communities disproportionately impacted by flooding. *Journal of Contingencies and Crisis Management*, 24. <https://doi.org/10.1111/1468-5973.12524>
67. Tiedman, H. R., Sela, L., Stephens, K. K., & Faust, K. M. (2024). Leveraging water utility customer reporting for resilient operations and management. *Sustainable Cities and Society*, 105, 105087. <https://doi.org/10.1016/j.scs.2023.105087>
66. Stephens, K. K., Tich, K. P., Carlson, N. H., & Doucet, C. S. (2023). Geographic location or experience: Using PRISM to understand how people seek flood risk information. *Risk Analysis*, 43(9), 1187-1901. <https://doi.org/10.1111/risa.14051>
65. Stephens, K. K. (2023). Mobile work, mobility, and mobile devices: Responding to a societal shift. *Mobile Media & Communication*, 11(1), 118-124. <https://doi.org/10.1177/20501579221126956>
64. Stephens, K. K., Harris, A. G., Hughes, A., Montagnolo, C., Nader, K., Stevens, S. A., Tasuji, T., Xu, Y., Purohit, H., & Zobel, C. (2023). Human-AI teaming during an ongoing disaster: How scripts around teaching and feedback reveal this is a form of human-machine communication. *Human-Machine Communication*, 6(1), 65-85. <https://doi.org/10.30658/hmc.6.5>
63. Tiedmann, H., Faust, K., Castellanos, S., Stephens, K. K., & Sela, L. (2023). Tracking the post-disaster evolution of water infrastructure resilience: A study of the 2021 Texas Winter Storm. *Sustainable Cities and Society*, 91, 104417. <https://doi.org/10.1016/j.scs.2023.104417>
62. Castellanos, S., Potts, J., Tiedmann, H., Alverson, S., Glazer, Y. R., Robison, A., Russo, S., Harmon, D., Ken-Opurum, B., Weisz, M., Acuna, F., Stephens, K. K., Faust, K., Webber, M. E. (2023). A synthesis and review of exacerbated inequities from the February 2021 winter storm (Uri) in Texas and the risks moving forward. *Progress in Energy*, 5(1), 012003. <https://doi.org/10.1088/2516-1083/aca9b4>
61. Stephens, K. K., Powers, C. J., Robertson, B. W., Spearing, L. A., Collier, J. C., Tich, K. P., & W. R. Smith (2023). Building more resilient communities with a wildfire preparedness drill in the U.S.: Individual and community influences and communication practices. *Journal of Contingencies and Crisis Management*, 31(1), 26-38. <https://doi.org/10.1111/1468-5973.12402>
60. Johnson, M., Murthy, D., Robertson, B. W., Smith, W. R., & Stephens, K. K. (2023). Moving emergency response forward: Leveraging machine-learning classification of disaster-related images posted on social media to identify people who need help. *Journal of Management Information Systems*, 40(1), 163-182. <https://doi.org/10.1080/07421222.2023.2172778>
59. Frei, S. S., Stephens, K. K., & Beebe, S. A. (2023). Doing what we do best: Advancing business communication instruction into the future with an agenda for training and development. *Business and*

- Professional Communication Quarterly*, 8(4), 530-549. <https://doi.org/10.1177/23294906231202831>
58. *Spearing, L. A., Bakchan, A., Hamlet, L. C., Stephens, K. K., Kaminsky, J. A., Faust, K. M.* (2022). Comparing qualitative analysis techniques for construction engineering and management research: The case of Arctic water infrastructure, *Journal of Construction Engineering and Management*, 148(7): 04022058. [https://doi.org/10.1061/\(ASCE\)CO.1943-7862.0002313](https://doi.org/10.1061/(ASCE)CO.1943-7862.0002313)
57. Peters, E., Boyd, P. E., Cameron, L. D., Contractor, N., Diefenbach, M. A., Fleszar-Pavlovic, S., Markowitz, E. Salas, R. N., & **Stephens, K. K.** (2022). Evidence-based recommendations for communicating the impacts of climate change on health. *Translational Behavioral Medicine*, 12, 543-553. <https://doi.org/10.1093/tbm/ibac029>
56. *Smith, W. R., Robertson, B. W., Stephens, K. K., & Murthy, D.* (2021). A different type of disaster response digital volunteer: Looking behind the scenes to reveal coordinating actions of disaster knowledge workers. *Journal of Contingencies and Crisis Management*, 29(2), 116-130. <https://doi.org/10.1111/1468-5973.12352>
55. Bean, H., Cruz-Naranjo, A. M., Shimizu, M., **Stephens, K. K.**, McGlone, M., & Strover, S. (2021). Mobile alert and warning in the United States and Japan: Confronting the challenges of international harmonization. *International Journal of Disaster Risk Science*, <https://doi.org/10.1007/s13753-021-00380-4>
54. *Spearing, L., Stephens, K. K., & Faust, K.* (2021). Informal versus formal shelters? Understanding the sheltering system after the 2018 California Camp Fire. *International Journal of Disaster Risk Reduction*, 58, 10261. <https://doi.org/10.1016/j.ijdr.2021.102161>
53. Bukowski, R., Schulz, K., Gaither, K., **Stephens, K. K.**, Semeraro, D., Drake, J., Smith, G., Cordola, C., Zariphopoulou, T., Hughes, T., Zarins, C., Kusnezov, D., Howard, D., Oden, T. (2021). Computational medicine, present and the future: Obstetrics and gynecology perspective. *American Journal of Obstetrics and Gynecology*, 224(1), 16-34. <https://doi.org/10.1016/j.ajog.2020.08.057>
52. **Stephens, K. K.**, Jahn, J., Fox, S., Charoensap-Kelly, P., Mitra, R., Sutton, J., Waters, E. D., Xie, B., & Meisenbach, R. J. (2020). Collective sensemaking around COVID-19: Experiences, concerns, and agendas for our rapidly changing organizational lives. *Management Communication Quarterly*, 34(3), 426-457. <https://doi.org/10.1177/0893318920934890>
51. **Stephens, K. K.**, *Robertson, B. W., & Murthy, D.* (2020). Throw me a lifeline: Articulating mobile social network dispersion and the social construction of risk in rescue communication. *Mobile Media & Communication*, 8(2), 149-169. <https://doi.org/10.1177/2050157919846522>
50. Xie, B., He, D., Mercer, T., Wang, Y., Wu, D., Fleischmann, K. R., Zhang, Y., Yoder, L. H., **Stephens, K. K.**, Mackert, M., Lee, M. K. (2020). Global health crises are also information crises: A call to action. *Journal of the Association for Information Science and Technology (JASIST)*. <https://doi.org/10.1002/asi.24357>.
49. **Stephens, K. K.** (2020). Jumping in—or get me out of—the dirty water...But I'm a social scientist. *Health Communication*, 35(4), 524-527. <https://doi.org/10.1080/10410236.2019.1580995>
48. **Stephens, K. K.**, & Boettner, W. (2020, April). Collaborating our way to a successful community-wide wildfire drill in Texas. *Fire Magazine*, 38-39. United Kingdom.
47. Zhu, Y., & **Stephens, K. K.** (2019). Online support group participation and social support: Incorporating identification and interpersonal bonds. *Small Group Research*, 50, 593-622. <https://doi.org/10.1177/1046496419861743>
46. *Harrison, M., & Stephens, K. K.* (2019). Shifting from wellness at work to wellness in work: Interrogating the link between stress and organization while theorizing a move toward wellness-in-practice. *Management Communication Quarterly*, 33, 616-649. <https://doi.org/10.1177/0893318919862490>



45. Robertson, B. W., Johnson, M., Murthy, D., Smith, W. R., & Stephens, K. K. (2019). Using a combination of human insights and ‘deep learning’ for real-time disaster communication. *Progress in Disaster Science*, 2, <https://doi.org/10.1016/j.pdisas.2019.100030>
44. Li, J., Stephens, K. K., Zhu, Y., & Murthy, D. (2019). Using social media to call for help in Hurricane Harvey: Bonding emotion, culture, and community relationships. *International Journal of Disaster Risk Reduction*, 38, <https://doi.org/10.1016/j.ijdr.2019.101212>
43. Stephens, K. K., Waller, M. J., & Sohrab, S. (2019). Over-emoting and perceptions of sincerity: Effects of nuanced displays of emotions and chosen words on credibility perceptions during a crisis. *Public Relations Review*, 45(5). 101841. <https://doi.org/10.1016/j.pubrev.2019.101841>
42. Ford, J. L., & Stephens, K. K. (2018). Pairing organizational and individual factors to improve employees’ risk readiness. *Management Communication Quarterly*, 32(4), 504-533. <https://doi.org/10.1177/0893318918774418>
41. Harrison, M. A., Smith, W. R., Greenwell, M. R., & Stephens, K. K. (2018). Frontline employees in the health clinic: Impression management multiplexing when performing in-the-round. *Communication Monographs*, 85, 309-330. <https://doi.org/10.1080/03637751.2018.1429638>
40. Barbour, J. B., Buzzanell, P. M., Kinsella, W. J., & Stephens, K. K. (2018). Communicating/organizing for reliability, resilience, and safety: Special issue introduction. *Corporate Communications: An International Journal*, 23, 154-161. <https://doi.org/10.1108/CCIJ-01-2018-0019>
39. Stephens, K. K. (2017). Organizational communication methods published in *MCQ* 2001-2015: Trends and pedagogical implications. *Management Communication Quarterly*, 31(1), 130-138. <https://doi.org/10.1177/0893318916675735>
38. Stephens, K. K., Mandhana, D., Kim, J., Li, X., Glowacki, E., & Cruz, I. (2017). Reconceptualizing communication overload and building a theoretical foundation. *Communication Theory*, 27(3), 269-289. <https://doi.org/10.1111/comt.12116>
37. McGlone, M. S., Stephens, K. K., Rodriguez, S., Vernon, S., & Fernandez, M. E., (2017). Persuasive texts for prompting action: Agency assignment in HPV vaccination reminders. *Vaccine*, 35(34), 4295-4297. <https://doi.org/10.1016/j.vaccine.2017.06.080>
36. Barrett, A. K., & Stephens, K. K. (2017). The pivotal role of change appropriation in the implementation of healthcare technology. *Management Communication Quarterly*, 31(2), 163-193. <https://doi.org/10.1177/0893318916682872> **Top 3 Article of the Year Award.**
35. Barrett, A. K., & Stephens, K. K. (2017). Making electronic healthcare records (EHRs) work: Informal talk and workarounds in healthcare organizations. *Health Communication*, 32(8), 1004-1013. <https://doi.org/10.1080/10410236.2016.1196422>
34. Stephens, K. K., & Barrett, A. K. (2016). Communicating briefly: Technically. *Journal of Business Communication*, 53, 398-418. <https://doi.org/10.1177/2329488414525463>
33. Stephens, K. K., & Ford, J. L. (2016). Unintended consequences of a strategically ambiguous organizational policy selectively restricting mobile device use at work. *Mobile Media & Communication*, 4(2), 186-204. <https://doi.org/10.1177/2050157915619211>
32. Lazard, A., Watkins, I., Mackert, M., Xie, B., Stephens, K. K., & Shalev, H. (2016). Design simplicity influences patient portal use: Role of aesthetic evaluations for technology acceptance. *Journal of the American Medical Informatics Association*, 23(e1), e157-161. <https://doi.org/10.1093/jamia/ocv174>
31. Crook, B., Stephens, K. K., Pastorek, A., Mackert, M., & Donovan, E. (2016). Sharing health information and influencing behavioral intentions: The role of health literacy, information overload, and the internet in the diffusion of healthy heart information. *Health Communication*, 31(1), 60-71.

<https://doi.org/10.1080/10410236.2014.936336>

30. **Stephens, K. K., & Pantoja, G.** (2016). Mobile devices in the classroom: Learning motivations predict specific types of multicommuting behaviors. *Communication Education, 65*(4), 463-479. <https://doi.org/10.1080/03634523.2016.1164876>
29. *Ford, J. L., Stephens, K. K., & Ford, J.* (2015). Digital restrictions at work: Exploring how selectively exclusive policies affect crisis communication. *International Journal of Information Systems for Crisis Response and Management, 6*(4), 19-28. <https://doi.org/10.4018/IJISCRAM.2014100102>
28. **Stephens, K. K., Jafari, E., Boyles, S., Ford, J. L., & Zhu, Y.** (2015). Increasing evacuation communication through ICTs: An agent-based model demonstrating evacuation practices and the resulting traffic congestion in the rush to the road. *Journal of Homeland Security and Emergency Management, 12*, 497-528. <https://doi.org/10.1515/jhsem-2014-0075>
27. **Stephens, K. K., Pastorek, A., Crook, B., Mackert, M., Donovan-Kicken, E., & Shalev, H.** (2015). Boosting employer-sponsored health dissemination efforts: Identification and information sharing intentions. *Health Communication, 30*(3), 209-220. <https://doi.org/10.1080/10410236.2013.836732>
26. *Donovan, E., Crook, B., Brown, L. E., Pastorek, A. E., Hall, C. A., Mackert, M. S., & Stephens, K. K.* (2014). An experimental test of medical disclosure and consent documentation: Assessing patient comprehension, self-efficacy, and uncertainty. *Communication Monographs, 81*(2), 239-260. <https://doi.org/10.1080/03637751.2013.876059> **Bill Eadie Distinguished Scholarly Article Award, Applied Communication Division NCA 2015.**
25. **Stephens, K. K., Heller, A., & Chan, A.** (2014). Understanding situated survey refusal: Applying sensemaking and sensegiving to ethnostatistics. *Qualitative Research, 14*(6), 745-762. <https://doi.org/10.1177/1468794113495036>
24. **Stephens, K. K., Goins, E., & Dailey, S.** (2014). Organizations disseminating health messages: The roles of organizational identification and HITs. *Health Communication, 29*(4), 398-409. <https://doi.org/10.1080/10410236.2012.759896>
23. **Stephens, K. K., Barrett, A., & Mahometa, M. L.** (2013). Organizational communication in emergencies: Using multiple channels and sources to combat noise and capture attention. *Human Communication Research, 39*(2), 230-251. <https://doi.org/10.1111/hcre.12002> **Article of the Year Human Communication & Technology Division of NCA, 2014.**
22. **Stephens, K. K., & Ford, J.** (2013). 6 ways to get your emergency alerts noticed. *Campus Safety Magazine, 21*(7), 34-35.
21. *Browning, L. D., Brentlinger, J., Sørnes, J-O., Stephens, K. K., & Sætre, A. S.* (2013). The rhetoric of organizational stability and change: An analysis of the term 'platform'. *The Nordic Journal of Social Research, 4*, 101-114. <https://doi.org/10.15845/njsr.v4i0.261>
20. **Stephens, K. K.** (2012). Multiple conversations during organizational meetings: Development of the multicommuting scale. *Management Communication Quarterly, 26*(2), 195-223. <https://doi.org/10.1177/0893318911431802>
19. **Stephens, K. K., Cho, J., & Ballard, D. I.** (2012). Simultaneity, sequentiality, and speed: Organizational messages about multiple-task completion. *Human Communication Research, 38*(1), 23-47. <https://doi.org/10.1111/j.1468-2958.2011.01420.x>
18. **Stephens, K. K., & Dailey, S.** (2012). Situated organizational identification in newcomers: Impacts of preentry organizational exposure. *Management Communication Quarterly, 26*(3), 402-422. <https://psycnet.apa.org/doi/10.1177/0893318912440179>
17. **Stephens, K. K., & Rains, S. A.** (2011). Information and communication technology sequences and

- message repetition in interpersonal interaction. *Communication Research*, 38(1), 101-122.  
<https://doi.org/10.1177/0093650210362679>
16. **Stephens, K. K.**, Cowan, R. L., & Houser, M. L. (2011). Organizational norm congruency and interpersonal familiarity in email: Examining messages from two different status perspectives. *Journal of Computer Mediated Communication*, 16(2), 228-249.  
<https://doi.org/10.1111/j.10836101.2011.01537.x>
  15. **Stephens, K. K.**, Houser, M. L., & Cowan, R. L. (2009). Students' email missteps. *Communication Currents*, 4, 4, <https://www.natcom.org/communication-currents/students-email-missteps>
  14. **Stephens, K. K.**, & Davis, J. D. (2009). The social influences on electronic multitasking in organizational meetings. *Management Communication Quarterly*, 23(1), 63-83.  
<https://doi.org/10.1177/0893318909335417>
  13. **Stephens, K. K.**, & Malone, P. (2009). If the organizations won't give us information...: The use of multiple new media for crisis technical translation and dialogue. *Journal of Public Relations Research*, 21(2), 229-239. <https://doi.org/10.1080/10627260802557605>
  12. **Stephens, K. K.**, Houser, M. L., & Cowan, R. L. (2009). R U able to meat me: The impact of students' overly casual email messages to instructors. *Communication Education*, 58(3), 303-326.  
<https://doi.org/10.1080/03634520802582598>
  11. Scott, C. R., & **Stephens, K. K.** (2009). It depends on who you're talking to... : Predictors and outcomes of situated measures of organizational identification. *Western Journal of Communication*, 73(4), 370-394. <https://doi.org/10.1080/10570310903279075>
  10. **Stephens, K. K.** (2008). Optimizing costs in workplace instant messaging use. *IEEE Transactions on Professional Communication*, 51(4), 369-380. <https://doi.org/10.1109/TPC.2008.2007864>
  9. **Stephens, K. K.**, Sørnes, J. O, Rice, R. E., Browning, L. D., & Sætre, A. S. (2008). Discrete, sequential, and follow-up use of information and communication technology by managerial knowledge workers. *Management Communication Quarterly*, 22(2), 197-231. <https://doi.org/10.1177/0893318908323149>
  8. **Stephens, K. K.**, & Mottet, T. M. (2008). Interactivity in a Web conferencing training context: Effects on trainers & trainees. *Communication Education*, 57(1), 88-104.  
<https://doi.org/10.1080/03634520701573284>
  7. **Stephens, K. K.** (2007). The successive use of information and communication technologies at work. *Communication Theory*, 17(4), 486-509. <https://doi.org/10.1111/j.1468-2885.2007.00308.x>
  6. Sætre, A. S., Sørnes, J. O., Browning, L. D., & **Stephens, K. K.** (2007). Enacting media use in organizations. *Journal of Information, Information Technologies and Organization*, 2, 133-158.  
<https://doi.org/10.28945/143>
  5. Lewis, L. K., Schmisser, A., **Stephens, K. K.**, & Weir, K. E. (2006) Advice on communicating during organizational change: The content of popular press books. *Journal of Business Communication*, 43(2), 113-137. <https://doi.org/10.1177/0021943605285355>
  4. **Stephens, K. K.**, Malone, P. C., & Bailey, C. (2005). Communicating with stakeholders during a crisis: Evaluating message strategies. *Journal of Business Communication*, 42(4), 390-419.  
<https://doi.org/10.1177/0021943605279057>
  3. Sørnes, J. O., **Stephens, K. K.**, Browning, L. D., & Sætre, A. S. (2005). A reflexive model of ICT practices in organizations, *Informing Science*, 8, 123-142. <https://doi.org/10.28945/2897>
  2. **Stephens, K. K.**, Rimal, R. N., & Flora, J. (2004) Expanding the reach of health campaigns: Community organizations as metachannels for the dissemination of health information. *Journal of Health Communication*, 9, 97-111. <https://doi.org/10.1080/10810730490271557>



1. Sørnes, J. O., **Stephens, K. K.**, Sætre, A. S., & Browning, L. D. (2004). The reflexivity between ICTs and business culture: Using Hofstede's theory to compare Norway and the United States. *Informing Science*, 7, 1-30. <https://doi.org/10.28945/500>

---

**Published Conference Proceedings (graduate student coauthors in italics)**

*First authored: 6; Student-led first authored: 8; Student co-authored: 8*

18. Gupta, R.\*, Shin, H.\*, Norman, E., **Stephens, K. K.**, Lu, N., & Sentis, L. (2024, Aug.). Human stress response and perceived safety during encounters with quadruped robots. *Proceedings of the 33rd IEEE International Conference on Robot and Human Interactive Communication (ROMAN)*.
17. Pierce, S. A., Mobley, W. A., Faust, K., & **Stephens, K. K.** (2024, June). AI-enabled modeling with stakeholders: Computational infrastructure, knowledge capture and reasoning. *Proceedings of the iEMSS 2024 Biennial Conference*, Michigan.
16. Hughes, A., **Stephens, K. K.**, Peterson, S., Purohit, H., *Harris, A. G., Senarath, Y., Jarvis, S. A., Montagnolo, C. E., Nader, K.* (2022). Human-AI teaming for COVID-19 response: A practice & research collaboration case study. *Proceedings of the 19th International ISCRAM Conference*, Tarbes, France. [http://idl.iscram.org/files/amandahughes/2022/2470\\_AmandaHughes\\_etal2022.pdf](http://idl.iscram.org/files/amandahughes/2022/2470_AmandaHughes_etal2022.pdf)
15. *Senarath, Y., Peterson, S., Purohit, H., Hughes, A. L., & Stephens, K. K.* (2021). Mining risk behaviors from social media for pandemic crisis preparedness and response. In *Proceedings of the 2021 International Conference on Social Computing, Behavioral-Cultural Modeling & Prediction and Behavior Representation in Modeling and Simulation*. [http://sbp-brims.org/2021/papers/working-papers/2021\\_SBP-BRiMS\\_FinalPDF\\_55.pdf](http://sbp-brims.org/2021/papers/working-papers/2021_SBP-BRiMS_FinalPDF_55.pdf)
14. **Stephens, K. K.**, *Nader, K., Harris, A. G., Montagnolo, C., Hughes, A. L., Jarvis, S. A., Senarath, Y., Purohit, H.*, (2021). Online-computer-mediated interviews and observations: Overcoming challenges and establishing best practices in a human-AI teaming context (pp. 2896-2905). In T. Bui's (Ed.). *Proceedings of the 54th Annual Hawaii International Conference on Social Systems*, Computer Society Press. <http://hdl.handle.net/10125/70967>.
13. *Johnson, M., Murthy, D., Robertson, B. W., Smith, W. R., & Stephens, K. K.* (2020). DisasterNet: Evaluating the performance of transfer learning to classify hurricane-related images posted on Twitter. *Proceedings of the 53rd Annual Hawaii International Conference on Social Systems*, Computer Society Press. Maui, Hawaii, pp. 576-583. <https://doi.org/10.24251/HICSS.2020.071>
12. *Xin, E., Murthy, D., Lakuduva, N., & Stephens, K. K.* (2019). Assessing the stability of Tweet corpora for hurricane events over time: A mixed methods approach. *Proceedings of the 10th International Conference on Social Media and Society*. Toronto, Canada, July. <https://dl.acm.org/doi/pdf/10.1145/3328529.3328545>
11. *Johnson, M., Murthy, D., Robertson, B. W., Smith, W. R., & Stephens, K. K.* (2019). Evaluating the performance of Deep learning methods for hurricane-related image classification. In Z. Franco, J. J. González & J. H. Canós, (Eds.), *Proceedings of the 16th International ISCRAM Conference*. Valencia, Spain, May.
10. Peterson, S., **Stephens, K. K.**, Purohit, H., Hughes, A. (2019). When official systems overload: A framework for finding social media calls for help during evacuations. In Z. Franco, J. J. González & J. H. Canós, (Eds.), *Proceedings of the 16th International ISCRAM Conference*. Valencia, Spain, May. [http://idl.iscram.org/files/stevepeterson/2019/1928\\_StevePeterson\\_etal2019.pdf](http://idl.iscram.org/files/stevepeterson/2019/1928_StevePeterson_etal2019.pdf)
9. Kalman, Y., **Stephens, K. K.**, & *Mandhana, D.* (2019). A goal-based framework integrating disparate media theories. *Proceedings of the 52nd Annual Hawaii International Conference on Social Systems*,

Computer Society Press. Wailea, Maui, January. <http://hdl.handle.net/10125/60058>

8. O'Neal, A., Rodgers, B., Segler, J., Murthy, D., Lakuduva, N., Johnson, M., & Stephens, K. K. (2018). Training an emergency-response image classifier on signal data. *Proceedings of the IEEE 17th International Conference on Machine Learning and Applications ICMLA*. Orlando, FL, December. <https://doi.org/10.1109/ICMLA.2018.00119>
7. Stephens, K. K., Li, J., Robertson, B. W., Smith, W. R., & Murthy, D. (2018). Citizens communicating health information: Urging others in their community to seek help during a flood. In K. Boersma & B. Tomaszewski (Eds.), *Proceedings of the 15th International ISCRAM Conference*. Rochester, NY, May. [https://idl.iscram.org/files/kerikstephens/2018/2161\\_KeriK.Stephens\\_etal2018.pdf](https://idl.iscram.org/files/kerikstephens/2018/2161_KeriK.Stephens_etal2018.pdf)
6. Smith, W. R., Stephens, K. K., Robertson, B. W., Li, J., & Murthy, D. (2018). Social media in citizen-led disaster response: Rescuer roles, coordination challenges, and untapped potential. In K. Boersma & B. Tomaszewski (Eds.), *Proceedings of the 15th International ISCRAM Conference*. Rochester, NY, May. [https://idl.iscram.org/files/williamrsmith/2018/2138\\_WilliamR.Smith\\_etal2018.pdf](https://idl.iscram.org/files/williamrsmith/2018/2138_WilliamR.Smith_etal2018.pdf)
5. Stephens, K. K., Zhu, Y., Harrison, M., Iyer, M., Hairston, T., & Luk, J. (2017). Bring your own mobile device (BYOD) to the hospital: Layered boundary barriers and divergent boundary management strategies. *Proceedings of the Fiftieth Annual Hawaii International Conference on Social Systems*, Computer Society Press. Waikoloa Village, Hawaii, January. <http://hdl.handle.net/10125/41584>
4. Stephens, K. K., Cruz, I., & Waters, E. D., Zhu, Y. (2017). Meetings as persistent conversations that use ICTs and face-to-face to build social capital. *Proceedings of the Fiftieth Annual Hawaii International Conference on Social Systems*, Computer Society Press. Waikoloa Village, Hawaii, January. <https://doi.org/10.24251/HICSS.2017.263>
3. Stephens, K. K., Ford, J. L., Barrett, A., & Mahometta, M. (2014). Alert networks of ICTs and sources in campus emergencies. In S. R. Hiltz, M. S. Pfaff, L. Plotnick, & A. C. Robinson (Eds.). *Proceedings of the 11<sup>th</sup> International ISCRAM Conference* (pp. 650-659): University Park, PA, May. [https://idl.iscram.org/files/stephens/2014/974\\_Stephens\\_etal2014.pdf](https://idl.iscram.org/files/stephens/2014/974_Stephens_etal2014.pdf) **Best Research Paper Award (1<sup>st</sup> out of 191 submissions).**
2. Stephens, K. K., & Ford, J. L. (2014). Banning mobile devices: Workplace policies that selectively exclude can shape crisis communication (short paper format). In S. R. Hiltz, M. S. Pfaff, L. Plotnick, & A. C. Robinson (Eds.). *Proceedings of the 11<sup>th</sup> International ISCRAM Conference* (pp. 277-281): University Park, PA, May. [https://idl.iscram.org/files/stephens/2014/975\\_Stephens+Ford2014.pdf](https://idl.iscram.org/files/stephens/2014/975_Stephens+Ford2014.pdf)
1. Ballard, D. I., McGlone, M., & Stephens, K. K. (2012, May). *Understanding of time in the lives of digital natives*. Paper presented in the Simple, Sustainable Living Workshop at CHI 2012, Austin, TX, April.

---

#### **Handbook, Book, and Encyclopedia Chapters (graduate student coauthors in italics)**

*First authored: 38; Student co-authored: 22*

43. Stephens, K. K., & Xu, Y. (in press). Leadership communication and technology. In G. Jian & G. Fairhurst (Eds.). *The Routledge handbook of organizational leadership communication*. Routledge.
42. Stephens, K. K., & Robertson, B. W. (in press). Social media, organizations, and organizing. In V. D. Miller & M. S. Poole (Eds.), *DeGruyter's handbook of organizational communication theory and research*, DeGruyter Press. <https://doi.org/10.1515/9783110718508-024>
41. Stephens, K. K., Wolfers, L. N., & Sarwatay, D. (in press). Prioritizing global inclusivity in a growing scholarly community. In H. Badr & K. Wilkins (Eds.), *Critical communication research with global inclusivity*. Routledge.

40. **Stephens, K. K., Sun, J., & Norman, E.** (2024). Stop co-opting personal mobile devices for organizational use: Considering the person and equity costs. In T. Pape & V. Karnowski (Eds.), *Mobile media debate: Challenging viewpoints across epistemologies*. Routledge.  
<https://doi.org/10.4324/9781003312963-9>
39. **Stephens, K. K., Scott, C. R., & Carlson, N. H.** (2024). Challenges faced by qualitative researchers in negotiating access to organizational communication settings. In B. Taylor, A. Sivunen, & B. Brummans (Eds.), *SAGE handbook of qualitative research in organizational communication* (pp. 279-296). Sage.
38. **Stephens, K. K., Houser, M. L., & Cowan, R. L.** (2023). Did I really send that? Crafting effective emails to professors. In A. K. Goodboy & K. Shultz (Eds.), *Introduction to communication studies: Translating scholarship into meaningful practice* (2<sup>nd</sup> ed., pp. 207-217). Kendall Hunt.
37. **Stephens, K. K., Carlson, N. H., & Xu, Y.** (2023). Disaster rescue communication using mobile devices, social media, and artificial intelligence. In Singh, A. (Ed.), *International handbook of disaster research*. Springer. [https://doi.org/10.1007/978-981-16-8800-3\\_175-1](https://doi.org/10.1007/978-981-16-8800-3_175-1)
36. Robertson, B. W., & **Stephens, K. K.** (2022). Communicating disaster preparedness: Combining individual- and community-level perspectives to achieve more lasting resilience. In T. Coombs and S. Holladay (Eds.), *Handbook of crisis communication* (2<sup>nd</sup> ed., pp. 312-326). Wiley.
35. **Stephens, K. K., & Tich, K. P.** (2022). Rescue communication: Official and volunteer groups' use of mobile and social media during disasters that become crises. In T. Coombs and S. Holladay (Eds.), *Handbook of crisis communication* (2<sup>nd</sup> ed., pp. 301-312). Wiley.
34. **Stephens, K. K., & Doucet, C. S.** (2022). Organizations helping their members manage risk. In K. N. Engemann, K. J. Engemann, & C. W. Scott (Eds.), *Organizational risk management: Managing for uncertainty and ambiguity* (pp. 1-18), DeGruyter Press. [https://doi.org/10.1515\\_9783110670202-001](https://doi.org/10.1515_9783110670202-001)
33. **Stephens, K. K., & Robertson, B. W.** (2022). Social media platforms and broader participation in crisis Communication. In L. L. Austin & J. Lin (Eds.), *Social media and crisis communication* (2<sup>nd</sup> ed., pp. 156-167). Routledge.
32. **Stephens, K. K.** (2022). The COVID-19 Pandemic: Self-organizing at the edges of chaos and stability. In L. D. Browning, J-O. Sørnes, & P. J. Svenkerud (Eds.), *Organizational communication in the time of Coronavirus: Ethnographies and the future of work* (pp. 83-104). Palmgrave.
31. **Stephens, K. K., Harris, A. H., & Zhu, Y.** (2022). Teams and multicommuting. In S. J. Beck, M. S. Poole, and J. Keyton (Eds.), *The Emerald handbook of group and team communication*, (pp. 407-428). Emerald Publishing.
30. **Stephens, K. K., Tich, K. P., & Quist, L-M.** (2021). The official emergency responders had infrastructure, we had iPhones. In C. Liberman and K. Wright (Eds.), *Casing mediated communication* (pp. 1-14). Kendall Hunt.
29. **Stephens, K. K., & Powers, C. J.** (2020). Communication technology and organizational life. In H. D. O'Hair & M. J. O'Hair (Eds.), *Handbook of applied communication research* (pp. 251-265). Wiley.
28. **Stephens, K. K.** (2020). The complexities of using mobiles at work. In R. Ling, L., Fortunati, G. Goggin, S. S. Lim, & Y. Li (Eds.), *Oxford handbook of mobile communication, culture, and information* Oxford University Press.  
<https://www.oxfordhandbooks.com/view/10.1093/oxfordhb/9780190864385.001.0001/oxfordhb-9780190864385-e-23>
27. **Stephens, K. K., & Kee, K. F.** (2019). Technology and organizational communication. In A. Nicotera (Ed.), *Organizational communication: A comprehensive introduction* (pp. 370-389). Taylor & Francis.  
Revised in 2024

26. **Stephens, K. K.** (2018). Adapting and advancing organizational communication research methods: Balancing methodological diversity and depth, while creating methodological curiosity. In P. Salem & E. Timmerman (Eds.), *Transformative Practices and Research in Organizational Communication* (pp. 151-167). IGI Global.
25. **Stephens, K. K., & Robertson, B. W.** (2018). Mobile devices in training: What are our trainees doing and what can trainers do? In J. D. Wallace & D. Becker (Eds.), *Handbook of communication training* (pp. 120-133). Routledge.
24. **Stephens, K. K., & Harrison, M.** (2017). Work as opportunity and problem when trying to impact health and risk perceptions. In R. Parrott (Ed.), *Encyclopedia of health and risk message design and processing* (pp. 473-491). Oxford University Press.
23. **Stephens, K. K., & Mandhana, D. M.** (2017). Media richness and choice theories in organizations. In C. R. Scott & L. K. Lewis (Eds.), *The international encyclopedia of organizational communication* (pp. 1506-1519). Wiley Blackwell.
22. **Stephens, K. K.** (2017). Multicommunicating in organizations. In C. R. Scott & L. K. Lewis (Eds.), *The international encyclopedia of organizational communication* (pp. 1654-1658). Wiley Blackwell.
21. **Stephens, K. K.** (2016). Understanding overload in a contemporary world. In D. I. Ballard & M. S. McGlone (Eds.), *Work pressures: New agendas in communication* (pp. 3-19). Routledge.
20. **Stephens, K. K., & Zhu, Y.** (2016). Do I feel like I'm a part of this organization? Organizational identification and using technology to communicate about health. In T. R. Harrison & E. A. Williams (Eds.), *Organizations, health, and communication* (pp. 204-222). Routledge.
19. **Stephens, K. K., & Waters, E.** (2016). How and why technology matters in consulting interventions. In J. H. Waldeck & D. R. Seibold (Eds.), *Consulting that matters: A reader for scholars and practitioners* (pp. 239-258). Peter Lang Publishing.
18. **Stephens, K. K., & Dailey, S. L.** (2014). One Ocean: Sharing the sea in Newfoundland and Labrador. In Sørnes, J. O., & Browning, L. D. (Eds.), *Stories of the High North – Stakeholder perspectives*. Routledge.
17. **Stephens, K. K., Waters, E. D., & Sinclair, C.** (2014). Media management: The integration of HR, technology, and people. In M. E. Gordon, & V. D. Miller (Eds.), *Meeting the challenge of human resource management: A communication perspective* (pp. 215-226). Routledge.
16. **Stephens, K. K., Ford, J. S., & Sinclair, C.** (2014). Creating and using visual aids. In J. L. Ford, K. Stimpson, & J. A. Daly (Eds.), *Professional communication skills*. Pearson.
15. **Stephens, K. K., & Ford, J. L.** (2014). Crisis communications and sharing message control. In M. Khosrow-Pour (Ed.), *Encyclopedia of information science and technology* (pp. 462-470). IGI Global.
14. **Stephens, K. K., & Dailey, S. L.** (2014). Human resources development in a technology-infused workplace. In M. Khosrow-Pour (Ed.), *Encyclopedia of information science and technology* (pp. 581-589). IGI Global.
13. **Stephens, K. K.** (2014). Piccadilly riots, London. In K. Harvey (Ed.), *Encyclopedia of social media and politics*. (Vol. 17, pp. 965-968). SAGE Publications.
12. **Stephens, K. K., Houser, M. L., & Cowan, R. L.** (2012). Did I really send that? Crafting effective emails to professors. In A. K. Goodboy & K. Shultz (Eds.), *Introduction to communication studies: Translating scholarship into meaningful practice* (pp. 227-234). Kendall Hunt.
11. **Stephens, K. K., Murphy, M., & Kee, K.** (2011). Leveraging multicommunication in the classroom: Implications for participation and engagement. In S. P. Ferris (Ed.), *Teaching and learning with the net generation: Concepts and tools for reaching digital learners* (pp. 269-288). IGI Global.

10. Malone, P. C., & **Stephens, K. K.** (2010). Give me information or I'll blog. In J. Keeton & P. Shockley Zalabak (Eds.), *Case studies for organizational communication: Understanding communication processes* (3<sup>rd</sup> ed., pp. 324-331). Oxford University Press.
9. **Stephens, K. K.**, & Malone, P. C. (2010). New media for crisis communication: Opportunities for technical translation, dialogue, and stakeholder responses. In T. C. Coombs & S. J. Holladay (Eds.), *Handbook of crisis communication* (pp. 381-395). John Wiley & Sons.
8. Browning, L. D., Deetz, S., Morris, G. H., **Stephens, K. K.**, & Taylor, J. (2010). Twenty-one tips on data interpretation. In G. Cheney, L. T. Christensen, T. E. Zorn, & S. Ganesh (Eds.), *Organizational communication in an age of globalization: Issues, reflections, practices*. Waveland Press.
7. **Stephens, K.**, Stimpson, K., & Ciceraro, L. (2010). Creating and using visual aids. In A. Battaglia, J. A. Daly, & A. M. Young (Eds.), *Professional communication skills*, (5th ed., pp. 357-373). Pearson.
6. **Stephens, K. K.** (2007). Incorporating visual aids. In A. M. Young, & J. A. Daly (Eds.), *Professional communication skills*. Pearson.
5. **Stephens, K. K.** (2007). Making your point with PowerPoint.<sup>®</sup> In A. M. Young, & J. A. Daly (Eds.), *Professional communication skills*. Pearson.
4. Browning, L. D., Sørnes, J. O., **Stephens, K. K.**, & Sætre, A. S. (2006). A garbage can model of information/communication/technology choice. In A. Schorr & S. Selmann (Eds.), *Changing media markets in Europe and abroad: New ways of handling information and entertainment content*. Pabst Science Publishers.
3. Sætre, A. S., & **Stephens, K. K.** (2006). Tricking your customer without cheating them. In S. May (Ed.), *Case studies in organizational communication: Ethical perspectives and practices* (pp. 225-237). Sage.
2. **Stephens, K. K.**, D'Urso, S. C., & Holmes, P. (2006). The Sulzer hip replacement recall crisis: A patient's perspective. In S. May (Ed.), *Case studies in organizational communication: Ethical perspectives and practices* (pp. 125-138). Sage.
1. **Stephens, K. K.** (2003). Teaching with game shows: Using game shows to teach communication concepts. In B. S. Hugenberg & L. W. Hugenberg (Eds.), *Teaching ideas for the basic communication course* (Vol. 7., pp. 117-123). Kendall Hunt.

#### **Invited Practitioner Articles and Blog Posts**

---

4. **Stephens, K. K.** (2023, Nov. 21). Digital Risk Infrastructure Program (DRIP). *Texas Emergency Management Advisory Council*. <https://www.youtube.com/watch?v=a-EHKTuH3dY>
3. Peterson, S., Purohit, H., Hughes, A., & **Stephens, K. K.** (2021, October). Implementation of a multidisciplinary COVID-19 social media capability in uncertain times. *Intl. Assoc. of Emergency Managers*, 38(10). [https://www.iaem.org/Portals/25/documents/2021/IAEM\\_October-Bulletin.pdf](https://www.iaem.org/Portals/25/documents/2021/IAEM_October-Bulletin.pdf)
2. **Stephens, K. K.** (2015, Apr. 15). Three social media use strategies to help in crisis and emergency situations. IGI Global: <http://www.igi-global.com/newsroom/archive/three-social-media-strategies-help/2131/>.
1. **Stephens, K. K.** (2012, Oct. 5). The new meeting: Using a cellphone when you should be listening. The Association for Process Improvement and Quality Control (APQC): <https://www.apqc.org/blog/new-meeting-using-cellphone-when-you-should-be-listening>



## RESEARCH GRANTS

**Major External Grants: Over \$10 million USD, with Internal Grants, total is over \$11 million USD**

<b>Funding Source</b>	<b>PI</b>	<b>CoPI</b>	<b>Consultant</b>	<b>PI or CoPI</b>	<b>Total</b>
<i>National Science Foundation (NSF)</i>	\$1,215,352	\$6,197,754		\$7,413,106	\$7,413,106
<i>State/Other Fed.</i>	\$1,781,392		\$43,825	\$1,781,392	\$1,825,217
<i>Industry</i>	\$143,000	\$410,331	\$125,000	\$553,331	\$678,331
<i>Research Foundations</i>			\$214,000		\$214,000
<b>Total External</b>	<b>\$3,139,744</b>	<b>\$6,608,085</b>	<b>\$382,825</b>	<b>\$9,747,829</b>	<b>\$10,130,654</b>
<i>Internal UT funds</i>	\$150,000	\$750,000		\$900,000	\$900,000
<b>Total Funding</b>	<b>\$3,289,744</b>	<b>\$7,358,085</b>	<b>\$382,825</b>	<b>\$10,647,829</b>	<b>\$11,030,654</b>

### **National Science Foundation Grants: Over \$7.4 million USD since 2017**

- National Science Foundation. *CALM Before the Storm: Culturally Appropriate Language and Messaging for Influencing End User Behavior During Impending Infrastructure Failures* 09/01/22-08/31/25. Award #2228706, BCS-SAI. Stephens is PI. Value: \$750,000.
- National Science Foundation. *Collaborative Research: NNA Research: Infrastructure Interdependencies in the Arctic: Reframing the Urban-Rural Interface*. 09/01/23-08/31/26. Award #2318217, NNA. Stephens is CoPI. Value: \$447,754.
- National Science Foundation. *GCR: Community-Embedded Robotics: Understanding Sociotechnical Interactions with Long-term Autonomous Deployments*. 10/01/22-09/30/27. Award #2219236, OIA. Stephens is CoPI. Value: \$3,600,000 (first two years 1,200,000).
- National Science Foundation. *SCC-IRG Track2: Integrating information Flows and Supporting Communities as Decision-Makers in Response to Acute and Chronic Stressors*. 09/01/2020 - 08/31/24. Award# 1952196, Engineering/CMMI. 09/01/20-08/31/25. Stephens is Co-PI. Value: \$1,200,000.
- National Science Foundation. *NSF Convergence Accelerator Track E: Combining high-resolution climate simulations with ocean biogeochemistry, fisheries and decision-making models to improve sustainable fisheries* 10/01/21-08/30/24. Award # 2137684, CBET. Stephens is CoPI, Texas A&M University is lead. Value: \$750,000.

### **Completed Projects**

- National Science Foundation. *SCC-PG: Human-AI Teaming for Flood Evacuation Decision Making*. 10/01/21-12/31/23. Award # 2125283, CMMI. Stephens was CoPI, Clemson lead. Value: \$150,000.

- National Science Foundation. *Doctoral Dissertation Research in DRMS: Connecting Artificial Intelligence Literacy and Human-AI Decision Making Outcomes in Organizational Hiring*. 07/01/21-06/30/23. Award # 2117860, SES. Stephens was PI with Anastazja G. Harris as CoPI. Value: \$27,963.
- National Science Foundation. *RAPID: Implications of Utilities Preparedness and Communication Strategies in Urban Populations' Response under Extreme Weather Events*. 09/01/21-08/30/23. Award #2129801, HDBE. Stephens was CoPI. Value: \$50,000.
- Japan Science & Technology/National Science Foundation, *Resilience-based governance framework and practical models to build back better even before: Systems approach with the focus on cascading disasters*. 03/15/2022-03/15/2023. Stephens was the US PI. Value \$150,000 (funds from Kyoto U).
- National Science Foundation. *SCC-CIVIC-PG Track B: Assessing the Feasibility of Systematizing Human-AI Teaming to Improve Community Resilience*, 01/08/21 - 12/31/22. Award# 2043522, CNS Stephens was PI. Value: \$49,855.
- National Science Foundation. *RAPID/Collaborative Research: Human-AI Teaming for Big Data Analytics to Enhance Response to the COVID-19 Pandemic*, 05/15/20 - 04/30/21. Award# 2029692, Engineering/CMMI. Stephens was PI with the lead institution. Value: \$69,026.
- National Science Foundation. *RAPID: The Changing Nature of "Calls" for Help with Hurricane Harvey: 9-1-1 and Social Media*, 10/01/17 - 09/30/19. Award# 1760453, Engineering/CNS. Stephens was PI. Value: \$168,508.

#### **State and other Federal Government Grants: Over \$1.8 million USD**

- Texas General Land Office (Subcontract from Institute for a Disaster Resilient Texas). *Developing Effective Flood Risk Communication Tools for Texas Communities*. 10-15-23 – 08/31/26. Stephens is the UT PI. Value: \$454,000.
- Texas Water Development Board. *Effective Flood Communication and Visualization for Texas Coastal Regions*. 09/01/23– 12/31/24. Stephens is PI. Value: \$239,938

#### **Completed Projects**

- Texas Water Development Board. *Effective Flood Awareness and Communication in Texas*, 09/01/22– 02/29/24. Stephens is PI. Value: \$240,000.
- The Texas Department of Transportation. *Online Planning for Public Involvement During the Construction Phase*, 09/15/22-08/31/23, Stephens was PI. Value: \$54,000.
- Texas Legislature (Subcontract from Institute for a Disaster Resilient Texas), *Disaster Risk Infrastructure Project for Underserved Communities in Texas*. 06/22-11/30/23. Stephens was the UT PI. Value: \$290,000.
- Texas General Land Office (Subcontract from Institute for a Disaster Resilient Texas). *Improving Communication Around Flood Risk in Texas*. 01/15/22-04/30/22. Stephens was UT PI. Value: \$60,000.
- Texas Water Development Board. *Understanding Flood Resources, Education, and Communication in Texas*, 08/01/20 – 08/31/21. Stephens was PI. Value: \$94,967.
- The Texas Department of Transportation. *Online Planning for Public Involvement*, 09/20 - 08/31/21, Stephens was PI. Value: \$81,576.
- The Texas Department of Transportation. *Planning for Public Involvement*, 01/31/19 - 01/31/20, Stephens was PI. Value: \$223,694.
- The Texas Department of Transportation, *Texas Department of Transportation Strategic Marketing Program*, 08/15/11 - 05/30/12, Stephens was a consultant responsible for conducting the organizational needs assessment interviews and data analysis (PI I. Cunningham and M. Walton). Value: \$689,200. Amount under Stephens' supervision: \$43,825.00.

- United States Census Bureau, *Using Communication Technologies to Reach Millennial Generation Students*, 12/01/10 - 06/30/11, Stephens was PI. Value: \$13,217.
- United States Census Bureau, *Using Communication Technologies to Reach Millennial Generation Students*, 12/01/09 - 12/31/10, Stephens was PI. Value: \$30,000.

### **Industry Grants: Over \$678K USD**

- Merck Pharmaceuticals. *Targeting Communication to Improve Vaccine Confidence: Comparing Theoretically Designed Messages Across Different Vaccines, Ages, and Self/Other Focus*. 02/22-12/24. Stephens is PI. Value: \$143,000.
- Merck Pharmaceuticals. *A Mixed-Method (Survey, Interviews, Focus Groups) Investigation of Stigma-Related Barriers and Facilitators to HPV Vaccination among Gender and Sexual Minority Populations*. 01/22-12/24. Stephens is CoPI (PI M. McGlone). Value: \$233,000.

#### ***Completed Projects***

- Merck Pharmaceuticals. *An Environmental Scan and Randomized Factorial Experiment to Investigate the Efficacy of Multiple Messaging Strategies for Improving HPV Vaccine Confidence among English- and Spanish-Speaking Parents*. 08/21-06/23. Stephens was CoPI (PI M. McGlone). Value: \$127,331.
- Facebook Incorporated. *Disaster-Related Citizen Organizing Facilitated by Social Media: Converting Lessons from Hurricane Harvey Into Product Design Ideas*, 08/15/18 - 08/15/20, Stephens was CoPI (PI D. Murthy). Value: \$50,000.
- Hewlett-Packard Corporation. *Narratives to Understand Communication Technology Use, 2000 - 2004*. Stephens was the Lead Research Assistant responsible for conducting and analyzing interviews from U.S. and Norwegian study participants, writing reports, and publishing papers (PI L. Browning). Value \$125,000.

### **Research Foundation Grants: Over \$214K USD**

#### ***Completed Projects***

- Cancer Prevention and Research Institute of Texas (CPRIT), *Tiempo de Vacunarte 2 (TdV2)*. 09/19/21. Stephens was a CoPI responsible along with PI M. McGlone for message design. This is part of a larger grant provided to Texas Tech University Sciences Center in El Paso. Value: \$1.9 million. Amount under Stephens' and McGlone's supervision: \$174,000.
- Cancer Prevention and Research Institute of Texas (CPRIT), *Multi-component Interventions for Patients and Providers to Increase HPV Vaccinations in a Network of Pediatric Clinics in Houston*. 01/01/14 - 12/31/16, Stephens was a consultant responsible for redundant message study design (PI S. Vernon and CoPI M. Fernandez). Value: \$1,496,034.00. Amount under Stephens' supervision: \$40,000.00.

### **Major Internal UT Austin Funding (in recent years): \$900K USD**

- Office of the Vice President of Research, Good Systems, *Living and Working with Robots*. 09/21 – 08/26. Stephens is a CoPI, and as of 09/23 is a Co-Lead. Value: \$750,000.

#### ***Completed Projects***

- IC<sup>2</sup> Institute, Office of the Vice President of Research. *Disaster Continuity for Businesses and Communities in Rural Texas: Investigating Infrastructure, Communication, and Planning Needs*. 09/01/21-12/31/23. Stephens was the PI (S. Strover and K. Faust CoPIs). Value: \$150,000.

## INVITED RESEARCH TALKS, LECTURES, & PRESENTATIONS (recent)

### 2024

- Invited Keynote: British Association of Public Safety Communication Officials Annual Conference, *Communication, Technology, & Trust in the Future of Public Response*, Coventry, UK. March. <https://www.bapco-show.co.uk/speakers/keri-k-stephens>
- Invited Keynote: AlertMedia 2024 Employee Safety Conference, *Reaching Your Audience: Building Trust for Effective Crisis Communication*, Austin, Texas, February. <https://www.employeesafetyconference.com/event/e817b1d8-2a17-4d77-b729-11a7202ac9b5/websitePage:71c810b8-f0d1-4b3e-9451-935eb0b4f856>
- Invited Talk: Media Education Lab, *Adapting Mobile Communication for Flooding in a Colonia in Texas, U.S.A.*, online, February. <https://mediaeducationlab.com/events/innovative-mobile-communication-crisis>

### 2023

- Invited Talk: Brookdale Senior Living, *Resilient and Prepared for Texas Weather*. Austin, October.
- Invited Talk: The 2023 Annual Meeting of the Association of Intelligence and Computational Communication Research, *ICA and Understanding the Communication and Technology Division and the Mobile Communication Division*. Hefei, China, Online, September.
- Invited Keynote: SUMMITUP, 2023 Global Communicators Meeting at ConocoPhillips, *Future of AI, Public Trust, and Corporate Communication*. Houston, September.
- Invited Keynote: European Emergency Number Association Annual Conference, *Communication, Technology, & Public Trust in Emergency Response*. Ljubljana, Slovenia, April.
- Invited Speaker: National Weather Service and National Oceanic and Atmospheric Association, *Texas' Efforts to Communicate Flood Risk*. Norman, OK, April.
- Invited Keynote: Texas Public Power Association Marketing and Customer Service Conference, *The Changing Nature of Communicating About Infrastructure*. Georgetown, TX, March.
- Invited Talk: Sendai Disaster Conference, *Resilience-based Governance Framework and Practical Models to Build Back Better*. Sendai, Japan, Online, March.
- Invited Panel Speaker: Water for Texas 2023 Conference, *Risky Business: Communicating Flood and Drought Risk*. Austin, Texas, January.

### 2022

- Invited Talk, International Workshop for Building Collaborative Knowledge. *Impacts of Cascading Disasters: Comparing Japan and the US*. Online, October.
- Invited Talk, UT Austin Vice President for Research, Scholarship, and Creative Endeavors, Responsible Conduct of Research Training, *Peer Reviewing and Being Peer Reviewed*. Online, October.
- Invited Talk with M. Shimizu, Natural Hazards Research Workshop, *Collaborating on Human-Centered Data for Resilience Research*. Online, July.
- Invited Conference Keynote Speaker: 19th International Conference on Information Systems for Crisis Response and Management. *Great Science is Not Enough: Communication, Technology, & Trust in the Future of Crisis Management*. Tarbes, France, May.

- Invited Keynote Speaker: Florida State University's School of Information Research and Creative Activities Day. *The COVID-19 Pandemic: Research at the Edges of Chaos and Stability*. Online, April.
- Invited Guest Lecturer: Rebecca Rice's Qualitative Methods Course, UNLV, *Photo-elicitation and Flooding Calls for Help*. Online, April.
- Featured Keynote Panel: Disaster PRIMR, *Moving Beyond Simply Translating Emergency Preparedness Messages for Growing and Diverse Texas Audiences*. Denton, TX, March.
- Invited Panel Member: Texas Flood Plain Managers Association, *Building Flood Awareness Through Communication*. Houston, TX March.
- Invited Keynote: Center for Health and the Environment: Education & Research (CHEER), *Jumping Into the Dirty Water: Communication Around Floods, Risk, and Health*. Online, January.

## 2021

- Invited Keynote: Texas Water Development Board, *Moving Flood Education Forward in Texas*. Austin, TX September.
- Invited Panel Member: The Conference Board. *How Communication will Change in the New World of Work*. Online, July.
- Invited Panel Member: National Science Foundation's 2021 Cyber-Physical Systems PI Meeting. *Social Media and Mobile Communication During Crisis*. Online, June.
- Invited Panel Member: European Communication Research and Education Association (ECREA) Crisis Communication Virtual Seminar Series, *Putting the Right Humans in the Loop: Enhancing Computational Methods for Disasters*. Online, June.
- Invited Panel Member: Columbia University, New York. *E-Living: Social Interactions in an Online World*. Online, April.
- Invited Talk: ISCRAM Webinar Series. *Social Media, COVID-19, & Machine Learning*. With collaborators Steve Peterson, Hemant Purohit, Amanda Hughes, & Christopher Zobel. Online, January.

## 2020

- Invited Talk: National Institute of Health (NIH) Disaster Group. *Social Media & COVID-19*. With collaborators Steve Peterson, Hemant Purohit, and Amanda Hughes. Online, December.
- Invited Talk: Dell Medical School, Administrative Group, Austin, TX. *Coping with COVID-19: Making Life Online Work*. Online, September.
- Invited Talk: TREC Incident Stream (TREC-IS) Track Workshop, Online. *Lessons from NSF RAPID Project on Human-AI Teaming to Filter Social Data during COVID-19*. Online, August.
- Invited Talk: Texas Exes: Lunchtime Lecture Series, *Coping with COVID-19: Making Life Online Work*. Online, July.
- Invited Talk: Founder Lions Club, Austin, TX. *COVID-19 and the Future of Work*, Online, June.
- Invited Talk: Austin Business Group on Health, Austin, TX. *Communication and Crisis: Changing Work as We Know It*. Online, May.
- Invited Talk: Moody College of Communication: Moody Mini-series, Austin, TX. *Disasters and Employee Communication*. Online, May.
- Invited Talk: Hurricon: Science at the Intersection of Hurricanes and the Populated Coast, an NSF-Sponsored Conference, *A Running Club to the Rescue: Unexpected ways that Community Groups Used their Expertise to Save Lives During Hurricane Harvey*. Greenville, NC, February.



- Invited Talk: The UT Austin Humanities Institute Health & Humanities Research Seminar, Austin, TX, *Health, Mobile Communication & Disasters*. Austin, TX, February.
- Invited Talk: Northwestern University Media, Technology & Society (MTS) Speaker Series, *Rescue Communication During Hurricane Harvey: Using Private Social Media & Machine Learning Studies to Elaborate Risk and Visibility Affordances*. Evanston, IL, January.

## 2019

- Invited Subject Matter Expert: *NSF Convergence Accelerator: Symposium on Big Data and AI-Driven Disaster Management for Planning, Response, Recovery, and Resiliency*. South Carolina, November.
- Keynote: The European Communication Research and Education Association, *Other People Matter in Rescue Communication: The Social Construction of Risk and the Power of Citizen Organizing*. Leeds, UK, October.
- Invited Talk: George Mason University Information Science & Technology Seminar Series, *Creating a High-Signal Dataset from Private Social Media Data: Field methods and analyses from Hurricane Harvey*. Fairfax, VA, May.
- Keynote: Produce Alliance Annual Conference of U.S. Growers and Distributors, *Crisis Management in the Digital Age*. Austin, TX, March.

## 2018

- Keynote: The Department of Homeland Security's Social Media Working Group Subcommittee, *Social Media Use Around Hurricane Harvey: Citizens, Volunteers, & Officials*. WA D.C., August.
- Invited Talk: The Hurricane Harvey Research Symposium, *Productive and Problematic Volunteer and Official Rescue Communication*. Port Aransas, TX, August.
- Invited Talk: The Oxford Internet Institute, *Negotiating Control*. Oxford, United Kingdom, June.
- Invited Talk: Vrije Universiteit (VU), *Negotiating Control of ICTs in the Hospital*. Amsterdam, The Netherlands, June.
- Invited Talk: The City Summit 2018, Capital Factory, *Data of a Disaster*. Austin, TX, February.

## ADDITIONAL SCHOLARLY WORK

### Conference Presentations (RECENT WORK ONLY)

*On full CV: over 200 conference papers (primarily ICA and NCA). This includes papers with 70 different graduate student co-authors, 15 distinct undergraduate co-authors, and 10 industry co-authors. Received 23 Top Paper & Panel Awards.*

-----Full list of conference papers available upon request-----

Pierce, S. A., **Stephens, K. K.**, Faust, K., & Mobley, W. (2025, January). *Strategic stakeholder integration: A roadmap for decision analytics and service design*. Workshop to be presented at the 58th Annual Hawaii International Conference on Social Systems, Hawaii, Hawaii.

**Stephens, K. K.**, Carlson, N., Mackenzie, J. J. (County Judge), & Powell, C. (Emergency Management Coordinator). (2024, June). *Making flood messages meaningful to build community resilience*. Workshop to be presented at the Federal Emergency Management Association HigherEd Conference, June 2024, Emmitsville, MD.

- Sun, J., Tasuji, T., **Stephens, K. K.** (2024, June). *Navigating motherhood in disasters: Understanding perinatal women's contextual vulnerability and disaster coping during extreme winter weather.* Paper to be presented for International Communication Association (ICA), June 2024, Gold Coast, Australia.
- Stephens, K. K.**, McGlone, M., Upshaw, S. Tasuji, T., Varela, S., *Andelkovic, J., Chandekar, N.* (2023, December). *Communicating about hydrology by narrowing target audiences and developing messages that motivate people to take protective actions against flood risk.* Abstract presented at the Advancing Earth and Space Science Conference, San Francisco, CA.
- Karanjit, R., Samadi, V., Murray-Tuite, P. M., Hughes, A., & **Stephens, K. K.** (2024). State-of-the-art machine learning modeling system for flood evacuation planning. Paper presented at the Advancing Earth and Space Science Conference, San Francisco, CA.
- Norman, E., **Stephens, K. K.**, Shorey, S., Biswas, J., Hart, J. W., Hauser, E., & Sentis, L. (2023, November). *Bringing training, learning, and development into team science: Effectively freeing team members from disciplinary barriers in research.* Paper presented at the National Communication Association Conference (NCA), National Harbor, MD. **Top Paper in Training & Development.**
- Stephens, K. K.** (2023, November). Using facilitated collaboration agreements in interdisciplinary teams: Overcoming the “we all know how to communicate” attitude! Abstract presented at the NCA Conference, National Harbor, MD
- Stephens, K. K.**, Doucet, C. S., Tich, K. P., & Harris, A. G. (2023, November). Understanding health crisis narratives' influence on protective action. Abstract presented at the NCA Conference, National Harbor, MD
- Stephens, K. K.**, Blessing, R., Tasuji, T., McGlone, M., Stearns, L. N., Lee, Y., & Brody, S. D. (2023, May). *Investigating ways to better communicate flood risk: The tight coupling of perceived flood map usability and accuracy.* Paper presented at ICA, Toronto, Canada.
- Sun, J., Tasuji, T., & **Stephens, K. K.** (2023, May). *Community resilience in a cascading disaster: Adapting a web of communication resources to a hyperlocal context.* Paper presented at ICA, Toronto, Canada.
- Karanjit, R., Samadi, V., Murray-Tuite, P., Hughes, A., & **Stephens, K. K.** (2023, April). *A computationally efficient flood evacuation planning tool to assess the impacts of flooding on transportation networks.* EGU General Assembly 2023, online.
- Cardenas, S., Norman, E., & **Stephens, K. K.** (2023, April). *Living with robots.* Poster Presented at the Longhorn Undergraduate Research Fair, Austin, TX. **Honorable Mention Award for Best Presentation of Science.**
- Sentis, L., Biswas, J., Hart, J., Hauser, **Stephens, K.K.**, Chan, Y.-C., & Norman, E. (2023, April). *How do humans live with robots.* Poster presented at the 2023 Good Systems Symposium, Austin, TX.
- Stephens, K. K.**, Harris, A. G., Hughes, A., Montagnolo, C., Nader, K., Stevens, S. A., Tasuji, T., Xu, Y., Purohit, H., & Zobel, C. (2022, November). *Human AI-Teaming in disasters: Understanding how volunteers work with AI systems.* Paper presented at the NCA, New Orleans, LA.
- Stephens, K. K.**, & Robertson, B. W. (2022, November). *Social media, organizations, and organizing.* Paper presented at NCA, New Orleans, LA.
- Carlson, N. H., & Xu, Y, **Stephens, K. K.** (2022, November). *Disaster rescue communication using mobile devices, social media, and artificial intelligence.* Paper presented at NCA, New Orleans, LA.
- Powers, C. J., **Stephens, K. K.** (2022, November). *Converting your training to fit a new normal.* Paper presented at NCA, New Orleans, LA.
- Stephens, K. K.**, & Shimizu, M. (2022, July). *Collaborating on human-centered data for resilience research.* Abstract presented at the JST-NSF Natural Hazards Workshop.

- Stephens, K. K., Tich, K. P., Carlson, N., & Doucet, C. S.** (2022, May). *Exposure or experience: Using PRISM to understand flood risk and how people seek information*. Paper presented at the International Communication Association (ICA), Paris, France, May 2022. **Top Paper in Environmental Communication**
- Doucet, C. S., Stephens, K. K., Carter, K.* (2022, May). *Motivating healthcare providers to share cytomegalovirus information with patients: Expanding protective motivation theory to include other-protective behavior*. Paper presented at ICA, Paris, France, May 2022.
- Stephens, K. K., Harris, A. G., Senarath, Y., Xu, Y., Hughes, A., Zobel, C., & Purohit, H.** (2022, May). *Human-AI teaming in disasters: Understanding how volunteers work with AI systems*. Extended abstract presented at ICA, Paris, France, May 2022.
- Frith, J., Karnowski, V., Ling, R. Jones, S. Mizukoshi, S., Sey, A., **Stephens, K. K.**, Vanden Abelle, M., & von Paper, T. (2022, May). *Mobile communication: Expanding the boundaries for the next decades*. Blue Sky session presented at ICA, Paris, France, May 2022.
- Stephens, K. K., & Doucet, C. S.** (2021, Nov.). *Renewing and transforming organizations post-COVID-19: A theoretical model of organizations helping members manage risk*. Paper presented at the NCA, Seattle, WA.
- Stephens, K. K.** (2021, Nov.). *Self-organizing at the edges of chaos and stability during the COVID-19 pandemic*. Paper presented at NCA, Seattle, WA.
- Peterson, S., Hughes, A., **Stephens, K. K.**, Purohit, H. (2021, Oct.). *Implementation of a regional social media monitoring capability during COVID-19*. Paper to be presented at the International Association of Emergency Managers. Grand Rapids, WI.
- Stephens, K. K., Tich, K. P., & Carlson, N.** (2021, Sept.). *Moving flood education forward in Texas*. Presentation presented to the Texas Water Development Board.
- Stephens, K. K., & Bean, H.** (2021, Sept.). *Measuring and predicting community response: Tools, technologies, & approaches*. Presentation presented at the 11th Conference of the International Society for Integrated Disaster Risk Management, Kyoto, Japan.
- Stephens, K. K., Chan, Y., & Gray, N.** (2021, Aug.). *Resources & best-practices guide for local flood officials in Texas*. Presentation to the Texas Floodplain Managers Association Conference, Lost Pines, TX.
- Stephens, K. K., Peterson, S., Hughes, A. L., Zobel, C., Purohit, H., & Harris, A. G.** (2021, July). *Using Human-AI Teaming for Disaster Situational Awareness: Successes in Cross-Sector Collaborations*. Paper presented at the Natural Hazards Research Workshop. (Virtual Conference).
- Stephens, K. K., Tich, K. P., Harris, A. G., & Doucet, C.** (2021, May) *Helping employees when a crisis hits: Using lists and stories in employer emails to motivate protective action taking & sensemaking*. Paper presented at ICA, Denver, CO. (Virtual Conference).
- Stephens, K. K., Robertson, B. W., Carlson, N., & Tich, K. P.** (2021, May). *Caring for communities by tailoring hazard approaches: Synthesizing interdisciplinary research to set a research agenda for flood preparedness*. Paper presented at ICA, Denver, CO. (Virtual Conference).
- Johnson, M., Murthy, D., Robertson, B. W., Smith, W. R., & Stephens, K. K.* (2021, May). *Moving Emergency communication forward: Machine-learning classification of disaster-related images posted on social media to communicate rescue*. Paper presented at ICA, Denver, CO. (Virtual).
- Lieberknecht, K., Leite, F., Pierce, S., & **Stephens, K. K.** (2021, April). *Integrating information flows and supporting communities as decision-makers in response to acute and chronic stressors*. Lightning Talk and Poster presented at the Principal Investigators' Meeting for the NSF Smart & Connected Communities Program, Washington, DC (Virtual Conference)

- Tich, K., **Stephens, K. K.**, Harris, A. G., & Doucet, C. (2021, March). *Helping employees during a global crisis: Using crisis narratives in employer emails to motivate sensemaking and protective action taking*. Poster accepted for presentation at the International Crisis and Risk Communication Conference (ICRCC), March 8-10, 2021 (Virtual Conference).
- Stephens, K. K.**, Carlson, N., & Tich, K. P, Sibi, T. (2021, Feb.). *Moving flood preparedness and education forward for Texas*. Abstract presented at Disaster PRIMR 2021, College Station, TX. (Virtual Conference).
- Stephens, K. K.**, Martinez, P., Boettner, W., & Shea, B. (2021, Feb.) *Innovations in preparedness: A successful wildfire drill in Texas with community participation*. Panel presented at Disaster PRIMR 2021, College Station, TX. (Virtual Conference).
- Stephens, K. K.**, Robertson, B. W., Smith, W. R., & Murthy, D. (2021, Feb.). *Communities using social media to partner in disaster response*. Abstract presented at Disaster PRIMR 2021, College Station, TX. (Virtual Conference).
- Stephens, K. K.**, Doucet, C., Bukowski, R. K., Gaither, K., Schultz, K. W., Semararo, D., & Zariphopoulou, T. (2020, December). *Comprehending pregnancy risk with the assistance of a computational decision-making model*. Abstract presented at Society for Risk Analysis 2020 Annual Meeting. (Virtual Conference)
- Robertson, B. W., & **Stephens, K. K.** (2020, December). *Moving Toward Sustainable Disaster Preparedness: Understanding What Motivates Older Adults to Prepare*. Abstract presented at Society for Risk Analysis 2020 Annual Meeting. (Virtual Conference)
- Stephens, K. K.**, Robertson, B. W., & Murthy, D. (2020, December). *Making Risk Visible During Disasters: Posting Images on Social Media*. Abstract presented at Society for Risk Analysis 2020 Annual Meeting. (Virtual Conference)
- Stephens, K. K.**, James, S. H., Harris, A., & Robertson, B. W. (2020, November). *Small Groups in a Big Basic Communication Course: Teaching and Measuring Collaborative Competencies and Pedagogical Strategies*. Paper presented at the National Communication Association (NCA) Conference, Indianapolis, Indiana. (Virtual Conference)
- Harris, A., **Stephens, K. K.**, & Powers, C. J. (2020, November). *Trainers at the Crossroads: Recovering from Inadvertent Equivocation During a Client Needs Assessment and Development Project*. Paper presented at the NCA Conference, Indianapolis, Indiana. (Virtual Conference) **Top Paper Panel for Training & Development**
- Stephens, K. K.**, Harris, A., & Zhu, Y. (2020, November) *Zooming On Laptops and Texting on Phones at the Same Time: Understanding Multicommunicating, Differentiating It from Related Terms, and Determining Future Research*. Paper presented at the NCA Conference, Indianapolis, Indiana. (Virtual Conference)
- Stephens, K. K.** (session organizer and Chair, 2020, November). *Organizational Communication Division: Panel Discussion Review Form for Organizing and Work at the Crossroads: Scholars Contributing to Our Future by Collectively Sensemaking Around COVID-19, a Cosmology Episode*. Panel presented at the NCA Conference, Indianapolis, Indiana. (Virtual Conference)
- Stephens, K. K.**, Tich, K. P., & Quist, L-M. (2020, November). *Mediated Communication at the Crossroads: Case Studies to Examine the Current State of CMC across Contexts and Content*. Panel presented at the NCA Conference, Indianapolis, Indiana. (Virtual Conference)
- Stephens, K. K.**, Harris, A., & Waters, E. D. (2020, August). *Multicommunicating and the Future of Work*. Presented at the New Future of Work Conference, Online.
- Stephens, K. K.**, Robertson, B. W., & Murthy, D. (2020, July). *Looking Behind the Scenes of Rescues During*

- Hurricane Harvey: Using Photo-elicitation Interviewing to Capture Private Social Media Data.* Paper presented at the Natural Hazards Research Workshop. Online.
- Spearing, L. A., Faust, K., & **Stephens, K. K.** (2020, June, 22-25). *Do displaced people prefer informal Shelters instead of formal shelters? Understanding the sheltering system after the 2018 California Camp Fire.* EPOC 2020 – Engineering Project Organizations Conference, Vail, CO. <https://epossociety.org/conference> (Conference Cancelled)
- Bakchan, A., Faust, K., & **Stephens, K. K.** (2020, June, 22-25). *Framing socio-technical systems: Coupling Grounded theory with integrated assessment and modelling.* EPOC 2020 – Engineering Project Organizations Conference, June, Vail, CO. <https://epossociety.org/conference> (Conf. Cancelled)
- Stephens, K. K.,** Powers, C. J., Spearing, L., Collier, J., Tich, K. P., & Robertson, B. W. (2020, May). *Building more resilient communities: Communication and organizing practices in disaster preparedness.* Paper presented at the International Communication Association (ICA), Gold Coast, Australia. (Virtual Conference).
- Stephens, K. K.** (2020, May). *Posting pictures of health information during floods: Information or misinformation?* Paper presented at the ICA Conference, Gold Coast, Australia. (Virtual Conf.).
- Stephens, K. K.,** Harris, A. H., Tich, K. P., Doucet, C. S., Powers, C. J., & Murthy, D. (2020, Mar. 26-28). *Sharing health information during disasters: Using findings from private social media and machine learning studies to set a research agenda.* [Conference Session]. 2020 Towards Health Futures, Austin, TX. <https://events.mcombs.utexas.edu/event/545c4b49-dc3d-41b7-8784-b4cab12ee6a8/summary> (Conference Cancelled)
- Stephens, K. K.,** Waller, M. J., & Sohrab, S. G. (2019, November). *Surviving a crisis with an inexperienced spokesperson: Effects of nuanced displays of emotions and chosen words on spokesperson credibility.* Paper presented at the National Communication Association (NCA), Baltimore, MD. **Top Paper, Public Relations Division.**
- Stephens, K. K.** (Panel Chair), Dailey, S. L., Gigliotti, R., Robertson, B. W., Ford, J. S., Harris, A., Powers, C. J., & Head, K. (2019, November). *Training and Development Division Top Panel: Surviving Scrutiny: Incorporating Research & Practice into T&D Programs.* Panel presented at NCA, Baltimore, MD. **Top Panel, Training & Development Division.**
- Stephens, K. K.,** Lever, K., Powers, C. J., Robertson, B. W., Soibelman, D., & Tich, K. P. (2019, November). *Organizing to survive: Using a community-wide wildfire drill to link theory and practice.* Panel presented at NCA, Baltimore, MD.
- Robertson, B. W., & **Stephens, K. K.** (2019, November). *Preparedness as resilience.* Paper presented at NCA, Baltimore, MD.
- Zhu, Y., Yang, J., & **Stephens, K. K.** (2019, November). *Intercultural disaster communication and community resilience: Examining post-hurricane communication in communities with limited English speaking proficiency.* Paper presented at NCA, Baltimore, MD.
- Stephens, K. K.,** Robertson, B. W., & Harrison, M. (2019, May). *Reporting crime: Bystander effects in an age of smartphones and social media.* Paper presented at the International Communication Association Conference (ICA), Washington, D.C.
- Li, J., **Stephens, K. K.,** Zhu, Y., & Murthy, D. (2019, May). *Using social media to call for help in Hurricane Harvey: Bonding emotion, culture, and community relationships.* Paper presented at ICA, Washington, D.C.
- Zhu, Y., & **Stephens, K. K.** (2019, May). *Online support group participation and social support: Incorporating identification and interpersonal bonds.* Paper presented at ICA, Washington, D.C.
- Smith, W. R., **Stephens, K. K.,** Robertson, B. W., & Murthy, D. (2019, May). *Communicating and*



*organizing for citizen disaster rescue: Disaster knowledge worker archetypes and technologies in practice.* Paper presented at ICA, Washington, D.C.

**Stephens, K. K., & Robertson, B. W.** (2019, March). *The crisis hit and communication was a problem: Under-standing the gaps between citizens and emergency responders during Hurricane Harvey.* Paper presented at the International Crisis and Risk Communication Conference, Orlando, FL

**Stephens, K. K., Robertson, B. W., & Murthy, D.** (2018, November). *Throw me a lifeline: The affordances of social media and mobile phones during rescues in Hurricane Harvey.* Paper presented at NCA, Salt Lake City, UT. **Top Paper Panel, Human Communication & Technology Division.**

*Harrison, M., & Stephens, K. K.* (2018, November). *Wellness-in-practice: Connecting workplace wellness programs to the people they serve and the problems they intend to solve.* Paper presented at NCA, Salt Lake City, UT.

**Stephens, K. K., Li, J., Robertson, B. W., Smith, W. R., & Murthy, D.** (2018, November). *Communicating health information during Hurricane Harvey: Relying on social identity as communities used social media to help one another.* Paper presented at NCA, Salt Lake City, UT.

**Stephens, K. K.** (2018, November). *Meaningful conversations with students about #MeToo.* Panel presented at NCA, Salt Lake City, UT.

**Stephens, K. K.** (2018, November). *Building our future: An interactive debate about the future of the Training & Development Division.* Panel presented at NCA, Salt Lake City, UT.

*Smith, W. R., Stephens, K. K., Robertson, B. W., Li, J., & Murthy, D.* (2018, November). *Elaborating the citizen disaster-organizing roles in emergent volunteer communication.* Paper presented at NCA, Salt Lake City, UT.

**Stephens, K. K., Li, J., Robertson, B. W., Smith, W. R., & Murthy, D.** (2018, February). *Communicating health information on private social media: Citizens protecting their community during a flood.* Presented at Health Communication: Barriers, Breakthroughs and Best Practices Online Conference, University of Illinois Urbana-Champaign.

**Stephens, K. K., & Hollander, A. A.** (2018, February). *Communicating mental health information to college students: What we need to know.* Presented at Health Communication: Barriers, Breakthroughs and Best Practices Online Conference, University of Illinois Urbana-Champaign.

-----**Full list of conference papers available upon request**-----

### **Reports (recent)**

- “Proposal to Continue Moving Flood Education Forward in Texas.” Data report prepared for the Texas Water Development Board, August, 2021.
- “Resource Guide for Flood Officials in Texas.” Data report prepared for the Texas Water Development Board, August, 2021.
- “Understanding Human Behavior During a Community-Wide Wildfire Drill.” Data report prepared for the Comanche Trail Community Association and the Travis County Commissioner. March 2019.
- “Communication Practices in University Operations.” Data report prepared for the University of Texas Operations Division. September 2013 & January 2014.

## ADVISING, STUDENT SERVICE, & TEACHING

### Fellowships, Dissertation, and Career Awards to Graduate Student Advisees

---

#### *Students with Career, International, National, and University Awards*

- Stephanie L. Dailey, Linda L. Putnam Early Career Scholar Award, International Communication Association Organizational Communication, May 2020. Jessie Jones Award, Moody College; Top Ph.D. Student Award CMS, 2012.
- Ashley K. Barrett, National Science Foundation CAREER Award, Sept. 2022-2025. Runner-up NCA Human Comm. & Technology Dissertation Award, Nov. 2015
- Brett W. Robertson, Redding Dissertation Award, ICA Organizational Communication, May 2021; Communication & Aging Dissertation Award, NCA, November 2021. Outstanding First-Year Student Award CMS, 2017; Dissertation Completion Award, Moody, 2019
- Yaguang Zhu, Laura Crowell Dissertation Award, NCA Group Communication Div., Nov. 2019. Outstanding First-Year Student Award CMS, 2015; Health Scholars Grant Recipient 2016-2017; Jessie H. Jones Award, Moody College 2017-2018
- Jessica L. Ford, Outstanding Dissertation Award, UT Austin, April 2016. Jessie H. Jones Award, Moody College of Communication; Top Ph.D. Student Award CMS, 2016
- Inho Cho, ICA Organizational Communication Div. Redding Dissertation Honorable Mention, 2009
- Anastazja G. Harris, National Science Foundation Dissertation Research Award, Value: \$27,963, 2021; Work in the Age of Intelligent Machines Doctoral Research Fellowship (NSF-supported), Value: \$50,000, 2021, & PEO Scholars Nominee for the Greater Austin Chapter, 2021-2024. Outstanding Graduate Student Community Member, CMS, 2020.
- Pratyusha Malireddy, Plan II Honors Albert Thesis Prize for Medical Science for the Class of 2018

#### *Students who received College and Departmental Awards*

- Courtney Powers, Outstanding Assistant Instructor, CMS, 2021
- Nancy Carlson, Outstanding First-Year Student, CMS, 2021; Outstanding Assistant Instructor, CMS, 2022
- Cassidy Doucet, Outstanding First-Year Student, CMS, 2020; Outstanding Graduate Student Community Member, CMS, 2022
- Millie Harrison, University Continuing Fellowship, 2018-2019; Health Scholars Grant Recipient 2017-2018.

### Theses/Dissertations or Exit Committees

---

#### *Dissertation Committee Chair, University of Texas (13 Ph.D. students completed, 7 more in progress)*

- Ruoxiao Su, Ph.D. student, anticipated graduation 2027
- Jovana Anđelković, Ph.D. student, anticipated graduation 2026
- Emily Norman, Ph.D. student, anticipated graduation 2026
- Nancy Carlson, Ph.D. student, anticipated graduation 2025
- Jiayu Sun, Ph.D. doctoral candidate, anticipated graduation 2025
- Yifan Xu, Ph.D. doctoral candidate, anticipated graduation 2025
- Anastazja G. Harris, Ph.D. doctoral candidate, anticipated graduation 2024/2025

- Cassidy S. Doucet, Ph.D., May 2024. *Organizational sensegiving and family caregiver resilience: How healthcare providers support parental resilience in the NICU.*
- Kendall Tich, Ph.D., May 2023. *Unprecedented or Unprepared? Exploring the Role of Organizations in Motivating Employee Protective Behaviors During a Health Crisis*
- Courtney J. Powers, Ph.D., May 2023. *Organizational Resilience in the Face of Crisis: Communal Coping in Family Businesses*
- Brett W. Robertson, Ph.D., May 2020. *Developing Resilience Through Communication and Community: Natural Disaster Preparedness Among Older Adults. ICA Organizational Communication Division Redding Dissertation Award, 2021, NCA Communication & Aging Dissertation Award, 2021*
- Millie Harrison, Ph.D., December 2019. *Bounded by Repertoires and Roles: Communication through Multiple ICTs in a Health Care Organization*
- Yaguang Zhu, Ph.D., May 2018. *Participation in Online Health Communities (OHCs) and Perceived Social Support: Elaborating Participation Types, Identification, and Interpersonal Bonds. NCA Group Communication Division Laura Crowell Dissertation Award, 2019.*
- Seth Frei, Ph.D., May 2018. *Changing Careers: How Newcomers Seek Information in Three Types of Career Transitions*
- Jessica Ford, Ph.D., May 2016. *Am I in Danger Here? Incorporating Organizational Communication into and Extended Model of Risk Information Seeking at Work. The University of Texas Outstanding Dissertation in Social Sciences, 2016.*
- Eric Waters, Ph.D., May 2016. *The Language of Legitimacy: The Role of Institutionalism in Entrepreneurial Discourse*
- Ashley Barrett, Ph.D., May 2015. *Change is Inevitable but Compliance is Optional: Coworker Social Influence and Behavioral Workarounds in EHR Implementation of HealthCare Organizations. Runner-up NCA Human Communication & Technology Division Dissertation Award, 2015.*
- Stephanie Dailey, Ph.D. (Co-Chair with Diane Bailey), May 2014. *What Happens Before Full Time Employment: Internships as a Mechanism of Anticipatory Socialization*
- Abigail Heller, Ph.D., May 2012. *Communicative Strategies of Organizational Survival: An Analysis of Stereotype Threat in Women Petroleum Engineers*
- Inho Cho, Ph.D. (Co-Chair with Craig Scott), December 2008. *The Nature and Determinants of Intranet Discontinuance after Mandatory Adoption. Honorable Mention, ICA Organizational Communication Redding Dissertation Award, 2009.*

#### ***Dissertation Committee Member (27 dissertation committees)***

*Current and Graduated:* Helena Tiedmann (Ph.D., 2024; Dept. of Civil Engineering); Lauryn Spearing (Ph.D., 2021; Dept. of Civil Engineering); Amal Bakchan, (Ph.D., 2021; Dept. of Civil Engineering); Felipe Andres Araya (Ph.D., 2020; Dept. of Civil Engineering); Sujin Kim, (Ph.D., 2020, Advertising), Greg Griffin (Ph.D., 2019, Urban Planning); Dron Mandhana (Ph.D., 2018); Xiaoqian Li (Ph.D., 2018); Kristin Farris (Ph.D., 2017); Heba Zeid (Ph.D., 2016); Jacob Ford (Ph.D., 2016); Meredith K. Cebelak (Ph.D., 2015; Dept. of Civil Engineering); Angie Pastorek (Ph.D., 2015); Preeti Mudliar (Ph.D., 2013), Dina Inman (Ph.D., 2012), Marlene Neill (Ph.D., 2012), Andrew Ishak (Ph.D., 2012). Jaehee Cho (Ph.D., 2011), Kimberly Schaefer (Ph.D., 2011), Randolph Wilt (Ph.D., 2011), Kerk Kee (Ph.D., 2010), Lacy Urbantke (Ph.D., 2010), Brittany Peterson (Ph.D., 2010), Jennifer Davis (Ph.D., 2010), Scott Anderson (Ph.D., 2009), Matt Isbell (Ph.D., 2009), Carmen A. Romo de Vivar y Sandoval (Ph.D., 2009)

*Comprehensive Exam Committee (32 committees):* Ashley Barrett, Nancy Carlson, Jaehee Cho, Stephanie Dailey, Tasha Davis, Cassidy Doucet, Gamze Erturk, Seth Frei, Jacob Ford, Jessica Ford, Greg Griffin, Anastazja Harris, Millie Harrison, Abigail Heller, Kerk Kee, Dron Mandhana; Melissa Murphy, Preeti Mudliar, Angie Pastorek, Brittany Peterson, Courtney Powers, Naddy Ramcharitar, Brett Robertson, Kimberly Schaefer, Caroline Sinclair, Jiayu Sun, Kendall Tich, Lacy Urbantke, Eric Waters,

Yifan Xu, Yaguang Zhu, Heba Zeid

*First Year Advisor: (15 students)* Emaly Aguilar 2024-2025; Jovana Andelkovic 2022-2023; Ashley Barrett 2010-2011; Nancy Carlson 2020-2021; Stephanie Dailey 2009-2010; Jessica Ford 2012-2013; Seth Frei 2012-2013; Brad Haggadone 2013-2014; Dron Mandhana 2014-2015; Sabiha Muna 2023-2024; Melissa Murphy 2012-2013; Gabriel Pantoja 2013-2014; Caroline Sinclair 2010-2011; Sha Sun 2021-2022; Yaguang Zhu 2014-2015

***International Dissertation Committees***

- John Robert Razote Bautista at WKWSCI, Nanyang Technological University (NTU), 2018
- Keith Munkejord, NTNU, Trondheim, Norway – Theory Dissertation Opponent 1, 2015

***MA Theses Directed (9 Theses Directed)***

- Emaly Aguilar, MA, anticipated May 2026.
- Sabiha Muna, MA, anticipated May 2025.
- Gabriel Pantoja, MA, May 2015, *Students and their Mobile Devices: Using Learning Motivations to Predict Specific Types of Multicommunicating in Class*
- Chih-Hao Chen, MA, May 2015, *Organizational Identification in Sports Contexts: A Review of the Literature on Social Media, Psychological States, and Consumption*
- Hilary Schlimbach, MA, May 2013, *How Disaster Relief Organizations Solicit Funds: The Effects of Disaster Presence, Message Framing, and Source Credibility on an Individual's Intention to Donate*
- Melissa Murphy, MA, August 2012, *Identifying and Feeling Supported in a Self-Help Group: Comparing Face-to-Face and Online Videoconference Meetings*
- Caroline Sinclair, MA, December 2010, *Performing in the Virtual Organization*
- Stephanie Dailey, MA, May 2009, *What are the benefits?: The Effects of Orientation on New Employee Information Seeking*
- George Higbie, MA, May, 2008: Texas State University, *The Chain of Communication: Communication and Identification in Supply Chains*

***MA Thesis Committee & Exit Committee Member (5 Committees)***

- Siyu Li, Communication Studies, UT Austin, May 2024. *AI Assistants in Workplaces: Implementation, Workers, Agency, and Organizational Policies.*
- Ryan Crace, MA, Communication Studies, UT Austin, May 2018. *Evaluating a Safety Campaign as a Form of Renewal*
- Yaguang Zhu, MA, Radio Television & Film, UT Austin, May 2014
- Valeria Morrow, MA, May 2008
- Jeremy Fyke, MA, Organizational Communication, Texas State University, May 2007

***As of December 2023, I have had 54 undergraduate students on my research teams***

***Undergraduate Theses Directed & On Committee***

- Shreya Mallena, (Advisor, BS Biochemistry & Public Health, 2020). *Improving HPV Vaccination Uptake Through Doctor-Patient Communication in the United States.*
- Zia Lyle, (Advisor, BS Civil Engineer & Plan II Honors, 2019): *Bridging the Divide: Understanding Risk Communication Within Public Infrastructure Projects. Model Thesis Prize Plan II Honors, Class of 2020*
- Ryan Steppe, (Advisor, BA Plan II Honors, 2019): *Using Social Identity Theory and Technical Translation to Communicate Health Messages*

- Ana Alyssa Hollander, (Advisor, BA, 2018): *Communicating Mental Health Information to College Students: Understanding Current Perceptions of Mental Health Information Overload*
- Pratyusha Malireddy, (Advisor, BS Computational Biology and Plan II Honors 2018): *Teething Pains: Examining the Integration of Electronic Records in Dentistry and Medicine. Albert Thesis Prize for Medical Science for the Class of 2018*
- Bri Hiramine (College of Liberal Arts Thesis Second Reader, BA, 2017): *Japan's Food Service Industry: Culture, Aesthetics, & Values*
- Philip Berthelsen (Plan II Honors Thesis Second Reader, BS, 2015): *Organizational Responses to IT Breach Crises*
- Ignacio Cruz (Advisor, BS Communication Studies, 2015): *It's Time to Put Down the iPhone: Perceptions of Social Capital through Involvement and ICT Use in Organizational Meetings*
- Catherine Reed (Advisor, BA Communication Studies, 2007): *Mitte Undergraduate Honors Thesis: Coming Up with New Ideas by Talking with Others: Linking Work Relationships to Caring Communication. Top Scholar-to-Scholar Award at NCA, Nov. 2006*

### ***Undergraduate Independent Studies and Research Opportunities Directed***

- Directed 34 Independent Study Undergraduate Student Projects since Fall 2007. Six students received an Undergraduate Research Fellowship (\$1,000), six have presented papers as part of UT Undergraduate Research Week and two received an Honorable Mention Award. Two students have presented at NCA. Four students have presented at the McCombs Healthcare Symposium.
- Supervised 13 Undergraduate Research Teams in my time on faculty. Directed 15 undergraduate students as part of the Undergraduate Mentorship Program, directed four as part of my funded U.S. Census Bureau Project, co-managed four as part of a President's Award for Global Learning, co-managed 6 as part of my IC<sup>2</sup> Disasters and Community project, and the remaining have worked on independent projects.
- Co-managed, along with two other faculty colleagues, four undergraduate students and one doctoral student as part of our President's Award for Global Learning. We collected quantitative and qualitative data at UT Austin and in Mexico City around Stress, Communication, and COVID-19. The project lasted over two years. The faculty assisted the students as they presented research in Bath, England, and prepared a video competing for undergraduate research competitions.
  - Advised the undergraduate student team who won 1<sup>st</sup> place (\$2,000) in the Office of Undergraduate Research's 2022 Research Showdown.
- Directed 15 students as part of the Bridging Disciplines Program at UT Austin.
- Advised Ryan Ladd on his entry for the Office of Undergraduate Research's 2015 Research Showdown (6<sup>th</sup> place finish).
- Faculty Mentor to McNair Scholar, Ignacio Cruz. He received an Undergraduate Research Grant 2013-2014, an Intellectual Entrepreneurship (IE) Grant 2013, a Moody College of Communication Grant 2014, placed 3<sup>rd</sup> in The IE Research Fair, participated in Undergraduate Research Week 2014, and received the Texas Exes President's Leadership Award. He attended USC for doctoral study.

### ***Undergraduate Learning Assistants (ULA, Selected into this Moody College Pilot Program)***

- Chloe Weinman, BS 2023, Corporate Communication, 2022 ULA
- Landon Wilson, BS 2022, Corporate Communication, 2021 ULA
- Christopher Schumacher, BS 2021, Corporate Communication, 2020 ULA
- Devyn Murphy, BS 2019, Corporate Communication, 2019 ULA
- Courtney Dzerisk, BS 2019, Corporate Communication, 2018 ULA
- Natalie Hinson, BS 2018, Journalism & Corporate Communication, 2017 ULA



## **Teaching and Innovations**

---

### ***Participation in Pedagogical Workshops:***

- Attended Wall Street Journal's Instructor Conference: The Role of AI in Today's Educational Landscape, August 2023.
- Co-Planned a Cultural Awareness 2-day Workshop with the Museum of South Texas, for undergraduate students, faculty, and members of multiple research teams, June 2022.
- Attended Moody College of Communication, Culturally Responsive Pedagogy 101, August 19, 2021 to learn how to integrate students' cultural backgrounds into teaching practices. (2hrs).
- Attended UT Center for Teaching & Learning Center Faculty Meet-Ups to learn more about being successful when transitioning to fully online courses.
- Attended UTAustin Faculty Mentorship Workshop Focusing on Graduate Student Mentorship, March 5, 2021.
- Attended UT System Academy of Distinguished Teachers Association Conference, Where Do We Go from Here? April 7-9, 2021.
- Attended UT Austin Academy of Distinguished Teachers Weekly Lunch Sessions: Diversity and Inclusion; Integrating Leadership & Ethics Into Courses; Radical Inclusion; Creating More Humane Learning Environments, & Using Educational Technology, 2021.

### ***Undergraduate Course Innovation:***

- **CMS 337: Communicating to Build Sales Relationships (ethics flag). 2022-2023:** Trained a new instructor to teach CMS 337, Communicating to Build Sales Relationships. This included teaching him to write a syllabus, use an elaborate Canvas website, work with teaching assistants, handling accommodations, writing exams, and managing an undergraduate classroom. **F 2022:** Re-designed course to accommodate 120 students and 28 student teams. **Received a Faculty Innovation Award, 2019-2020** to convert course (90 students with 20 teams) to synchronous online. **F 2017:** Re-designed into a hybrid course, doubled the size from 45 to 90 students, and implemented an undergraduate TA. **Received a Faculty Innovation Award 2017** to re-design the team-component of the class.
- **CMS 346:** Communication Technology at Work (independent inquiry flag). Shared all the designed course content with colleagues to expand the number of people who can teach this course.
- **CMS 360:** Work 360 (new course preparation Spring 2017)
- **CMS 370K:** Internships in Communication Studies. Re-designed to a web-based course 2017, and created more interaction opportunities in the course F 2020.
- **UGS 302:** Organizational Meetings (writing flag, UT Signature Course)

### ***Course Supervised: Including instructor selection, training, supervision, and content***

- **CMS 317:** Interviewing Principles and Practice. Re-designed twice. 2014-2018

### ***Graduate Courses Taught:***

- **CMS 395C:** Crisis Communication
- **CMS 390S:** Disaster Communication & The Future
- **CMS 392P:** Communication Technology Use in Organizations
- **CMS 392:** Grant Writing for Graduate Students (Sp 2020 converted to fully online due to COVID-19)
- **CMS 390S:** Survey of Organizational Communication

# ADMINISTRATIVE & COMMITTEE SERVICE ACTIVITIES

## Professional Service: Journals, Book Reviews, Promotion Cases

---

- **Associate Editor**, *Management Communication Quarterly*, 2014-2021
  - Selection Committee for Article of the Year, 2015, 2016, 2017, 2018, 2019, 2021
  
- **Editorial Board Member (8 editorial boards: 82 separate manuscripts reviewed to date)**
  - *Health Communication*, 2014-2019
  - *Human Communication Research*, 2010-present
  - *Human Communication & Technology*, 2019-present
  - *Journal of Applied Communication Research*, 2012-present
  - *Journal of Computer-Mediated Communication*, 2022-present
  - *Journal of Contingencies and Crisis Management*, 2023-present
  - *Management Communication Quarterly*, 2009-present
    - One of three scholars chosen to select Article of the Year, 2012
  - *Mobile Media & Communication*, 2020-present
  - *Small Group Research* – Special Issue on Work Meetings Fall (F) 2010- Spring (Sp) 2011
  
- **Ad Hoc Reviewer** (119 separate manuscripts reviewed to date)
  - *Association Computing Surveys (ACM)*, F 2022
  - *ACM Transactions on Computer-Human Interaction (TOCHI)*, Sp 2023
  - *Basic and Applied Social Psychology*, F 2015
  - *Communication Education*, Summer (Su) 2016
  - *Communication Monographs*, Su 2010, F 2010, Su 2014, Su 2015, Su 2018, Su 2020
  - *Communication Quarterly*, Sp 2017
  - *Communication Research*, Su 2011, Sp 2014, F 2015, Sp 2016, F 2016, F 2017, Su 2023
  - *Communication Theory*, Su 2011, F 2011, Sp 2012, F 2015, Sp 2016
  - *Communication Yearbook*, F 2005-Sp 2006, Sp 2015,
  - *Computers in Human Behavior*, F 2019, Sp 2020, F2020
  - *Computer Human Interaction (CHI) Conference*, F 2011, Sp 2012
  - *Computer Supported Cooperative Work (CSCW)*, Sp 2022
  - *Computers & Education*, Su 2016
  - *Encyclopaideia. The Journal of Phenomenology and Education*, Sp 2010
  - *Encyclopedia of Information Science and Technology*, F 2013, Sp 2014
  - *European Journal of Information Systems*, Sp 2016, Su 2022
  - *Group Decision and Negotiation*, Sp 2011
  - *Health Communication*, Sp 2002, Su 2020, Sp 2021, Su 2021, F 2021, Sp 2022
  - *Human Communication Research*, Sp 2008 (see editorial review board)
  - *Human Communication & Technology*, Sp 2023
  - *Human Machine Communication*, F 2022, Sp 2023
  - *IEEE Transactions on Professional Communications*, Sp 2006, F 2010
  - *Information, Technology, & People*, Su 2018, Su 2019, F 2021
  - *International Journal of Communication*, F 2020
  - *International Journal of Business Communication*, Sp 2021, Su 2021
  - *International Journal of Disaster Risk Reduction*, Sp 2024
  - *International Journal of Sustainable Transportation*, F 2016
  - *ISCRAM*, long and short-format research papers, Sp 2014, F 2014, F 2015, F 2016, F 2018
  - *Journal of the American Society for Information Science and Technology*, F 2011, Sp 2012
  - *Journal of Applied Communication Research*, Sp 2011, F 2011, F 2016
  - *Journal of Communication*, Sp 2013, Su 2014, F 2019, Sp 2021
  - *Journal of Computer Mediated Communication*, F 2002, F 2008, Sp 2010, F 2010, F 2011, Sp 2012, Su 2012, Su 2014, Sp 2018, F 2018, Su 2019, F 2019, Sp 2022, F 2022
  - *Journal of Consumer Affairs*, Su 2016

- *Journal of Contingencies and Crisis Management*, F 2014 Su 2015, F 2015, F 2019, F 2020, Su 2021, F 2022, Sp 2022
  - *Journal of Health Communication*, Sp 2014
  - *Journal of Homeland Security and Emergency Management*, F 2014, Sp 2015
  - *Journal of International Crisis and Risk Communication Research*, Sp. 2020, Sp 2024
  - *Journal of Medical Internet Research (JMIR)*, Sp 2018, F 2018, Sp 2019
  - *Journalism and Mass Communication Quarterly*, Sp 2015
  - *Management Communication Quarterly*, F 2006, Sp 2007, Sp 2008, Sp 2009, editorial board after that point
  - *Media and Communication*, F 2021
  - *Media Psychology*, Su 2009, Su 2010
  - *Mobile Media & Communication*, Su 2016, F 2018, Sp 2019, F 2019, Sp 2020, Su 2020 editorial board after that point
  - *New Media and Society*, Sp 2011, Su 2011, F 2018, Sp 2023
  - *Organization Science*, Su 2006, Su 2009, F 2016
  - *Organization Studies*, Su 2013, F 2013
  - *PLOS ONE*, F 2021
  - *Proceedings of the National Academy of Sciences (PNAS)*, Su 2017
  - *Risk Analysis*, Sp 2023
  - *Scios: Sociological Research for a Dynamic World*, Su 2020
  - *Small Group Research*, F 2013
  - *Southern Journal of Communication*, Sp 2009
  - *Teaching & Learning for the Net Generation*, Sp 2011
  - *Transactions on Computer-Human Interaction*, Sp 2023
  - *Western Journal of Communication*, F 2004, Sp 2011, Sp 2021, Su 2021
- **Book Proposal Reviewer**
    - Georgetown University Press, Sp 2020, F 2020
    - Oxford University Press, Sp 2018
    - Wiley Publishing, F 2016
  - **Chair**, Organizational Communication Research Methods Panel, *Organizational Communication Traditions, Transitions, and Transformations*, Sp 2016

#### **Promotion Reviews (27 cases reviewed)**

- **Tenure Review** for 17 different candidates, 2017-2023
- **Full Professor Review** for 6 candidates, 2021, 2022, 2023, 2024
- **Professor of Practice Review** for 2 candidates, 2021, 2022
- **Distinguished Professor Honorific Title Review**, 2021
- **The Royal Society of Canada Review**, 2023

#### **Professional Organizations, Service and Leadership**

- **International Communication Association, since 2001**
  - **Mobile Communication Interest Group**: Elected Chair 2021-2023, Vice-Chair, 2019-2021
    - Paper reviewer: 2015, 2016, 2018; Top Paper Award Selection Committee: 2017, 2023; Dissertation Award Selection Committee: 2023
    - Presented the case (successfully) to the ICA Board of Directors to make the Mobile Communication Interest Group a full division, May 2022.
    - Co-developed the first Mobile Communication Division Welcome Session & expanded the use of the Research Escalator to include more junior scholars, 2023.
  - **Organization Communication Division**: Elected Secretary 2013-2015; External Funding Coach, Post-Conference on External Funding, 2019; Chair, Officer Nominating Committee, 2018; Top

Paper Selection Committee, 2016; BEST Paper Development Session Facilitator May, 2015, June, 2016; Research Escalator Organizer and Facilitator, May 2012, June 2013, May 2019; Redding Dissertation Award Committee Chair, 2014; Jablin Award Selection Committee, 2014-2017; Redding Funds Committee, 2014-2016; Pre-conference Faculty for Doctoral Consortium, May 2011, June 2013, May 2015; Interactive Paper Session Awards Committee Chair, June 2013;

- Conference Session Chair and Respondent 2002, 2008, 2012, 2022, 2023
- Research Escalator Mentor 2022, 2023

- **Communication and Technology Division** Paper Reviewer: 2010, 2011, 2015
- **Environmental Communication Division** Session Chair: 2022, Paper Reviewer: 2023, 2024

- **National Communication Association, since 2000.**

- **Mentorship and Leadership Council**, nominated and selected member 2023-2024.
- **Training & Development Division**: Elected Past Chair, 2007-2008; Legislative Assembly Representative, 2006-2007; Nominating Committee, 2005-2008; Co-Chair, 2005-2007; Program Planner and Co-Vice-Chair 2004-2005; Co-Secretary 2003-2004; Elected to Outstanding Member Selection Committee 2014-2015; Chair Awards Committee, 2018-2020.
  - Conference Paper Reviewer, 2004, 2005, 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016, 2017, 2018. **Top Reviewer Award** 2018.
- **Organizational Communication Division**: Research Escalator Co-Chair, 2020; Preconference Co-Chair, 2018; Research in Progress Reviewer, 2017; Scholars Office Hours, Fall 2014; Service Engagement Award Selection Sub-Committee, 2014, 2015
  - Conference Session Chair: 2004, 2005, 2006, 2018, 2022
  - Paper Reviewer: 2006, 2007, 2013, 2014
  - Conference Session Respondent: 2006, 2008, 2014
  - Research Escalator Mentor: 2022
- **Human Communication & Technology Division** Paper Reviewer 2003, 2009, 2010, 2016

### International, National, and Local Grant Reviewing

- **Canada Excellence Research Chairs** Competition Review Panel, 2017, 2018, 2019
- **PRIME Postdoctoral Funding Programme**, Germany, 2018-2019
- **National Science Foundation**, Panel Member, 2-day panels (estimated time commitment 40 hours per 2-day panel), and 1-day panels (estimated time commitment 25 hours): Fall 2020, Fall and Spring 2021, Fall and Spring 2022, Summer 2023, Sp 2024. Directorates: Future of Work at the Human-Technology Frontier (FW-HTF), Decision, Risk, and Management Sciences (DRMS), and Smart & Connected Communities (S&CC).
  - National Science Foundation Ad Hoc Reviewer, 2018, 2019, 2020, 2022
- **National Institutes of Health**, Red Team Reviewer, F 2022
- **The National Academies of Sciences, Engineering, and Medicine**, Workshop Proceedings Reviewer, June 2023
- **University of Iowa** Department of Nursing Grant Review Panel, Fall 2014
- **Health Communication Scholars** Program Review Panel, UT Austin, 2014, 2015, 2016
- **Impact Austin**, Education Subcommittee Review Panel, 2014

### Appointments and Organizing Leadership

- Invited Member, Society of Behavioral Medicine Presidential Working Group (PWG) on Climate Change, Behavior Change, and Health, 2021-2024.
- Invited Member focusing on Internal Communication and Public Communication, City of Austin, Austin Water Audit Committee, F 2022-Sp 2023.

- Invited Member, Texas Integrated Flooding Framework Steering Committee, 2021-present
- Invited member of the Social Media Working Group for Emergency Services, Department of Homeland Security Science & Technology First Responders Group, 2018-2019.
- Co-organizer, U.S.-Japan Experts Workshop on Mobile Alerts and Warnings, Sept. 2021
- Session Moderator, New Future of Work Aug. 2020
- Session Chair, ISCRAM Conference May 2018
- Wandering Scholar, Organizational Communication Mini Conference, Ohio University, Fall 2017

## **University Service and Administrative Leadership**

---

### ***Major***

- Secretary (elected) of the Academy of Distinguished Teachers, 2019-2024
- Good Systems, Living and Working with Robots, CoPI 2021-present; Co-Lead 2023-present
- Co-chair, McCombs/Moody Sales Minor Curriculum Development Committee, 2018-present
- Chair (elected) of the UT-Wide-General-Teaching-Awards Committee, 2017-2018 & 2019-2020  
Member, 2016-2017
- Moody Representative on McCombs Sales Laboratory Facilities Project, 2021-present
- Selected Mentor, Provost's Mentored Faculty Scholars, 2022-2023
- Chair of the Sub-committee on Service Programs for the Provost's Undergraduate College Review Committee, 2019-2020.
- Faculty Affiliate with UT Austin Bridging Barriers Planet 2050, 2019-present
- Faculty Affiliate with UT Austin Bridging Barriers Good Systems, 2020-present
- Content creator for the UT-Wide Online Education Taskforce, Summer 2020
- Faculty Judge, Undergraduate Research Showdown, 2018, 2019, 2020, 2022
- Member, Undergraduate Teaching Awards Committee, 2020
- Designed and delivered ½-day Workshop: *Handling Difficult Questions During Recruitment*. Presented to the UT Austin Panhellenic Council during Recruitment Counselor Training, F 2017, F 2018, F 2019
- Faculty Exemplars Videos, provided seven online videos for the Faculty Innovation Center to support Developing Oral Competencies Deeper Dive Instructional Guide (DDIG). 2019
- Member UT Austin Internal Communication Workgroup, 2018-2019
- Sub-committee Coauthor for "Concept Paper Produced in the Health and Humanities Pop-Up Institute," 2018
- Search-Committee Member for the Director of the Center for Health Communication, 2016-2017
- Admissions Committee Member for Dell Medical School Inaugural Class, Fall 2015
- Consultant and workshop presenter for the Texas Student Research Showdown, Office of Undergraduate Research, F 2015, F 2016
- Reviewed graduate student papers for the Science & Technology Policy Award, Sp 2015
- Reviewed grant proposals for the Vice President for Research at UT Austin, University-wide Research Grant, F 2009, F 2014
- Search-Committee Member, Assistant Director of the Office for Emergency Preparedness UT Austin, F 2013
- Consulted with the Employee and Campus Services Division at the University of Texas at Austin on a university-wide communication assessment. 2008-2012
- Consulted with the Human Resources Department at the University of Texas at Austin on a new employee orientation data collection project. 2008-2010

### ***Single Event***

- Developed and Presented, *Peer Reviewing & Being Peer Reviewed*, for UT Austin Office of Research Support and Compliance. 1 hour of Ethics Continuing Education, F 2022

- Grant Reviewer, Associate Professor's Accelerator (APX), VP Research, F 2021
- Proposal Reviewer, UT System's Curricular Innovation in the Post-Pandemic Digital Age Grant, F 2020
- Developed and Presented, *Team Science & Conflict Styles*, for Dr. Kasey Faust's Masters in Engineering Project Management Course, Sp 2023
- Instructional Video Creator, "Using Online Breakout Rooms for Collaboration," prepared for the Faculty Innovation Center to support faculty teaching online during COVID-19, Sp 2020
- Keynote: *Coping with COVID-19: Making Life Online Work*, Presented to Dell Medical Administrative Resources Network Meeting, F 2020
- Moderator: Plan II Honors Research Symposium, Sp 2019
- Proposal Reviewer: VP of Research Special Grants, Sp 2019
- Proposal Reviewer: Undergraduate Research Fellowships, F 2018
- Keynote: *Building Your Professional Image when Interviewing in the Medical Field*. Presented to the Multicultural Association of Pre-Health Students, F 2016
- Senate of College Councils, Pizza with Professor, F 2016
- Keynote: *Building Your Professionalism by Using Technology to Communicate*. Presented to Advise TX, Summer 2015; Su 2016
- Keynote: *Using LinkedIn to Develop Your Professional Reputation*. Presented to Sigma Lambda Beta International Fraternity, F 2015
- Invited Professor: *Multicommunicating in Class & Beyond*. 34<sup>th</sup> Honors Colloquium, Sp 2015
- Keynote: *Selling Yourself: Interviewing and Resume Success*. Presented to Sigma Lambda Beta International Fraternity, Sp 2015
- Keynote: *Social Media in Organizations & Student Life*, Conflict Course Facilitated Session, Sp 2014
- Keynote: *So You Want to Get a Job in Sales? Communication Studies Workshop*, Sp 2014, F 2015, Sp 2015
- Internal Communication Presentation: *Safety, Training Motivation, & Computer Access*, F 2013
- Freshman Interest Group (FIG) Presenter: Three different Moody College FIGs, F 2013
- Reading Round-Up Freshman Book Club Leader, F 2012 - F 2023

## **Moody College and Department Service**

---

### ***Moody College Service***

- Co-Chair: Development and execution of the UT-wide Professional Sales & Business Development Minor, 2019-present
- Video Lecture for Communication in Engineering, Su 2023
- Invited Speaker: Texas Undergraduate Sales Association, Sp 2023
- Committee Member: Moody Laptop Review Committee, Sp 2022
- Committee Member: Moody Employer Relations Search and Hiring Committee, F 2021
- Guest Lecture: COM 301E, *Transferring What You Learn in Moody to Your Career*, F 2021, F 2022
- Video Lecture for Interdisciplinary Communication Foundations (COM 302E), Su 2021, Sp 2023
- Hosted a Moody Open Door Discussion (MODD) session: *Disasters & The Importance of Communication*, F 2020
- Moody Mini-Seminar Speaker: *Disasters and Employee Communication*, Sp 2020
- Moody Career Services Guest Speaker: *Webconferencing Research & Trends in Sales Jobs*, F 2020
- Video Creator: Moody Undergraduate Virtual Graduation Sp 2020
- Video Lecture for Introduction to Communication Foundations (COM 301E), Su 2020
- Member: Moody College Centers, Institutes, and Programs Leadership Committee F 2020-present
- Member: Moody College Teaching Excellence Selection Committee, 2020-2021
- Member: Leadership Executive Education Exploration Committee, 2020-2021
- Member: Global Engagement Committee, 2019-present
- Member: Faculty Advisory Council, Moody's Innovation & Entrepreneurship Initiative, 2019-present



- Member: Principal Investigator Committee, 2016-present
- Member: Science Communication Minor Committee, 2017-present
- Member: Faculty Advisory Council for Innovation & Entrepreneurship Initiative, 2019-present
- Co-Chair: Professional Sales & Business Development Center Exploration Committee, 2018-2019
- Panel Presenter: *Ethics and Communication*, Presentation given to Communication Council, 2019
- Graduation Marshal: 2009, 2012, 2014, 2016Sp., 2016F, 2017, 2018
- Member: Moody College-wide Technology in Classrooms Committee, 2018
- Keynote: *Corporate Communication & Communication & Leadership Degrees*, Presentation given to Communication Council, 2016
- Member: Communication & Leadership Degree Committee, 2015-present
- Review Panel Member: Health Communication Scholars Program, 2014, 2015, 2016
- Presenter: Donor and Potential Donor Presentations 2013, 2014, 2015, 2016, 2018
- Session Facilitator: Conflict Resolution Conference, Austin, Texas, Sp 2014

### ***Technology & Information Policy Institute (TIPI) Service***

- Co-Director, September 2020-present
  - Co-Developed and Presented *Grant Writing Workshop for Graduate Students*, 2021
  - PI or CoPI on external grants totaling over \$10 million as of Fall 2023

### ***Center for Health Communication Service***

- Associate Director May 2015-2018
  - Interprofessional Communication Planning Committee, Dell Children's Medical Center, 2015-2017
- Chair: Partner Workgroup, Center for Health Communication, 2015
- Member: Health Communication Leadership Institute Planning Committee, 2015
- Member: Health Communication Center Director Search Committee, 2013-2014
- Member: Health Communication Center Program Coordinator Search Committee, Fall 2014

### **Major Departmental Service**

- Co-Chair: Faculty Search Committee for Organizational Communication & Technology, 2024-2025
- Chair: Faculty Search Committee for Organizational Communication & Technology, 2023-2024
- Moody Mentor for Joe Cutbirth 2021-present
- Member: Curriculum Committee (including current curriculum review) 2022-2023
- Member: Graduate Fellowship Committee 2021-2022
- Member: Faculty Awards Committee 2020-2021
- Created professional development opportunities for graduate students through my Organizing Practices Through Information & Communication (OPTIC Lab) meetings. 2020-present
- Member: Graduate Office Committee (Fellowship and Award Selections) 2014-2015, 2016-2017, 2019-2020
- Admission Chief: Graduate Student Admissions for Organizational Communication & Technology, 2014, 2019
- Co-Chair: Self-Study Revision Committee Innovations of Technology in Pedagogy, 2013
- Member: Graduate Recruitment Committee, 2017-2018
- Member: Organizational Communication Faculty Search Committee, 2009-2010, 2010-2011, 2011-2012, 2013-2014, 2014-2015, 2017-2018

### ***Single Departmental Event***

- Featured Lecture: Communicating to Build Sales Relationships, Comm. Studies Week, 2023
- Facilitator: Research in Communication Studies, Comm. Studies Week, 2022
- Video Creator: 306M Videos Teaching Students How to Give Virtual Presentations, 2020
- Member: Grade Grievance Committee, 2019

- Departmental Representative: Town Hall Meeting on Undergraduate Majors, 2014, 2015, 2016
- Member: McNair Fellowship Selection Committee, 2015
- Member: Graduate Student Diversity Committee, 2014
- Member: Graduate Teaching Awards Review Committee, 2010, 2011, 2013
- Member: Graduate Fellowships Awards Review Committee, 2013

### ***Graduate Student-Focused Service***

- Member: Publishing Panel for Graduate Students, 2022
- Invited Speaker: Groups & Teams Graduate Course, Multicommunicating in Teams, Sp 2022
- Invited Speaker: 081 Communication Studies Introduction to Graduate Studies Course, *Tips for Graduate Students Attending Conferences*, 2017, 2018, 2019, 2020
- Invited Speaker: Communication Student Graduate Council (CommSGC), Pedagogy Pros: *Tips and Tricks of the Trade with Award-Winning Faculty*, 2018
- Invited Speaker: CommSGC, Publisher's Parish, *Publishing Your Research: Tips from an Editor's Perspective*, 2017
- Faculty Recruiter: Communication Studies Department Graduate Student Recruitment Party, 2008, 2009, 2010, 2011, 2012, 2013, 2014, 2016, 2017, 2018
- Invited Speaker: Comm398T Grad. Student Teaching Course, Best Teaching Practices Panel, 2016
- Invited Speaker: CommSGC, *Bingeing and Enjoying it: How I Developed my Love of Writing*, 2016
- Invited Speaker: 081 Communication Studies Introduction to Graduate Studies Course, *Balancing Methodological Understanding and Depth while Developing Methodological Curiosity*, 2016
- Invited Speaker: 306M Professional Communication Instructors, *Talking about Teaching*, 2013
- Invited Speaker: CommSGC, Publisher's Parish, *Crafting Your Research Production Process*, 2013
- Wrote over 1100 letters of recommendation for students, including those for graduate school, law school, fellowships, jobs, and admission into the major. 2001-2023

### **Major Community Service (recent)**

- Presentation Coach: Illinois Institute of Technology Solar Decathlon Presentation at the U.S. DOE National Competition. Team won 3<sup>rd</sup> place in the Multifamily Division, 2023
- Keynote: Young Men Leaders Association, *Establishing On-Line Presence: Social Media and Linked In for High School Students and Parents*, 2018, 2020
- Volunteer Team Photographer: Team Texas Climbing, 2014-2021
- Fusion Academy Speech and Debate Coach & Debate Judge 2019-2021
- Anderson High School Speech and Debate Judge, 2017-2019
- MacTheatre, McCallum High School Scholarship Committee Chair, 2014-2017
- Keynote: Girls Giving Grants, *Being a Leader Today*, 2017
- Keynote: Wayne Fueling Systems Women's Network, *Presenting Powerfully*, 2015
- Member: Focus Area Review Committee Impact Austin, 2013-2016
- Store Volunteer: University of Texas Orange Santa, 2011, 2012, 2013, 2014
- Keynote: Kealing Middle School Robotics Program, *Emergency Communication*, 2013
- Neighborhood Watch Area Captain: 2013-2017
- Keynote: Paragon Prep Middle School, Using PowerPoint in Middle School, 2013, 2014, 2016