Karly R. Quaack  
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**EDUCATION**

**University of Texas, Austin** Expected May 2024

*PhD Communication Studies*

**California State University, Long Beach**

Master of Arts in Communication Studies May 2019

**California State University, Long Beach**

Bachelor of Arts in Communication Studies May 2017

*Degree Honors: Magna Cum Laude*

**TEACHING**

**California State University, Long Beach**

*Teaching Assistant*

COMM 110: Interpersonal Communication (Lecture-Lab Course) Fall 2018

*Graduate Assistant*

COMM 421: Communication in Bargaining and Negotiation Spring 2019

**University of Texas, Austin**

*Teaching Assistant*

CMS 339: Social Interaction in Virtual Environments Fall 2019

CMS 330: Interpersonal Health Communication Spring 2020

CMS 315M: Interpersonal Communication Theory Fall 2020- Spring 2021

CMS 315M: Interpersonal Communication Theory Spring 2022

*Assistant Instructor*

CMS 306: Professional Communication Skills Fall 2021

*Research Assistant*

Center of Health Communication Campaign: “Turn To” Fall 2022 – Present

**INVITED PRESENTATIONS AND GUEST LECTURES**

“Overview of social support.” CMS 330: Interpersonal Health Communication.

CMS 330: Interpersonal Health Communication. UT Austin, TX, Spring 2020.

“Difficult conversations: Communication strategies.” Milestone 1 Residency Transition.

Dell Medical School, UT Austin, TX, May 2020.

“When the conversation is hard.”

Pediatric Brain Health Summit, UT Austin, TX, April 2023.

**SCHOLARSHIP**

**Peer-Reviewed Journal Articles**

Bolkan, S., Goodboy, A. K., Shin, M., & **Quaack, K. R.** (2023). Relational turbulence: A latent model test of theoretical propositions. *Southern Communication Journal,* 1-12. [ttps://doi.org/10.1080/1041794X.2023.2167108](https://doi.org/10.1080/1041794X.2023.2167108)

Russell, J., **Quaack, K. R**., & Nunez, J. (2022). Chaplain reported plans for end-of-life care conversations: Role clarity for the spiritual care specialists. *Journal of Health Care Chaplaincy.* <https://doi.org/10.1080/08854726.2022.2087965>

**Quaack, K. R.,** Bolkan, S., & Goodboy, A. K. (2022). Relational turbulence theory: Expanding interdependence processes to include positive emotions. *Communication Reports, 35*(3), 160-172. <https://doi.org/10.1080/08934215.2022.2080843>

Russell, J., & **Quaack, K. R.** (2022). What does the doctor plan to say? Physician generated plans for conversations about end-of-life care. *Qualitative Health Communication, 1*(2), 4-21*.* <https://doi.org/10.7146/qhc.v1i2.131963>

Donovan, E. E., **Quaack, K. R.,** & Brown, L. E. (2021). “Ask, don’t just answer”: Eliciting informational and emotional support needs in health-care encounters. *Communication Teacher*, *35*(4), 277-282. <https://doi.org/10.1080/17404622.2020.1867876>

Russell, J., & **Quaack, K**. **R**. (2021). A multiple goals approach to exploring social worker conversational plans for advance care treatment with terminally ill patients. *Journal of Social Work in End-of-Life & Palliative Care*, *17*(4), 278-295. <https://doi.org/10.1080/15524256.2021.1910107>

Russell, J., Smith, S.W., **Quaack, K. R.** (2020).Health care provider planned responses to patient misunderstandings about end-of-life care, *Health Communication, 35*(1), 56-64. <https://doi.org/10.1080/10410236.2018.1536960>

**MANUSCRIPTS SUBMITTED FOR REVIEW**

Weijia, S., Donovan, E. E., **Quaack, K. R.,** Mackert, M., Shaffer, A. L., De Luca, D. M., Nolan-Cody, H., & Yang, J. (revise & resubmit). A reasoned action approach to social connection and mental health: Racial group differences and similarities in attitudes, norms, and intentions. *Health Communication.* **INVITED ESSAYS**

Donovan, E. E., & **Quaack, K. R.** (2022). Topic Avoidance in Families. *The International Encyclopedia of Health Communication*, 1-6. <https://doi.org/10.1002/9781119678816.iehc0888>

**CONFERENCE PRESENTATIONS**

**Quaack, K. R.,** Bolkan, S., & Goodboy, A. K. (2022). *Interdependence and affective processes in relational turbulence theory.* Paper to be presented at the National Communication Association, New Orleans, LA.

Russell, J., **Quaack, K. R.,** & Nunez, J. (2022). *Chaplain reported plans for end-of-life care conversations: Role clarity for the spiritual care specialists.* Paper to be presented at the annual meeting of the National Communication Association, New Orleans, LA.

Yao, S., **Quaack, K. R.,** Shaffer, A., & Maxwell, M. (2022). *Identity management in conflict mediation of intercultural romantic relationships.* Paper to be presented at the International Communication Association, Paris, France.

Bolkan, S., Goodboy, A. K., Shin, M., & **Quaack, K. R.** (2021, November). *Relational turbulence: A latent model test of theoretical propositions.* To be presented at the National Communication Association, Seattle, WA. Interpersonal Communication Division.

Russell, J., & **Quaack, K. R.** (2020, February). *A multiple goals approach to exploring social worker conversational plans for advance care treatment with terminally ill patients.* Paper presented at the annual meeting of the Western States Communication Association, Denver, CO.

Hyepock, M., & **Quaack, K. R.** (2020, February). *“It’s a very scary time for young men in America:” Trump’s demagogic tactics and the reinforcement of white male victimage.* Paper presented at the annual meeting of the Western States Communication Association, Denver, CO.

**Quaack, K. R**. (2019, February). *Brains over brawn: Sophia, artificial intelligence, and the articulation of citizenship*. Paper presented at the annual meeting of the Western States Communication Association, Seattle, WA.

Russell, J., & **Quaack, K. R**. (2019, February). *What does the doctor say? A content analysis of physician generated plans for conversations about end-of-life care.* Paper to be presented at the annual meeting of the Western States Communication Association, Seattle, WA.

Russell, J., & **Quaack, K. R.** (2018, April). *What does the doctor say? An initial content analysis of physician generated plans for conversations about end-of-life care.* Poster presented at the Kentucky Conference on Health Communication, Lexington, KY.

Russell, J., & **Quaack, K. R.** (2018, February). *Health care provider planned responses to patient misunderstandings about end-of-life care.* Paper presented at the annual meeting of the Western States Communication Association, Santa Clara, CA.

**CSULB Research Competition**

Quaack, K. R. (2018, February). *A thematic analysis of physician plans for end-of-life care.* Paper presented at the 30th annual California State University Long Beach Student Research Competition, Long Beach, CA.

**SERVICE**

*California State University, Long Beach*

**Graduate Communication Association**

*Member* Aug. 2017-May 2019

* Attended monthly meetings with fellow graduate students and faculty members to discuss important areas of communication scholarship and professional objectives

**Long Beach Rescue Mission** April 2016

* Worked with a group of students attending California State University Long Beach to conduct an experiment regarding persuasive strategies in soliciting money for The Long Beach Rescue Mission, a nonprofit organization that provides food and shelter for homeless individuals

**Tutoring Center**

*Peer Mentor* Aug. 2016-Dec. 2016

* Provided academic support and mentorship to undergraduate students in a variety of Communication Studies courses at California State University, Long Beach
* Assisted students with preparation for tests, editing course papers, and research

*University of Texas, Austin*

**Center of Health Communication: Think Tank**

*Communication Strategies for Describing the Mind-Body Connection* July 2022 *in Conversations About their Pain*

**HONORS, AWARDS, & CERTIFICATIONS**

**California Dispute Resolution Programs Act (DRPA)** May 2017

* Training in conflict, negotiation, and mediation to assist individuals to effectively navigate and manage conflict

**California State University, Long Beach**

Graduation Honors: Magna Cum Laude May 2017

Dean’s Honor List Spring 2014

President’s Honor List Fall 2014- Spring 2017

Recognition of Outstanding Department Service: Peer Mentor Fall 2016