

Karly R. Quaack
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EDUCATION

University of Texas, Austin

Expected May 2024

PhD Communication Studies

California State University, Long Beach

Master of Arts in Communication Studies

May 2019

California State University, Long Beach

Bachelor of Arts in Communication Studies

May 2017

Degree Honors: Magna Cum Laude

TEACHING

California State University, Long Beach

Teaching Assistant

COMM 110: Interpersonal Communication (Lecture-Lab Course)

Aug. 2018-May 2019

Graduate Assistant

COMM 421: Communication in Bargaining and Negotiation

Jan. 2018-May 2019

University of Texas, Austin

Teaching Assistant

CMS 339: Social Interaction in Virtual Environments

Aug. 2019-Dec. 2019

CMS 330: Interpersonal Health Communication

Jan. 2020-May 2020

CMS 315M: Interpersonal Communication Theory

Aug. 2020- May 2021

CMS 315M: Interpersonal Communication Theory

Jan. 2022- May 2022

Research Assistant

CHC Campaign

Jan. 2022-

Guest Lecture

Overview of social support: Interpersonal Health Communication

University of Texas, Austin

“Communication Strategies.” Milestone 1 Residency Transition,

Dell Medical School, UT Austin

May 2020

Assistant Instructor

CMS 306: Professional Communication Skills

Aug. 2021-Dec. 2021

SCHOLARSHIP

Peer-Reviewed Journal Articles

Russell, J., **Quaack, K. R.**, & Nunez, J. (2022). Chaplain reported plans for end-of-life care conversations: Role clarity for the spiritual care specialists. *Journal of Health Care Chaplaincy*. <https://doi.org/10.1080/08854726.2022.2087965>

Quaack, K. R., Bolkan, S., & Goodboy, A. K. (2022). Relational turbulence theory: Expanding interdependence processes to include positive emotions. *Communication Reports*.

Russell, J., & **Quaack, K. R.** (2022). What does the doctor plan to say? Physician generated plans for conversations about end-of-life care. *Qualitative Health Communication*.

Donovan, E. E., **Quaack, K. R.**, & Brown, L. E. (2021). “Ask, don’t just answer”: Eliciting informational and emotional support needs in health-care encounters. *Communication Teacher*, 1-6.

Russell, J., & **Quaack, K. R.** (2021). A multiple goals approach to exploring social worker conversational plans for advance care treatment with terminally ill patients. *Journal of Social Work in End-of-Life & Palliative Care*, 1-18.

Russell, J., Smith, S.W., **Quaack, K. R.** (2020). Health care provider planned responses to patient misunderstandings about end-of-life care, *Health Communication*, 35(1), 56-64. doi: 10.1080/10410236.2018.1536960

Manuscripts Under Review

Bolkan, S., Goodboy, A. K., Shin, M., & **Quaack, K. R.** (2021). Relational turbulence: A latent model test of theoretical propositions. *Communication Research*.

Invited Essays

Donovan, E. E., & **Quaack, K. R.** (in press). Topic avoidance in families. In E. Ho, C. Bylund, & J. van Weert (Eds.), *International encyclopedia of health communication*. Hoboken, NJ: Wiley-Blackwell.

Conference Presentations

Quaack, K. R., Bolkan, S., & Goodboy, A. K. (2022). *Interdependence and affective processes in relational turbulence theory*. Paper to be presented at the National Communication Association, New Orleans, LA.

Russell, J., **Quaack, K. R.,** & Nunez, J. (2022). *Chaplain reported plans for end-of-life care conversations: Role clarity for the spiritual care specialists*. Paper to be presented at the annual meeting of the National Communication Association, New Orleans, LA.

Yao, S., **Quaack, K. R.,** Shaffer, A., & Maxwell, M. (2022). *Identity management in conflict mediation of intercultural romantic relationships*. Paper to be presented at the International Communication Association, Paris, France.

Bolkan, S., Goodboy, A. K., Shin, M., & **Quaack, K. R.** (2021, November). *Relational turbulence: A latent model test of theoretical propositions*. To be presented at the National Communication Association, Seattle, WA. Interpersonal Communication Division.

Russell, J., & **Quaack, K. R.** (2020, February). *A multiple goals approach to exploring social worker conversational plans for advance care treatment with terminally ill patients*. Paper presented at the annual meeting of the Western States Communication Association, Denver, CO.

Hyepock, M., & **Quaack, K. R.** (2020, February). *"It's a very scary time for young men in America:" Trump's demagogic tactics and the reinforcement of white male victimage*. Paper presented at the annual meeting of the Western States Communication Association, Denver, CO.

Quaack, K. R. (2019, February). *Brains over brawn: Sophia, artificial intelligence, and the articulation of citizenship*. Paper presented at the annual meeting of the Western States Communication Association, Seattle, WA.

Russell, J., & **Quaack, K. R.** (2019, February). *What does the doctor say? A content analysis of physician generated plans for conversations about end-of-life care*. Paper to be presented at the annual meeting of the Western States Communication Association, Seattle, WA.

Russell, J., & **Quaack, K. R.** (2018, April). *What does the doctor say? An initial content analysis of physician generated plans for conversations about end-of-life care*. Poster presented at the Kentucky Conference on Health Communication, Lexington, KY.

Russell, J., & **Quaack, K. R.** (2018, February). *Health care provider planned responses to patient misunderstandings about end-of-life care*. Paper presented at the annual meeting of the Western States Communication Association, Santa Clara, CA.

Research Competition

Quaack, K. R. (2018, February). *A thematic analysis of physician plans for end-of-life care*. Paper presented at the 30th annual California State University Long Beach Student Research Competition, Long Beach, CA.

SERVICE

California State University, Long Beach

Graduate Communication Association

Member

Aug. 2017-May 2019

- Attended monthly meetings with fellow graduate students and faculty members to discuss important areas of communication scholarship and professional objectives

Long Beach Rescue Mission

April 2016

- Worked with a group of students attending California State University Long Beach to conduct an experiment regarding persuasive strategies in soliciting money for The Long Beach Rescue Mission, a nonprofit organization that provides food and shelter for homeless individuals

Tutoring Center

Peer Mentor

Aug. 2016-Dec. 2016

- Provided academic support and mentorship to undergraduate students in a variety of Communication Studies courses at California State University, Long Beach
- Assisted students with preparation for tests, editing course papers, and research

HONORS, AWARDS, & CERTIFICATIONS

California Dispute Resolution Programs Act (DRPA)

May 2017

- Training in conflict, negotiation, and mediation to assist individuals to effectively navigate and manage conflict

California State University, Long Beach

Graduation Honors: Magna Cum Laude

May 2017

Dean's Honor List

Spring 2014

President's Honor List

Fall 2014- Spring 2017

Recognition of Outstanding Department Service: Peer Mentor

Fall 2016