Karly R. Quaack  
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EDUCATION

**University of Texas, Austin** Expected May 2023

*PhD Communication Studies*

**California State University, Long Beach**

Master of Arts in Communication Studies May 2019

**California State University, Long Beach**

Bachelor of Arts in Communication Studies May 2017

*Degree Honors: Magna Cum Laude*

TEACHING

**California State University, Long Beach**

*Teaching Assistant*

COMM 110: Interpersonal Communication (Lecture-Lab Course) Aug. 2018-May 2019

*Graduate Assistant*

COMM 421: Communication in Bargaining and Negotiation Jan. 2018-May 2019

**University of Texas, Austin**

*Teaching Assistant*

CMS 339: Social Interaction in Virtual Environments Aug. 2019-Dec. 2019

CMS 330: Interpersonal Health Communication Jan. 2020-May 2020

CMS 315M: Interpersonal Communication Theory Aug. 2020- May 2021

*Guest Lecture*

Overview of social support: Interpersonal Health Communication

*University of Texas, Austin*

“Communication strategies.” Milestone 1 Residency Transition,

Dell Medical School, UT Austin May 2020

SCHOLARSHIP

**Peer-Reviewed Journal Articles**

Donovan, E. E., **Quaack, K. R.,** & Brown, L. E. (2021). “Ask, don’t just answer”: Eliciting informational and emotional support needs in health-care encounters. *Communication Teacher*, 1-6.

Russell, J., & **Quaack, K**. **R**. (2021). A multiple goals approach to exploring social worker conversational plans for advance care treatment with terminally ill patients. *Journal of Social Work in End-of-Life & Palliative Care*, 1-18.

Russell, J., Smith, S.W., **Quaack, K. R.** (2020).Health care provider planned responses to patient misunderstandings about end-of-life care, *Health Communication,* 35(1), 56-64. doi: 10.1080/10410236.2018.1536960

**Manuscripts Under Review**

**Quaack, K. R.,** Bolkan, S., & Goodboy, A. K. (2021). Relational turbulence theory: Expanding interdependence processes to include positive emotions. *Communication Reports.*

Bolkan, S., Goodboy, A. K., Shin, M., & **Quaack, K. R**. (2021). Relational turbulence: A latent model test of theoretical propositions*. Communication Research.*    
 **Invited Essays**

Donovan, E. E., & **Quaack, K. R.** (in press). Topic avoidance in families. In E. Ho, C. Bylund, & J. van Weert (Eds.), *International encyclopedia of health communication*. Hoboken, NJ: Wiley-Blackwell.

**Conference Presentations**

Bolkan, S., Goodboy, A. K., Shin, M., & **Quaack, K. R.** (2021, November). Relational turbulence: A latent model test of theoretical propositions. To be presented at the National Communication Association, Seattle, WA. Interpersonal Communication Division.

Russell, J., & **Quaack, K. R.** (2020, February). *A multiple goals approach to exploring social worker conversational plans for advance care treatment with terminally ill patients.* Paper presented at the annual meeting of the Western States Communication Association, Denver, CO.

Hyepock, M., & **Quaack, K. R.** (2020, February). *“It’s a very scary time for young men in America:” Trump’s demagogic tactics and the reinforcement of white male victimage.* Paper presented at the annual meeting of the Western States Communication Association, Denver, CO.

**Quaack, K. R**. (2019, February). *Brains over brawn: Sophia, artificial intelligence, and the articulation of citizenship*. Paper presented at the annual meeting of the Western States Communication Association, Seattle, WA.

Russell, J., & **Quaack, K. R**. (2019, February). *What does the doctor say? A content analysis of physician generated plans for conversations about end-of-life care.* Paper to be presented at the annual meeting of the Western States Communication Association, Seattle, WA.

Russell, J., & **Quaack, K. R.** (2018, April). *What does the doctor say? An initial content analysis of physician generated plans for conversations about end-of-life care.* Poster presented at the Kentucky Conference on Health Communication, Lexington, KY.

Russell, J., & **Quaack, K. R.** (2018, February). *Health care provider planned responses to patient misunderstandings about end-of-life care.* Paper presented at the annual meeting of the Western States Communication Association, Santa Clara, CA.

**Research Competition**

Quaack, K. R. (2018, February). *A thematic analysis of physician plans for end-of-life care.* Paper presented at the 30th annual California State University Long Beach Student Research Competition, Long Beach, CA.

SERVICE

**California State University, Long Beach**

**Graduate Communication Association**

*Member* Aug. 2017-May 2019

* Attended monthly meetings with fellow graduate students and faculty members to discuss important areas of communication scholarship and professional objectives

**Long Beach Rescue Mission** April 2016

* Worked with a group of students attending California State University Long Beach to conduct an experiment regarding persuasive strategies in soliciting money for The Long Beach Rescue Mission, a nonprofit organization that provides food and shelter for homeless individuals

**Tutoring Center**

*Peer Mentor* Aug. 2016-Dec. 2016

* Provided academic support and mentorship to undergraduate students in a variety of Communication Studies courses at California State University, Long Beach
* Assisted students with preparation for tests, editing course papers, and research

HONORS, AWARDS, & CERTIFICATIONS

**California Dispute Resolution Programs Act (DRPA)** May 2017

* Training in conflict, negotiation, and mediation to assist individuals to effectively navigate and manage conflict

**California State University, Long Beach**

Graduation Honors: Magna Cum Laude May 2017

Dean’s Honor List Spring 2014

President’s Honor List Fall 2014- Spring 2017

Recognition of Outstanding Department Service: Peer Mentor Fall 2016